Treo™ 90 Handheld User Guide

Macintosh Edition

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Wireless setup and desktop synchronization software are supplied on the Handspring CD-ROM disc. If you do not have access to a CD-ROM drive for your computer, you can download this software from www.handspring.com.

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Chapter 1

Introduction to Your Treo™ 90 Handheld

This chapter explains the physical buttons and controls on your Treo™ 90 handheld, how to use your handheld for the first time, and how to install Palm™ Desktop software and the HotSync® Manager synchronization software so you can synchronize your handheld and your computer.

Getting to know your handheld

What is a Treo handheld?

Your Treo handheld is one of the smallest, lightest, color Palm OS® handhelds available today. With your new handheld, you will no longer have trouble getting to meetings and appointments on time, remembering people's names and personal details, or keeping track of all the items on your to do list. Your handheld can help you improve your track record in all these areas, both at work and at home.

You can enter all your schedule details in Date Book Plus so you can view them by the day, week, month, year, or in list format; you can even set an alarm to remind you of important meetings. Keep all your contact names, addresses, phone numbers, and other details in Contacts, so you can find them as soon as you need them. Add your tasks to To Do list, prioritize them so you don't overlook them, and assign them a due date.

To make sure you don't lose any of this important information, you can synchronize your data with Palm Desktop software on your computer so you always have a backup copy. You can set different levels of security for your handheld so unauthorized eyes cannot view your data.

When you are out of the office, track your expenses for your expense reports; then transfer the data to your computer to print it out. Using the IR port or a cable to connect to your data-enabled mobile phone, you can dial your ISP and use the included Wireless Application Suite to send and receive e-mail, exchange SMS text messages, and to browse the Internet. Alternatively you can write, edit, and view your e-mail, and then use Palm Mail to synchronize your e-mail with your desktop e-mail application when you return to your office.

Using your handheld doesn't always have to be serious either. With the bright color screen and expansion capabilities, you can enjoy viewing photos and playing games without worrying about running out of storage space.

System requirements

To install and operate Palm Desktop software and the HotSync Manager synchronization software, your computer system must meet the following requirements:

Minimum requirements

- Mac OS 8.5 - 9.x with USB port (for USB HotSync® cable)
- Apple Macintosh or compatible computer with a PowerPC processor
- 8 MB RAM (memory) minimum, 16 MB recommended
- 25 MB available hard disk space
- VGA monitor or better
- CD-ROM drive (you can also download Palm Desktop software from www.handspring.com)
- Mouse

Upgrade information

If you already own a Palm OS handheld, Handspring recommends that you install the version of Palm Desktop software that comes with your Treo handheld into the same folder as your current Palm Desktop software. When you install the new version in the same folder as the previous version, all your data is preserved. If you use another personal information manager (PIM), you still need to install Palm Desktop software in order to update the HotSync Manager on your computer.

You perform HotSync operations in exactly the same way, so you can quickly synchronize your old data with your new handheld.

Note: If you used password protection on your old handheld, you must upgrade to the most current desktop. The method of storing passwords has changed with the latest release of the desktop. Therefore, your password-protected information will not be synchronized if you don't upgrade.

To upgrade:

1. Synchronize your old handheld with your old Palm Desktop software. This ensures that the latest information from your handheld is on your desktop computer.
2. (Optional) To ensure against any data loss, go to the folder that stores Palm Desktop software (this is usually the Handspring or Palm folder), copy (do not move) your user name folder, and store the copy outside the Palm Desktop software folder.
3. Follow the installation instructions that begin on page 22. Be sure to install the new software in the same folder as the old software.
4. Connect your new handheld to the HotSync cable and press the HotSync button on the cable. If the User dialog box appears, select your user name.

5. If you had important settings on your old handheld, such as Network Preferences or Connection Preferences, manually copy them from your old handheld to your new handheld.

6. Compare the applications on your old handheld and your new handheld.

7. Beam any third party applications that did not transfer from your old handheld to your new handheld, or install them from the original files.

8. If any data for your third party applications did not transfer, beam it from your old handheld to your new handheld.

9. If you created a password on your old handheld, enter it on your new handheld.

   Note: Records you previously marked Private remain marked Private, but you need to reenter a password on your new handheld.

Each device must have a unique name

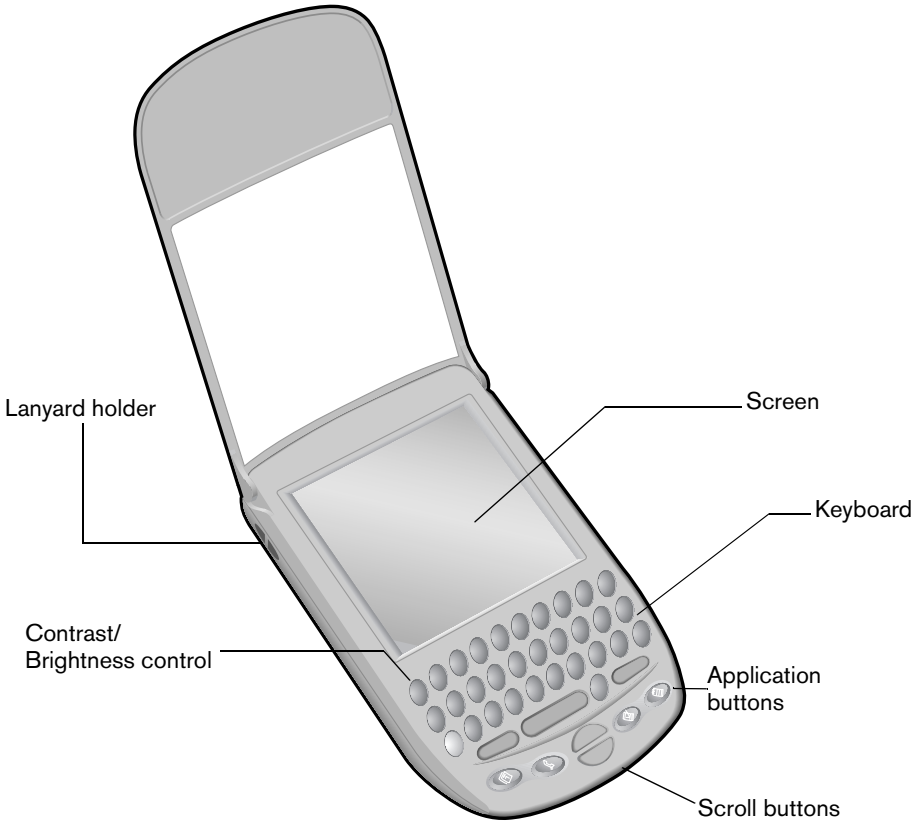
After you complete the upgrade process described above, you have two devices with the same name. This is an undesirable situation. Each device must have a unique name in order to prevent unexpected results during HotSync operations and other complications.

We strongly recommend that you perform a hard reset on your old handheld. See page 201 for details.

A hard reset not only erases all data from the old handheld; it also erases the name and makes that handheld a clean slate, ready to receive a new name. The next time you perform a HotSync operation with this old handheld, you are asked to give it a name. Be sure to give it a unique name.

Treo components

Locating front panel controls



Lanyard holder Enables you to attach a lanyard to your handheld so that it's easy to carry.

Contrast/ Brightness Control Opens the Adjust Display dialog box where you can adjust the appearance of your handheld screen for the clearest screen display. See page 14 for instructions.

Scroll buttons Displays text and other information that extends beyond the area of the handheld screen. Pressing the bottom scroll button scrolls down to view information below the viewing area, and pressing the top scroll button scrolls up to view the information above the viewing area.

Application buttons Activates the applications that correspond to the icons on the buttons: Date Book Plus, Contacts, To Do List, and Memo Pad. See page 130 for details on reassigning these buttons to activate any application on your handheld.

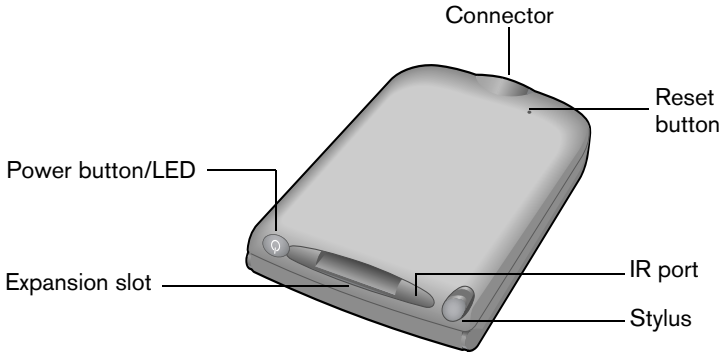
You can also use these buttons in combination with Option to activate other applications. See Chapter 4 in this guide for details.

Tip: If your handheld is turned off, pressing any application button turns on your handheld and opens the corresponding application.

Keyboard Enables you to type letters, numbers and symbols on your handheld. See Chapter 2 to learn how to enter information.

Handheld screen Displays the applications and information stored in your handheld. It is touch-sensitive and responds to the stylus.

Locating back panel controls



Power button/ LED Turns your handheld on and off, locks and unlocks the keyboard, and indicates the status of the battery as it charges.

When your handheld is connected to the travel charger or HotSync cable, the LED blinks while the battery charges and stays on after the battery is charged. When the LED alarm setting is active, the LED blinks as an alarm notification. See page 134 for details.

Expansion slot Insert optional Secure Digital (SD) cards or MultiMedia Cards (MMC) to add features to your handheld. See the section that begins on page 40 for information about how to use expansion cards.

Stylus Serves as the instrument used to tap options on your handheld screen. To use the stylus, slide the stylus out of the slot, and hold it as you would a pen or pencil.

IR port Uses infrared technology to transmit data to and receive data from other Palm OS devices. See the section that begins on page 74 for details. You can also use the IR port to update the information between your handheld and computer using HotSync technology. See the section that begins on page 152 for details.

Reset button Under normal use, you should not have to use the reset button. See Appendix A for information about when and how to use the reset button.

Connector Enables you to connect your handheld to the travel charger, HotSync cable, and other devices such as a mobile phone. The HotSync cable connects to a USB port or serial port on your computer and enables you to synchronize the information between your handheld and computer using HotSync technology.

Locking and unlocking the keyboard

To avoid accidentally pressing keys while your handheld is in your pocket, purse, etc., you can lock the keyboard. Locking the keyboard helps conserve battery power, and prevents unintentional creation and deletion of records. When the keyboard is locked, you cannot enter data or view information on your handheld until you unlock the keyboard.

To lock the keyboard:

- Press and hold the power button for two seconds.

To unlock the keyboard:

1. Press and hold the power button for two seconds.
2. In the KeyLock Off dialog box, tap OK to unlock the keyboard.

Adjusting the display

Depending on the lighting conditions or temperature of the environment where you use your handheld, you may need to adjust the brightness and color saturation of the display.

The Adjust Display dialog box contains two sliders. The upper slider adjusts color saturation and the lower slider adjusts brightness. The display usually looks best at maximum brightness but you may want to decrease the brightness to conserve battery power.

To adjust the display:

1. Press Option .
2. Type the letter Q.
3. Press the scroll buttons, or drag the top slider, to adjust the color saturation until you can see the three shapes as distinctly as possible.
4. Hold Option and press the scroll buttons, or drag the bottom slider, to adjust the screen brightness

   Tip: You can also tap to the left or right of the sliders to fine tune the display settings.
5. Hold Option and press Return to finish.

Charging the battery

To use your handheld, you must connect the travel charger or the HotSync cable and charge the battery. When you're near your computer, connect your handheld to the HotSync cable with the travel charger connected to a wall outlet as shown in the section that begins on page 21. When travelling, connect the travel charger cable directly to your handheld as shown in this section.

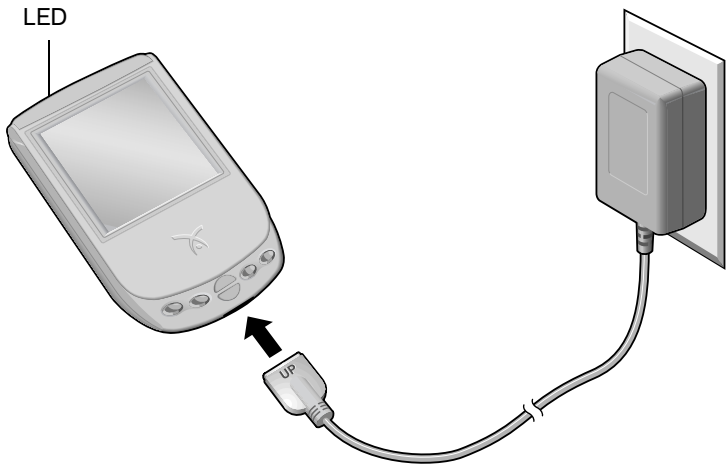
It takes about 90 minutes to charge the battery. A fully charged battery provides approximately 10 days of use. If the battery drains to the point where your handheld does not turn on, it stores your data safely for about three days.

Note: Recharge the battery after the first low battery warning. This prevents data loss that can occur if your handheld sits idle for more than five days after the first battery warning. See Appendix A for tips on extending the life of the battery.

To charge the battery with the travel charger:

1. Plug the travel charger into a wall outlet.

2. With the word "UP" facing up (as shown), connect the travel charger cable to the charger connector on the bottom of your handheld.



Tip: The LED blinks green while your handheld charges. When the LED turns solid green, your handheld is charged. It takes approximately 90 minutes to charge a fully drained battery.

Using the protective cover

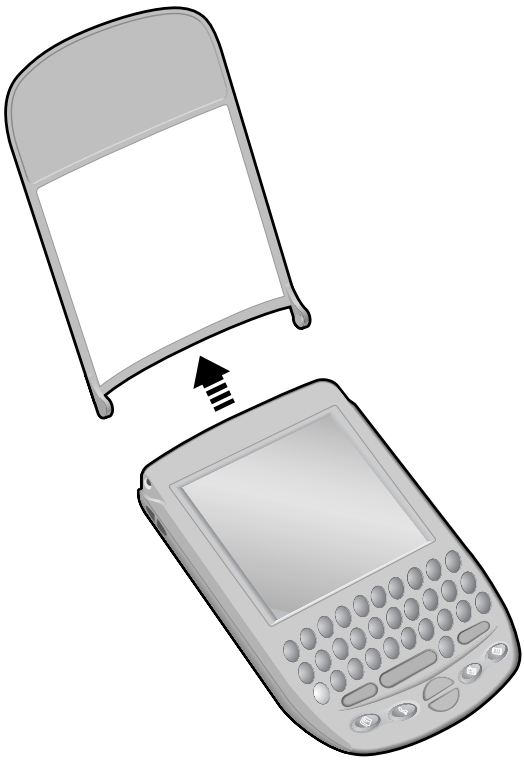
The cover protects the handheld screen when it is not in use.

To remove the cover:

1. Unclip the top of the cover from your handheld.
2. Lift the cover off your handheld.

To reattach the cover:

1. Insert the pegs on the cover into the holes on the top of the sides of your handheld.
2. Gently press the top of the cover onto your handheld until it clicks into place.



Using the stylus to get things done

Like using a mouse to click elements on a computer screen, using the stylus to tap elements on your handheld screen is a way to get things done on your handheld.

The first time you start your handheld, setup instructions appear on the screen. These instructions include a calibration screen, or digitizer. Calibration aligns the internal circuitry of your handheld with its touch-sensitive screen so that when you tap an element on the screen, the handheld can detect exactly which task you want to perform.

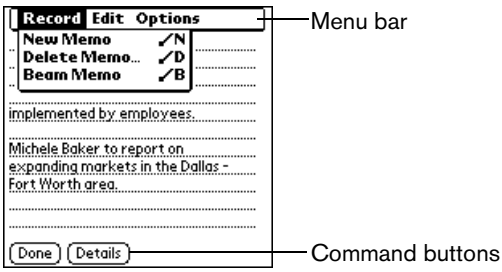
Important: Always use the point of the stylus for tapping the handheld screen. Never use an actual pen, pencil, or other sharp object to tap the handheld screen.

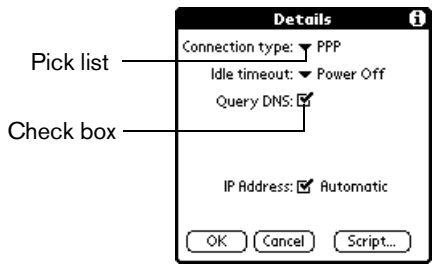
With your handheld turned on, you can tap the handheld screen to perform many operations, such as the following:

- Open applications
- Choose menu commands
- Select options in dialog boxes

Just as you can drag the mouse to select text or move objects on your computer, you can also drag the stylus to select text. You can also use the stylus to drag the slider of any scroll bar.

Elements of the handheld interface



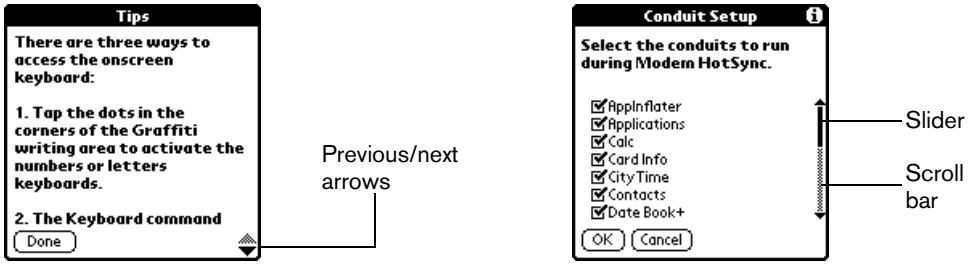


Menu bar A set of commands that are specific to the application. Not all applications have a menu bar.

Command buttons Tap a button to perform a command. Command buttons appear in dialog boxes and at the bottom of application screens.

Check box When a check mark appears in a check box, the corresponding option is active. If a check box is empty, tapping it inserts a check mark. If a check box is checked, tapping it removes the check mark.

Pick list Tap the arrow to display a list of choices, and then tap an item in the list to select it.



Previous/ next arrows Tap the up and down arrows to display the previous and next page of information; tap the left and right arrows to display the previous and next record.

Scroll bar Press the scroll buttons on the front panel of your handheld to scroll to the previous and next pages. To scroll the display one line at a time, tap the top or bottom arrow.

You can also scroll by dragging the slider or by tapping the scroll bar just above or below the slider to scroll to the previous or next page.

Moving around the screen

You can move between entry fields, pick lists, check boxes, and other options by using the stylus, or the scroll buttons.

To move around the screen do one of the following:

- Tap an item with the stylus.
- Press the scroll buttons to scroll through the items on the screen.

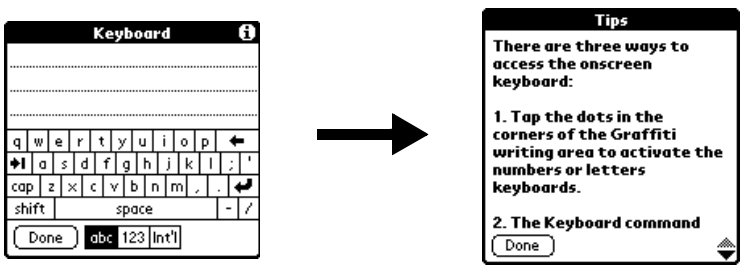
Tip: To learn how to move around the screen using the Treo keyboard, see page 29.

Displaying online tips

Many of the dialog boxes that appear on your handheld contain an online Tips icon in the upper-right corner. Online tips anticipate questions you have in a dialog box, provide shortcuts for using the dialog box, or give you other useful information.

To display an online tip:

1. Tap the Tips icon ⓘ.
2. After you review the tip, hold Option and press Return to finish.


Keyboard
Done
abc 123 Int'l
Tips
There are three ways to access the onscreen keyboard:
1. Tap the dots in the corners of the Graffiti writing area to activate the numbers or letters keyboards.
2. The Keyboard command
Done

Customizing your handheld

You can customize your handheld by using the Preferences application. You can enter personal information such as your name and address; change the time and date; view different date and time formats when you travel; turn off sounds, and configure your handheld to work with a modem or network. See Chapter 7 for more information on customizing your handheld.

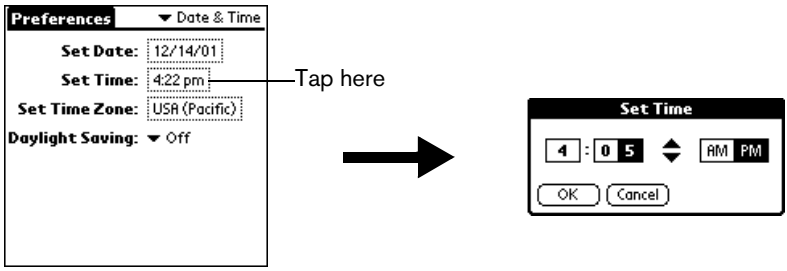
To open the Preferences screens:

1. Press Option and then press Menu to access the Applications Launcher.
2. Tap the Preferences icon.
3. Tap the category pick list in the upper-right corner of the screen.
4. Tap the Preferences category you want to view.

The following procedures for setting the time and date give you an example of how to customize your handheld using the Date & Time Preferences.

To set the current time:

1. Tap the Set Time box.



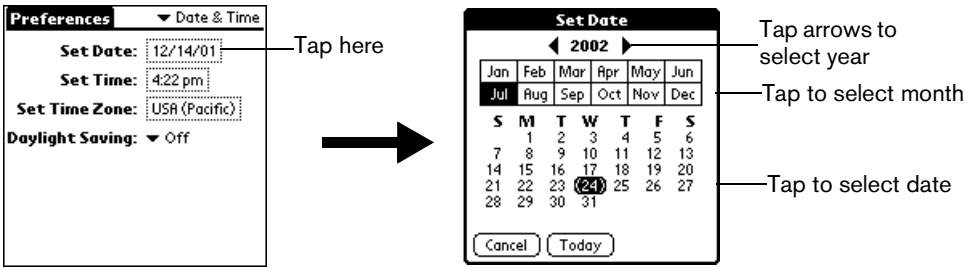
2. Tap the up or down arrows to change the hour.
3. Tap each minute number, and then tap the arrows to change them.
4. Tap AM or PM.

   Note: Your handheld can also display time based on a 24-hour clock. See page 132 for details.

5. Hold Option and press Return to finish.

To set the current date:

1. Tap the Set Date box.

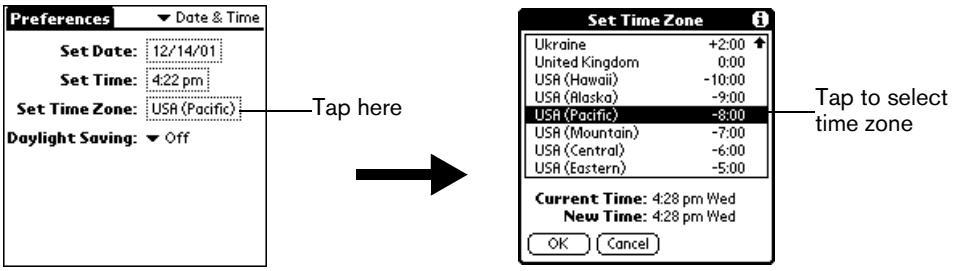

Preferences
Date & Time
Set Date: 12/14/01
Set Time: 4:22 pm
Set Time Zone: USA (Pacific)
Daylight Saving: Off
Tap here
Set Date
2002
Jan Feb Mar Apr May Jun
Jul Aug Sep Oct Nov Dec
S M T W T F S
1 2 3 4 5 6
7 8 9 10 11 12 13
14 15 16 17 18 19 20
21 22 23 24 25 26 27
28 29 30 31
Cancel
Today
Tap arrows to select year
Tap to select month
Tap to select date

2. Hold Option and press a scroll button to scroll to the current year.
3. Hold Shift and press a scroll button to scroll to the current month.
4. Type the number for the current date.
5. Press Space to select the date.

Tip: You can also select the date by tapping the screen as shown above.

To set the time zone:

1. Tap the Set Time Zone box.



2. Press the scroll buttons or tap the arrows to scroll to your country and time zone.

   Tip: Choose the time zone that corresponds to where you are. When you travel, use this dialog box to change time zones. If you're not sure what time zone you are in, find out what time it is, and select the time zone which shows the correct New Time. Do not use the time zone dialog to switch between daylight savings time and standard time. Use the Daylight Savings pick list.

3. Hold Option and press Return to finish.

To set the daylight savings time:

- Tap the Daylight Savings pick list to toggle this feature on and off.

Connecting the HotSync cable

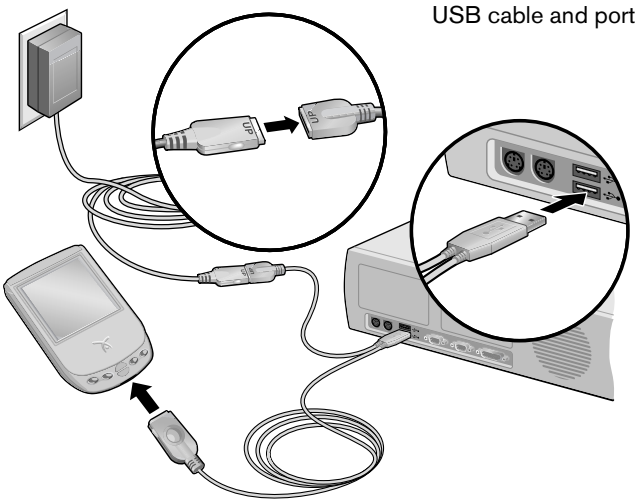
The HotSync cable that comes with your Treo enables you to charge your handheld battery and to synchronize the information on your handheld using HotSync technology.

To connect the HotSync cable:

1. Connect the travel charger cable to the short end of the Hotsync cable. Be sure to match the sides of the connectors labeled “UP.”

2. Connect the USB HotSync cable to a USB port on your computer.

3. Connect the long end of the HotSync cable to your handheld with the button facing up.



USB cable and port

Note: If you are unsure about the exact location of the USB port on your computer, refer to the manual supplied with the computer.

4. Plug the travel charger into a wall outlet.

Tip: The travel charger does not need to be plugged into a wall outlet to perform a HotSync operation. However, if you want to use the HotSync cable to charge your Treo handheld, you must plug the travel charger into a wall outlet.

Using desktop software

When you use desktop software with HotSync technology, you can do any of the following:

- Work with your handheld applications on your computer. Most desktop software applications duplicate many of the applications on your handheld, so you can view, enter, and modify most of the data stored on your handheld.

- Back up and synchronize data between your handheld and your computer. Synchronization is a one-step procedure that ensures that changes you make on your handheld or desktop software appear in both places. See the section that begins on page 72 for details.

- Import and export data, so you can easily transfer data from other desktop applications into many of your applications. See the section that begins on page 30 for details.
- Print data from your desktop software on any printer.

Palm Desktop software

Your handheld comes with Palm Desktop software. Palm Desktop software includes many of the same applications as your handheld: Daily Calendar (Date Book Plus), Contact List (Contacts), Task (To Do List), and Note (Memo Pad).

The following instructions guide you through installing Palm Desktop software. After installation, refer to the online Help in Palm Desktop software for information about how to use the software.

Note: You must install the software that comes with your Treo handheld even if you already installed Palm Desktop software for a previous Palm OS handheld.

To ensure a safe and uninterrupted installation of Palm Desktop software, please do not simply copy the Palm Desktop software files to your computer's hard disk. You must use the installer to place the files in their proper locations and to decompress the files.

To install Palm Desktop software:

1. Connect the HotSync cable. See page 21 for instructions.
2. Exit any open programs, including those that run at startup, and disable any virus-scanning software.
3. Insert the Handspring CD-ROM into the computer's CD-ROM drive.
4. Double-click the Handspring CD icon on the desktop.
5. Double-click the Installer icon to begin the installation process.
6. Follow the onscreen instructions to complete the installation.
7. If you have a data-enabled mobile phone with an IR port, or a special cable that connects to your handheld, complete the next part of the installation to install the Wireless Application Suite and configure your Treo for wireless data communication, otherwise skip this step.

When the set up process is done, the installation screen closes automatically.

Using your handheld with another PIM

If you prefer to use another personal information manager (PIM), you can use it if third-party connection software, called a conduit, is available for your PIM. You must install the software that came with your Treo handheld along with the conduit for your PIM to synchronize the data between your handheld and your PIM. For information on conduit software, go to this web site: www.handspring.com.

Chapter 2

Entering Data in Your Handheld

This chapter explains how to enter data into your Treo™ 90 handheld using each of the following methods:

- Using the handheld keyboard
- Using the onscreen keyboard
- Using your computer keyboard
- Importing data

Using the handheld keyboard

The handheld keyboard is the primary method you'll use to enter data into your handheld. Each letter key on the keyboard has three functions:

Normal: Types a lowercase letter.

Shift: Types an uppercase letter.

Option: Types the number/symbol, or activates the function, that appears in blue on the key.

Typing capital letters

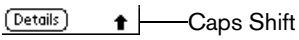
To type capital letters, you must first "shift" to caps and then type the character.

Note: Your handheld includes a feature that automatically capitalizes the first letter when you create a new sentence or a new record (by tapping New or a blank line).

To type a single capital letter (Caps Shift):

1. Press Shift :

   When Caps Shift is active, an "up arrow" symbol appears in the lower-right corner of the Treo screen. If you accidentally activate Caps Shift, press Shift twice to cancel it, or if you do nothing for five seconds, it reverts to lowercase.

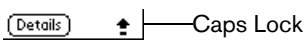


2. Type the letter you want to capitalize.

To enter only capital letters (Caps Lock):

1. Press Shift twice.

   When Caps Lock is active, an underlined "up arrow" symbol appears in the lower-right corner of the handheld screen.



2. Type the text you want to capitalize.

3. Press Shift to turn off Caps Lock.

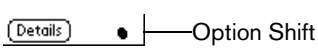
Typing numbers and symbols

Typing numbers and symbols with your handheld is similar to typing symbols on a computer keyboard. You must first "shift" to option mode and then type the number or symbol strokes.

To enter a single number or symbol (Option Shift):

1. Press Option .

   When Option Shift is active, a dot appears in the lower-right corner of the Treo screen. If you accidentally activate Option Shift, press Backspace to cancel it.



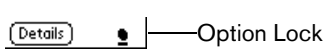
2. Press the key where the number or symbol appears in blue.

To enter only numbers or symbols (Option Lock):

1. Press Option twice.

2. Press the keys where the numbers or symbols appear in blue.

   When Option Lock is active, an underlined dot appears in the lower-right corner of the Treo screen.



3. Press Option to turn off Option Lock.

Navigation keystrokes

In addition to character symbols, your handheld includes special keystrokes that you can use to navigate within text or fields in your applications.

Note: Some applications may not support these navigation keystrokes.

Command	Keystrokes
Move cursor right	Hold Option while pressing the bottom scroll button.
Move cursor left	Hold Option while pressing the top scroll button.
Previous field	Press the top scroll button.
Next field	Press the bottom scroll button.
Affirm an action	Hold Option and press Return. Use these keys instead of tapping the following onscreen buttons: OK, Done, Yes, Next, Accept, Send, and Dial.
Annul an action	Hold Option and press Backspace. Use these keys instead of tapping the following onscreen buttons: Cancel, No, Previous, and Reject.
Open or dial the selected item	Press Space or press Return.

Using menus

Menus on your handheld are easy to use. Once you have mastered them in one application, you can use them the same way in all other applications.

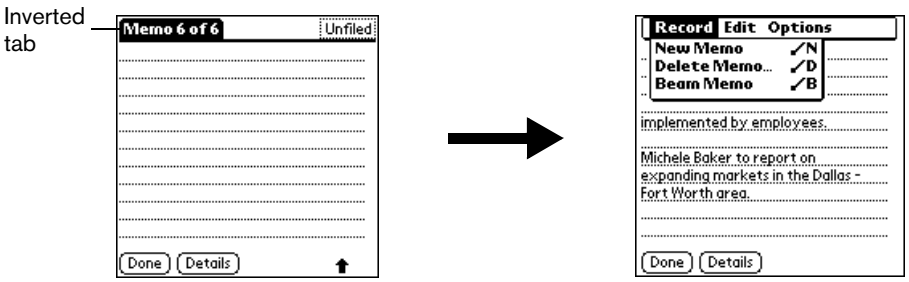
The menus and menu commands that are available depend on the application. Also, the menus and menu commands vary depending on *which part* of the application you're using. For example, in Memo Pad, the menus are different for the Memo list screen and the Memo edit screen.

The menus of each application are illustrated in the section on that application in Chapter 6. The Edit menu is described in the section that begins on page 58.

To use the menu bar:

1. Open an application (such as Memo Pad).
2. Press Menu to open the menu bar.

   Tip: You can also open the menu bar by tapping the inverted tab at the top of any application's screen (except Calculator).



In this example, three menus are available: Record, Edit, and Options. The Record menu is selected and contains the commands New Memo, Delete Memo, and Beam Memo.

3. Press the top scroll button to switch between menus.

4. Press the bottom scroll button to select a command within a menu.

5. Press Space to run the selected command.

   Tip: To close the menus without running a command, press Menu again.

Keyboard shortcut menu commands

Most menu commands have an equivalent keyboard shortcut. The shortcut letters appear to the right of the menu command names. Throughout this guide, the shortcut letters appear in parentheses (/C) next to menu selection instructions.

To use keyboard shortcuts for menu commands:

1. Press Menu to open the menu bar.

2. Type the menu command shortcut letter.

   For example, to choose Copy in the Edit menu, press Menu followed by the letter "c."

Tip: When the menu bar is open, you can enter a shortcut letter for any menu item in the current application view, not just the ones that appear on the current menu.

Using text ShortCuts

ShortCuts make entering commonly used words or phrases quick and easy. ShortCuts are similar to the Glossary or Autotext features of some word processors.

Your handheld comes with several predefined ShortCuts, and you can also create your own. Each ShortCut can represent up to 45 characters. For example, you might create a ShortCut for your name, or for the header of a memo. See the section that begins on page 146 to learn about creating your own ShortCuts.

Your handheld includes the following predefined ShortCuts:

Entry	ShortCut
Date stamp	ds
Time stamp	ts
Date / time stamp	dts
Meeting	me
Breakfast	br
Lunch	lu
Dinner	di

To use a ShortCut:

1. Type the letter s.
2. Press ListType .
3. Use the scroll buttons to select the ShortCut symbol .

   Note: The ShortCut symbol appears by the cursor to show that you are in ShortCut mode.
4. Type the ShortCut characters.

Typing accented characters

The ListType feature enables you to enter accented characters. You can enter the following accented letters:

à á ä â ã å ç è é ë ê ì í ï î ñ ò ó ö ô õ ù ú ü û ý ÿ

To enter accented characters:

1. Type the letter (uppercase or lowercase) to which you want to add an accent.
2. Press ListType .
3. Use the scroll buttons to select the accent you want to apply.
4. Press Space to insert the accented character.

Tip: You can also select the accented character you want to insert by repeatedly pressing ListType .

Typing extended characters

The ListType feature also enables you to enter many extended characters that are not on the keyboard, such as currency symbols and emoticons. Extended characters are often found under related characters. For example, the £ symbol is located under $.

To enter extended characters:

1. Position the cursor where you want to insert the extended character.
2. Type the base character associated with the extended character you want to insert:

   Tip: To view a list of available accented and symbol characters, press Menu and under Edit select Keyboard Help (/G).

Base character	Symbols	Base character	Symbols	Base character	Symbols
a	æ	**O**	Ø	**.**	? ! …
A	Æ	**p**	¶	**,**	„
b	ß	**P**	¶	**!**	¡
B	ß	**r**	®	**?**	¿
c	¢ © ^ ˆ	**R**	®	**:**	; :-) :-(;-) :-D
C	¢ © ^ ˆ	**s**	ß š §	**'**	‘ ’ ‹ › ~ `
d	† ‡	**S**	ß Š §	**"**	“ ” « »
D	† ‡ Ð	**t**	~ ™ † ‡	**$**	€ £ ¥
e	€	**T**	~ ™ † ‡	**+**	&
E	€	**x**	×	**-**	_ ~ • – —
f	ƒ	**X**	×	**/**	\ ÷ ¦
F	ƒ	**y**	¥	**%**	‰
l	£	**Y**	¥	**#**	=
L	£	**0**	‰ º	**(**	<[{‹
m	µ	**1**	¹ ¼ ½	**)**	>]}›
M	µ	**2**	²		
o	ø	**3**	³		

3. Press ListType .
4. Use the scroll buttons to select the extended symbol you want to insert.
5. Press Space to insert the extended character.

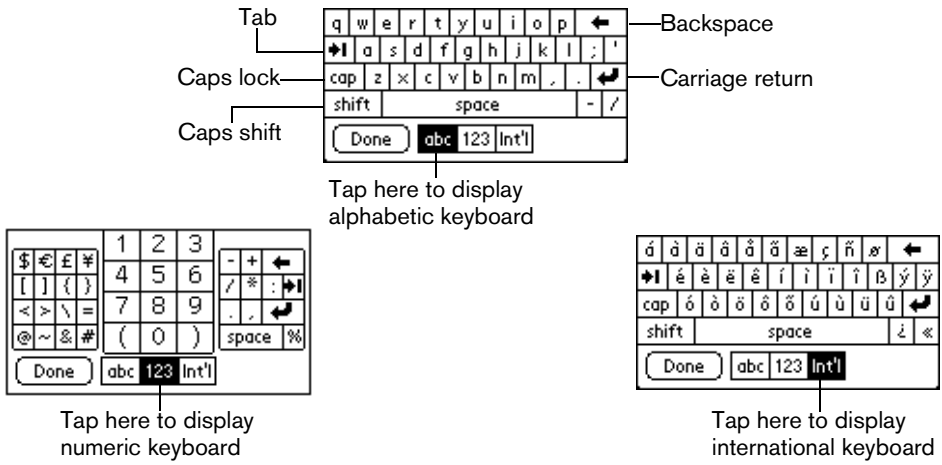
Tip: To enter a tab, press Shift and then press Space .

Using the onscreen keyboard

You can open the onscreen keyboard anytime you need to enter text or numbers on your handheld. When used in conjunction with the backlight, the onscreen keyboard is especially useful for typing in the dark.

To use the onscreen keyboard:

1. Open a record in an application that requires you to enter data (such as Memo Pad).
2. Press Menu .
3. Under Edit, select Keyboard (/K).
4. Tap the characters to enter text, numbers, and international characters.



Note: The onscreen keyboard also includes a dialog box for international characters. You can switch among the three dialogs at any time to enter the exact text you need.

5. After you finish, tap Done to close the onscreen keyboard and place the text in the record.

Using your computer keyboard

Many of the applications on your handheld are available in Palm Desktop software and in most Personal Information Manager (PIM) applications. If you have a lot of data to enter, or prefer to use the computer keyboard, you can use Palm™ Desktop software, or any supported PIM such as Microsoft Outlook, to enter information. You can then perform a HotSync® operation to synchronize the information on your computer with the information on your handheld. See the section that begins on page 72 for details on HotSync operations.

Refer to Palm Desktop online Help or the documentation that came with your PIM software for more information on entering data on your computer.

Importing data

If you have data stored in computer applications such as spreadsheets and databases, you can transfer the data to your Treo handheld without having to key it in manually. Save the data in one of the file formats listed below, import it into Palm Desktop software, and then perform a HotSync operation to transfer the data to your handheld.

You can import data from any of the following PIM (personal information manager) products.

- Address Book Plus
- DateBook Pro
- DayMaker
- Dynodex
- Meeting Maker
- Now Contact
- Now Up-to-Date
- QuickDex
- TouchBase Pro

Palm Desktop software can open Claris Organizer files directly; you do not need to import them. To import data from PIM product files, you must export and save the entire file in text format first. You can import fields from TouchBase Pro, DateBook Pro, DayMaker, and QuickDex files in the proper order. You might have to adjust the field order of other PIM product files you import.

You can also import data from a FileMaker Pro database or a ClarisWorks database. In FileMaker Pro, be sure to export the database to the Tab-Separated Text file type. In ClarisWorks, be sure to save the database in ASCII text format and give it a different name so you don't overwrite the original file.

You can import data from a Newton that uses Newton Operating System 1.0. Simply use the Newton Connection Kit to export data from the Newton Names file, Date Book Calendar file, and Notepad, and then import the resulting files into Palm™ Desktop software. The Newton Connection Kit does not work with Newton Operating System 2.0.

To import data:

1. Export a text file from the other product.
2. Open Palm Desktop software.
3. From the File menu, choose Import.
4. Select the file you want to import.
5. Click Open.

6. In the Import dialog box, check each field name to be sure the correct data moves into the correct fields.

   - To change the order of a field in the file you're importing into, move the pointer over a field name in the Fields In list. When the pointer changes to double arrow, drag the name to a new location.
   - To prevent information from being imported into a field, click the arrow between field names. The arrow changes to a dotted line.
   - To view the information in the file you're importing from, click the Scan Data arrows to see the information in each record.

7. From the Fields pop-up menu, choose the appropriate field.

8. From the Delimiters pop-up menu, choose the appropriate delimiter.

   The field and delimiter are set automatically if you are importing a Claris Organizer, Touch-Base Pro, DateBook Pro, DayMaker, or QuickDex file.

9. Click OK.

Chapter 3

Managing Your Applications

This chapter explains how to switch between applications on your Treo™ 90 handheld, how to change application settings so they are personalized to your work methods, and how to categorize applications so you view them in related groups.

Using the Applications Launcher

Your handheld is equipped with a variety of applications. All the applications installed on your handheld appear in the Applications Launcher.

Opening applications

You can use the Applications Launcher to open any application installed on your handheld. You can also open the four main applications — Date Book Plus, Contacts, To Do List, and Memo Pad — with the application buttons on the front panel of your handheld.

Tip: When you press an application button on the front panel of your handheld, you have instant access to the selected application. You don't even need to turn on your handheld first.

In addition to providing a way for you to open applications, the Applications Launcher displays the current time, battery level, and application category.

To open an application:

1. Press Option and then press Menu to access the Applications Launcher.

2. Press the scroll buttons to select the application you want to open.

3. Press Space or press Return to launch the application.

Tip: You can also tap the icon of the application that you want to open. To find an application quickly, you can type the first few letters of its name. The Applications Launcher scrolls to the first application with a name that begins with those letters. You can also create categories and organize your applications by category. See page 34 for details.

Switching between applications

When working in any application, press Option and then press Menu , or press an application button on the front panel of your handheld to switch to another application. Your handheld automatically saves your work in the current application and displays it when you return to that application.

Categorizing applications

The category feature enables you to manage the number of application icons that appear onscreen in the Applications Launcher. You can assign an application to a category and then display a single category or all your applications.

To categorize an application:

1. Press Option and then press Menu to access the Applications Launcher.
2. Press Menu again to open the menus.
3. Under App, select Category (/Y).

4. Tap the pick list next to each application to select a category.

   Tip: To create a new category, tap Edit Categories from the pick list. Tap New, enter the category name. Hold Option and press Return twice to add the category.

5. Hold Option and press Return to finish.

To display applications by category:

1. Press Option and then press Menu to access the Applications Launcher.
2. Do one of the following:

   - Hold Option and press Menu repeatedly to cycle through all your categories.
   - Tap the pick list in the upper-right corner of the screen and select the category you want to display.

Changing the Applications Launcher display

By default, the Applications Launcher displays each application as an icon. As an alternative, you can choose to show a list of applications. You can also choose to view the same category of applications each time you open the Applications Launcher.

To change the Applications Launcher display:

1. Press Option and then press Menu to access the Applications Launcher.
2. Press Menu again to open the menus.
3. Under Options, select Preferences(/R).
4. Tap the View By pick list and select List.
5. Hold Option and press Return to finish.

To open the Applications Launcher to the last opened category:

1. Press Option and then press Menu to access the Applications Launcher.
2. Press Menu again to open the menus.
3. Under Options, select Preferences (/R).
4. Tap the Remember Last Category check box to select it.
5. Hold Option and press Return to finish.

Choosing preferences

You can set options that affect an entire application in the application's Preferences dialog box.

To change preferences for an application:

1. Open an application.
2. Press Menu .
3. Under Options, select Preferences (/R).

   Note: Not all applications have a Preferences command.
4. Make changes to the settings.
5. Hold Option and press Return to finish.

Installing and removing applications

This section explains how to install and remove applications on your handheld and how to remove Palm™ Desktop software from your computer.

Installing add-on applications

Your handheld comes with the Contacts, Date Book Plus, To Do List, Memo Pad, Expense, Calculator, CityTime, and Palm Mail applications installed and ready to use. The Handspring CD-ROM also includes a wireless application suite which you can install from the CD-ROM if you want to configure your handheld for wireless communication.

You can also install additional applications on your handheld, such as business applications, games, and other software. The Install Handheld Files dialog box makes it easy to install software on your handheld during a HotSync® operation. There are a variety of third-party applications available for devices that use Palm OS software. To learn more about these applications, go to the web site: www.handspring.com.

When you download an add-on application from the Internet, it is probably in a compressed format such as a .zip or .sit file. If the file is compressed, you need to use a decompression utility on your computer, to decompress the .prc and .pdb files inside the compressed file. If you do not have a decompression utility, search the Internet using phrases like 'zip decompression' or 'how to unzip'. This will lead you to various third-party utilities that you can use to decompress any kind of compressed or downloaded file--not just add-ons for your handheld. After you install the utility, you are ready to decompress the add-on application files that you downloaded.

Note: Any applications that you install on your handheld resides in RAM memory; you can delete them at any time.

To install add-on software on your handheld:

Tip: You can also install an application by simply double-clicking the application's icon.

1. Copy or download the application you want to install into the add-on folder in your Palm folder on your computer.

   Note: If the software you download is compressed, you need to decompress it into this folder. If you prefer to place the application into another folder, you need to navigate to that folder before you complete step 5.

2. Double-click the Palm Desktop icon on your desktop.

3. From the HotSync menu, choose Install Handheld Files.

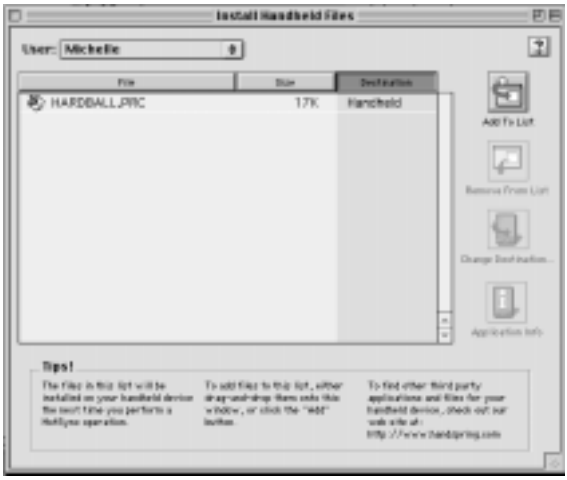
   Tip: You can also access the Install Handheld Files dialog box by double-clicking any file with a PRC file extension.

4. From the User pop-menu, select the name that corresponds to your Treo handheld.

5. Click Add to List.

6. Select the application(s) you want to install on your handheld.

7. Click Add File.



8. If you want to install the application(s) on an expansion card, click Change Destination, click the arrows to move the application(s) to the expansion card pane, and then click OK.

Note: Before you install an application on an expansion card, make sure that it is compatible with Palm OS version 4.0. Older applications may not work properly when installed on an expansion card.

9. Review the list of applications you selected in the Install Handheld Files dialog box. If you do not want to install an application, select it, and then click Remove From List. (This does not remove the application from your computer; it simply removes it from the list of applications to install.)

10. Close the Install Handheld Files dialog box.

11. Perform a HotSync operation to install the application(s) you selected in step 6. See the section that begins on page 72 for details.

Removing applications

In the event that you run out of memory or decide that you no longer need an application you installed, you can remove applications from your handheld. You can remove only add-on applications, patches, and extensions that you install; you cannot remove the applications that reside in the ROM portion of your handheld.

To remove an add-on application:

1. Press Option and then press Menu to access the Applications Launcher.

2. Press Menu again to open the menus.

3. Under App, select Delete (/D).

4. If you want to remove an application from an expansion card, tap the Delete From pick list and select the card name.

   Note: To delete an application from an expansion card, you must first insert the card into your handheld. See page 40 for details.

5. Tap the application that you want to remove.

6. Tap Delete.

7. Hold Option and press Return twice to finish.

8. Check the User in the Palm Desktop folder on your computer. If you find a PRC file for the application you just removed, delete the PRC file from the User folder.

   Tip: If you installed Palm Desktop software for the first time when you purchased your Treo handheld, the Palm Desktop software is located in the Handspring folder. If you upgraded from a previous version of Palm Desktop software, these files are most likely located in the Palm folder.

Removing Palm Desktop software

Removing Palm Desktop software also removes HotSync Manager. If you remove this software from your computer, you cannot synchronize your data. So, we highly recommend leaving Palm Desktop software on your computer.

To remove Palm Desktop software:

1. Insert the Handspring CD-ROM into your computer's CD-ROM drive.
2. Double-click the Handspring CD icon on the desktop.
3. Double-click the Installer icon.
4. Click Continue on the splash screen and on the Palm Computing Readme file screen.
5. Click Agree on the End User Software License Agreement screen.
6. In the Palm Desktop Installer window, select Uninstall from the pop-up menu in the upper-left corner.

   The Palm Desktop Installer shows the items you can uninstall.
7. Select all the items on the uninstall list by clicking the check box to the left of each selection.
8. Click Uninstall.
9. When prompted to select the files where your Palm files are installed, click the Palm folder.

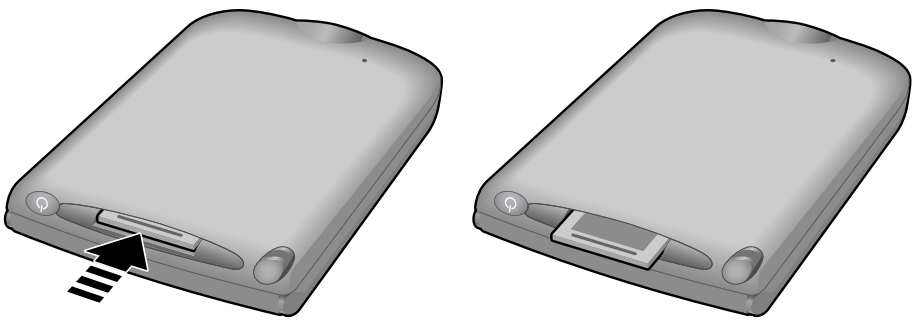
   Tip: If you installed the Palm Desktop software in a different folder, use the file selector to find the folder that contains these files.
10. Click Choose.

Working with expansion cards

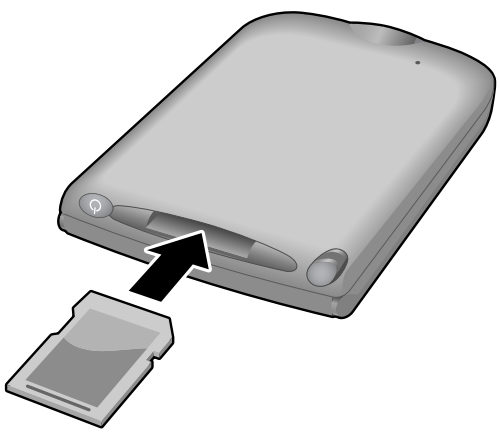
The expansion slot on your handheld enables you to add Secure Digital (SD) cards and MultiMedia Cards (MMC) that extend the functionality and storage capacity of your handheld. Your Treo comes with a mock, non-functional card inside the expansion slot. When you do not have a functioning card inside the expansion slot, reinsert the mock card to protect the slot opening.

To insert and remove an expansion card:

1. Press down and release the mock card.
2. After you feel the expansion slot eject the mock card, remove the card from the expansion slot.



3. Hold the card so it is facing in the same direction as the card icon on the back of your handheld.
4. Insert the card into the expansion slot until you feel the card lock into place and hear the confirmation tone.



5. When you're done using the expansion card, repeat steps 1 and 2 to remove the expansion card.
6. Reinsert the mock card to keep the expansion slot clean.

Opening applications on an expansion card

After you insert an expansion card in the expansion slot, you can open any of the applications stored on the expansion card.

To open an application on an expansion card:

1. Insert the expansion card into the expansion slot as described in the previous section.

   The Applications Launcher automatically displays its contents.

2. Press the scroll buttons to select the icon associated with the application you want to open.

Tip: To switch between the applications on the expansion card and your handheld, tap the category pick list in the upper-right corner and select another category. When you insert an expansion card, the card name appears as a new category with a card icon next to the name. This enables you to easily switch between applications on your handheld and the expansion card.

3. Press Space or press Return to launch the application.

Copying applications to an expansion card

You can copy applications between your handheld and your expansion card.

Note: Before you copy an application to an expansion card, make sure that it is compatible with Palm OS version 4.0. Older applications may not work properly when used on an expansion card.

To copy an application to an expansion card:

1. Press Option and then press Menu to access the Applications Launcher.
2. Press Menu again to open the menus.
3. Under App, select Copy (/C).

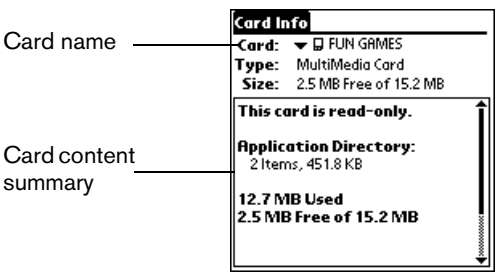
4. Tap the Copy To pick list and select the destination: card name, or Handheld.
5. Tap the From pick list and select the location of the application you want to copy: card name, or Handheld.
6. Tap the application you want to copy.
7. Tap Copy.

Using the Card Info application

The Card Info application displays general information about the expansion card that is currently in the expansion slot and it enables you to rename and format a card.

To view expansion card information:

1. Press Option and then press Menu to access the Applications Launcher.
2. Press the scroll buttons to select the Card Info icon.
3. Press Space or press Return to launch the application.

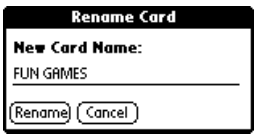


Renaming an expansion card

If you change the contents of an expansion card, you may at some point want to rename the card to better match it's contents.

To rename an expansion card:

1. Press Menu .
2. Under Card, select Rename Card (/R).
3. Enter the new name for the card.



4. Hold Option and press Return to finish.

Formatting an expansion card

When you format an expansion card, you erase all the data stored on the card and prepare it to a blank state. Formatting an expansion card is similar to formatting a diskette on a computer.

To format an expansion card:

1. Press Menu .
2. Under Card, select Format Card (/F).
3. Hold Option and press Return to finish.

Security

Your handheld comes with a Security application so that unauthorized users cannot view the entries you wish to protect.

In Security, you can do the following:

- Mask or hide entries you define as private. The Mask option displays a gray bar over private records, and the Hide option completely removes (hides) private records. See the section that begins on page 69 for more information.
- Assign a password to the Security viewing options. Assigning a password requires you to enter a password to view masked or hidden private entries; not assigning a password enables you (or anyone else) to view individual masked private entries by tapping them, and to view all hidden or masked private entries by selecting Show Records in the Security dialog box.
- Lock and turn off your handheld so that it does not operate until you enter the correct password.

Assigning a password

You can assign a password to protect your private records and to lock your handheld.

To assign a password:

1. Press Option and then press Menu to access the Applications Launcher.
2. Tap the Security icon.
3. Tap the Password box.
4. Enter a password.
5. Hold Option and press Return.

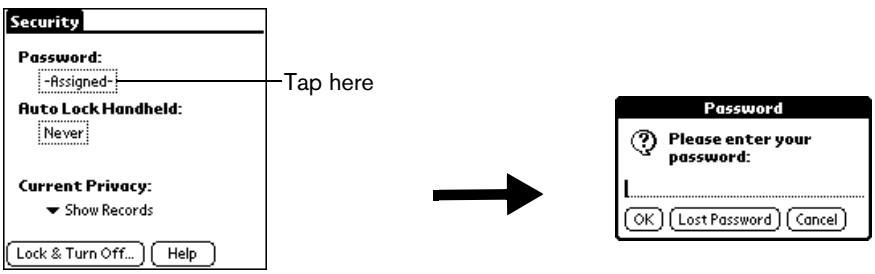
6. Enter the *same* password a second time.
7. Hold Option and press Return to finish.

Changing or deleting a password

Once you define a password for your handheld, you can change or delete it at any time. You must enter the current password before you can change or delete it.

To change or delete your password:

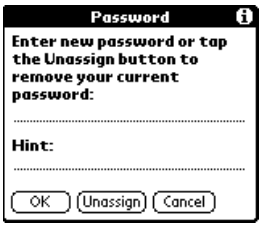
1. Tap the Password box.
2. Enter the current password.



3. Hold Option and press Return.

4. Do one of the following:

   - To change the password, enter the new password, and hold Option and press Return .
   - To delete the password, tap Unassign.



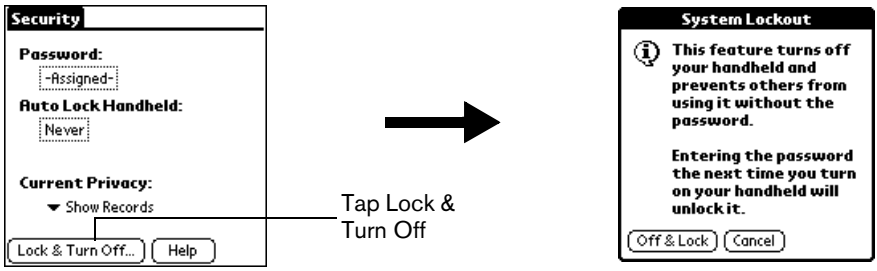
Locking your handheld

You can also lock your handheld so that you need to enter your password to operate it. There are two ways to lock your handheld: manually and automatically.

Important: If you lock your handheld, you must enter the exact password to re-activate your handheld. If you forget the password, you need to perform a hard reset to resume using your handheld. Performing a hard reset deletes all the records in your handheld; however, you can restore all previously synchronized data at the next HotSync operation. See page 201 for details.

To lock your handheld manually:

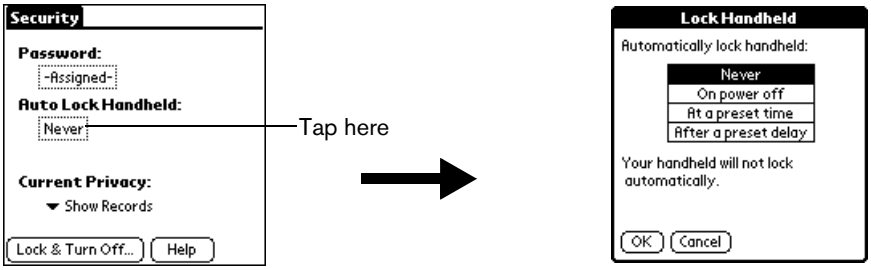
1. Assign a password.
2. Tap Lock & Turn Off.



3. Tap Off & Lock.
4. To start your handheld, turn it on, and then enter the password.

To lock your handheld automatically:

1. Assign a password.
2. Tap the Auto Lock Handheld box.
3. When prompted, enter your password.



4. Tap one of the following options:

Never	Prevents your handheld from locking automatically.
On power off	Locks your handheld when you turn it off, or when it shuts off with the auto-off feature.
At a preset time	Locks your handheld at a specific time of day. If you choose this option, the Set Time dialog box appears for you to specify when you want your handheld to lock.
After a preset delay	Locks your handheld after a period of inactivity. If you choose this option, the minutes field appears for you to specify the number of minutes after which you want your handheld to lock.

5. Hold Option and press Return to finish.
6. To start your handheld, turn it on, and then enter the password.

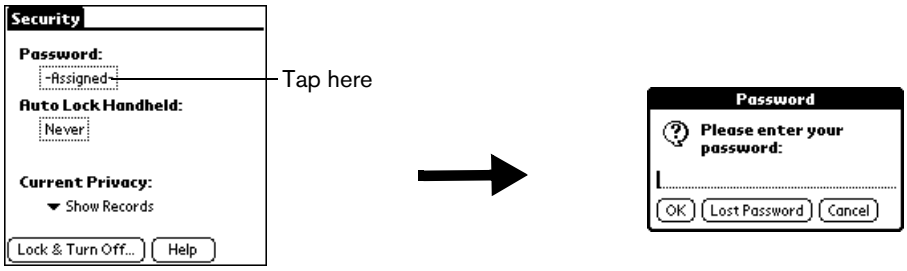
Recovering from a forgotten password

If you lock your handheld and you forget your password, you can delete the password from your handheld. Deleting a forgotten password also deletes all entries and files marked as Private.

Important: If you synchronize with your computer before deleting a forgotten password, your handheld restores your private entries the next time you perform a HotSync operation, but it does not restore the password.

To delete a forgotten password:

1. Tap the Password box.



2. Tap Lost Password.

3. Hold Option and press Return for Yes.

Chapter 4

Applications Overview

This chapter briefly describes each application and how to open it. Your Treo™ 90 handheld comes with these applications already installed:

- Date Book Plus
- Contacts
- To Do List
- Memo Pad
- CityTime
- Calculator
- Expense

Date Book Plus

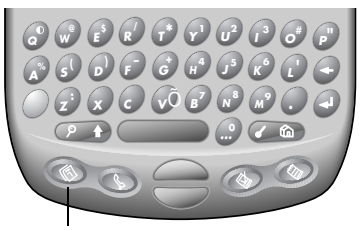
Date Book Plus lets you quickly and easily schedule appointments or any kind of activity associated with a date and/or a time.

In Date Book Plus, you can do the following:

- Enter a description of your appointment and assign it to a specific time and date.
- Display a chart of your appointments for an entire week to easily spot available times and any potential scheduling overlaps or conflicts, or display descriptions of your appointments for one or two weeks.
- Display a monthly calendar to quickly spot days where you have morning, lunch, or afternoon appointments, or display a calendar for an entire year.
- Display a list of both your appointments and your To Do items.
- Create unscheduled events or To Do items that float from one day to the next until you complete them.
- Create a Daily Journal to track events with automatic time stamps.
- Set an alarm to sound prior to the scheduled activity, and create reminders for events that are based on a particular date, rather than time of day, such as birthdays and anniversaries.
- Attach notes to individual events for a description or clarification of the entry in your Date Book.

To open Date Book Plus:

- Press Date Book Plus . Date Book Plus opens to today's schedule.



Date Book Plus button

Tip: Press Date Book Plus repeatedly to cycle through the Day, Week, Week with Text, Month, Year, and List views.

Contacts

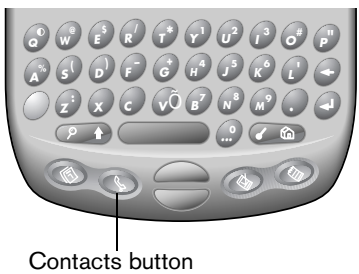
Contacts enables you to keep names, addresses, phone numbers, and other information about your personal or business contacts.

In Contacts, you can do the following:

- Store thousands of names, addresses, phone numbers, e-mail addresses, and more.
- Quickly look up, enter, or duplicate names, addresses, phone numbers, and other information.
- Enter up to five phone numbers (home, work, fax, mobile, etc.) or e-mail addresses for each name.
- Attach a note to each Contacts entry, in which you can enter additional information about the entry.
- Assign Contacts entries to categories so that you can organize and view them in logical groups.
- Dial numbers using infrared communication and a data-enabled mobile phone.

To open Contacts:

- Press Contacts . Contacts opens to display the Contacts list.



Tip: Press Contacts repeatedly to cycle through the categories in which you have entries.

To Do List

To Do List is a convenient place to create reminders and prioritize the things that you have to do.

In To Do List, you can do the following:

- Make a quick and convenient list of things to do.
- Assign a priority level to each task.
- Assign a due date for any or all of your To Do items.
- Assign To Do items to categories so that you can organize and view them in logical groups.
- Sort your To Do items either by due date, priority level, or category.
- Attach notes to individual To Do items for a description or clarification of the task.

To open To Do List:

- Press To Do List . To Do List displays the category of items you last viewed.

Tip: Press the To Do List repeatedly to cycle through the categories in which you have To Do items.

Memo Pad

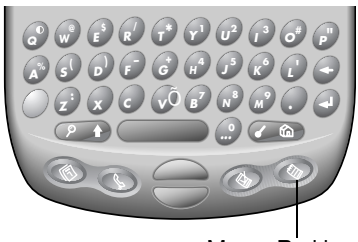
Memo Pad provides a place to take notes that are not associated with records in other applications such as Date Book Plus, Contacts, or To Do List.

In Memo Pad, you can do the following:

- Take notes or any kind of message on your handheld.
- Drag and drop memos into popular computer applications like Microsoft Word when you synchronize using Palm™ Desktop software and HotSync® technology.
- Assign memos to categories so that you can organize and view them in logical groups.
- Take down phone numbers and other types of information. Later, you can copy and paste this information to other applications.

To open Memo Pad:

- Press Memo Pad . Memo Pad displays the category of memos you last viewed.



Tip: Press Memo Pad repeatedly to cycle through the categories in which you have memos.

CityTime

CityTime helps you keep track of the time anywhere around the globe.

In CityTime, you can do the following:

- Select a home city as a point of reference.
- Display the day and time in four other cities simultaneously.
- Add a definition for any city that isn't in the default list.
- Display sunrise and sunset information for your home city.

To open CityTime:

1. Press Option .
2. Press To Do List .

Tip: You can also open CityTime by tapping the CityTime icon in the Applications Launcher.

Calculator

Calculator enables you to perform addition, subtraction, multiplication, division and a variety of advanced math and scientific calculations.

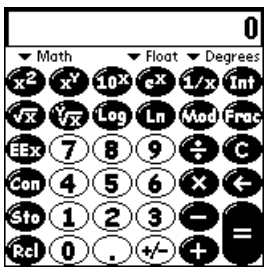
In Calculator, you can do the following:

- Select a view to perform specific types of calculations including: math, trigonometry, finance, logic, statistics, weight/temp, length, area, and volume.
- Store and retrieve values.
- Display the last series of calculations, which is useful for confirming a series of “chain” calculations.
- Create a custom view with the buttons you use most often.
- Switch to basic mode to perform simple calculations.

To open Calculator:

1. Press Option .
2. Press Memo Pad .

Tip: You can also open Calculator by tapping the Calculator icon in the Applications Launcher.



Tip: Hold Option and press Memo Pad repeatedly to toggle between Basic and Advanced mode.

Expense

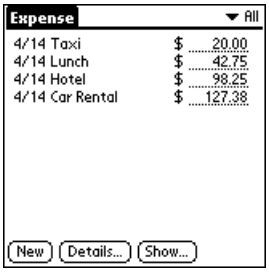
Expense lets you keep track of your expenses.

In Expense, you can do the following:

- Record dates, types of expenses, amount spent, payment method, and other details associated with any money that you spend.
- Assign expense items to categories so that you can organize and view them in logical groups.
- Keep track of vendors (companies) and people involved with each particular expense.
- Log miles traveled for a particular date or expense category.
- Sort your expenses by date or expense type.

To open Expense:

1. Press Option .
2. Press Menu .
3. Tap the Expense icon .



Note: You cannot use the Macintosh version of Palm Desktop software to synchronize Expense data between your handheld and your computer.

Chapter 5

Common Tasks

Your Treo™ 90 handheld includes a full suite of personal information manager (PIM) applications: Date Book Plus, Contacts, To Do List, Memo Pad, and Expense. This chapter provides instructions on how to do tasks that are common to these applications. It's easy to transfer what you learn in one application to the other applications because the structure and behavior of these applications are quite similar.

Throughout this chapter, the term "record" is used to refer to an individual item in any of the PIM applications: a single Date Book Plus event, Contacts entry, To Do List item, Memo Pad memo, or Expense item.

Creating records

You can use the following procedure to create a new record in Date Book Plus, Contacts, To Do List, Memo Pad, and Expense.

To create a record:

1. Open the application in which you want to create a record.
2. Press Menu .
3. Under Record, select New… (/N).
4. In Date Book Plus only: Select start and end times for your event, and then hold Option and press Return .
5. Enter text for the record.

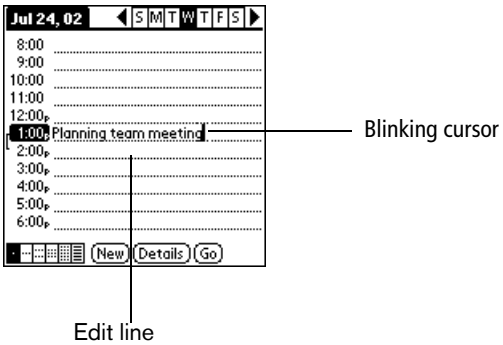
   Note: You do not have to press Shift to capitalize the first letter of the name. Your handheld automatically capitalizes the first letter of each field (except numeric and e-mail fields).
6. Use the scroll buttons or tap a field directly to move between fields.
7. (Optional) Tap Details to select attributes for the record.
8. In Contacts only: Hold Option and press Return to finish.

There's no need to save the record because your handheld saves it automatically.

Editing records

After you create a record, you can change, delete, or enter new text at any time. Two screen features tell you when your handheld is in editing mode:

- A blinking cursor
- One or more edit lines



Entering text

For information on how to enter text using the keyboard on your handheld, the onscreen keyboard, or the keyboard attached to your computer, see Chapter 2.

Edit menu

The Edit menu is available with any screen where you enter or edit text. In general, commands available in the Edit menu apply to text that you select (or highlight) in an application.

To select text in an application:

1. Tap the beginning of the text that you want to select.
2. Drag the stylus over the text to highlight it. You can drag across the text to select additional words, or drag down to select a group of lines.

   Tip: To select a word, double-tap the word. To select a whole line, triple-tap the line.

The following commands may appear in an Edit menu:

Undo	Reverses the action of the last edit command. For example, if you used Cut to remove text, Undo restores the text you removed. Undo also reverses deletions done by using backspace.
Cut	Removes the selected text and stores it temporarily in the memory of your handheld. You can paste the text you cut into another area of the current application or into a different application.

Copy	Copies the selected text and stores it temporarily in the memory of your handheld. You can paste the text that you copy into another area of the current application or into a different application.
Paste	Inserts the text that you cut or copied at the selected point in a record. The text you paste replaces any selected text. If you did not previously cut or copy text, Paste does nothing.
Select All	Selects all of the text in the current record or screen. This enables you to cut or copy all of the text and paste it elsewhere.
Keyboard	Opens the onscreen keyboard. When you finish with the onscreen keyboard, hold Option and press Return to finish.
Keyboard Help	Opens screens that show many keyboard shortcuts and the base characters associated with symbols and other extended characters. Use this command anytime you need forget how to do something with the keyboard.

Deleting records

To delete a record in any of the PIM applications:

1. Select the record you want to delete.
2. Press Menu .
3. Under Record, select the Delete command:

   Date Book Plus: Delete Event

   Contacts: Delete Contact

   To Do List: Delete Item

   Memo Pad: Delete Memo

   Expense: Delete Item

   A confirmation dialog box appears. If you want to save a copy of the deleted item to an archive file in Palm Desktop software, be sure that the check box is checked. If you don't want to save a copy, tap the check box to remove the check.
4. Hold Option and press Return to finish.

If you choose to save a copy of the selected item, your handheld transfers it to the archive file on your desktop the next time you perform a HotSync operation.

Other ways to delete records

You can also delete records in the following ways:

- In the Details dialog box of the application, tap Delete, and then hold Option and press Return to finish.
- Delete the text of the record.

  Note: In Date Book Plus, if you delete the text of a repeating event, you delete all instances of that event.

Purging records

Over time, as you use Date Book Plus, To Do List, and Expense, you'll accumulate records in these applications that have outlived their usefulness. For example, events that occurred months ago remain in the Date Book Plus, and To Do items that you marked as completed remain in the list, as do Expense items.

All these outdated records take up memory on your handheld, so it's a good idea to remove them by using Purge. If you think Date Book Plus or To Do List records might prove useful later, you can purge them from your handheld and save them in an archive file.

Purging is not available in Contacts or Memo Pad, so delete outdated records from these applications individually.

To purge records:

1. Open the application.
2. Press Menu .
3. Under Record, select Purge (/E).

   A confirmation dialog box appears.

   Date Book Plus: Tap the pick list and select how old a record must be to be purged. Purge deletes repeating events if the last of the series ends before the date that you purge records.

   Date Book Plus, To Do List: If you want to save a copy of the purged records to an archive file on your desktop, be sure that the check box is checked. If you don't want to save a copy, tap the check box to remove the check box.
4. Hold Option and press Return to finish.

If you chose to save a copy of the purged records, your handheld transfers them to an archive file on your desktop the next time you perform a HotSync operation.

Note: Purging does not happen automatically. You must use the Purge command to make it happen.

Categorizing records

Categorize records in Contacts, To Do List, Memo Pad, and Expense applications so that they are grouped logically and are easy to review. (You can also categorize applications. See page 33 for details.)

When you create a record, your handheld automatically places it in the category that is currently displayed. If the category is All, your handheld assigns it to the Unfiled category. You can leave an entry as Unfiled or assign it to a category at any time.

System-defined and user-defined categories

By default, your handheld includes system-defined categories, such as All and Unfiled, and user-defined categories, such as Business and Personal.

You cannot modify the system-defined categories, but you can rename and delete the user-defined categories. In addition, you can create your own user-defined categories. You can have a maximum of 15 user-defined categories in each application.

Contacts contains the QuickList user-defined category, in which you can store the names, addresses, and phone numbers you might need in emergencies (doctor, fire department, lawyer, etc.).

Expense contains two user-defined categories, New York and Paris, to show how you might sort your expenses for different business trips.

Note: The illustrations in this section come from Memo Pad, but you can use these procedures in all the applications in which categories are available. Categories are not available in Date Book Plus.

To move a record into a category:

1. Open the record you want to categorize.
2. In Contacts: Press Menu , and under Record, select Edit Contact (/E).
3. In the record view, tap the Category list to display the list of available categories.

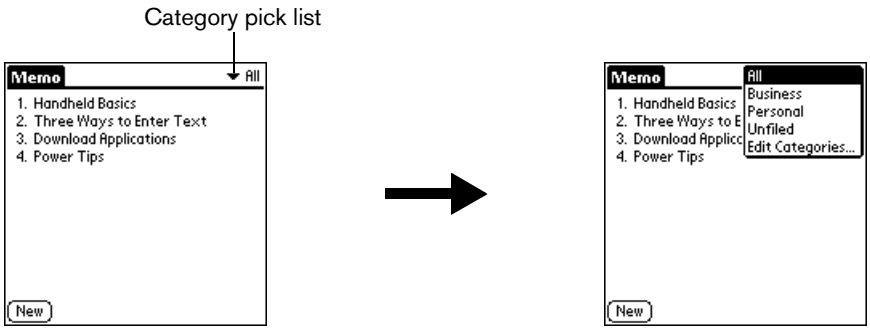
Memo 1 of 1
Unfiled
11/22 Meeting Minutes
Bill Davidson to study time management program as implemented by employees.
Michele Baker to report on expanding markets in the Dallas - Fort Worth area.
Done
Details
Category list

4. Select the category for the record.

Tip: You can also assign a record to a category by tapping the Details button, selecting a category from the Category pick list in the Details dialog box, and then holding Option and pressing Return to finish.

To display a category of records:

1. Tap the category pick list in the upper-right corner of the list screen.

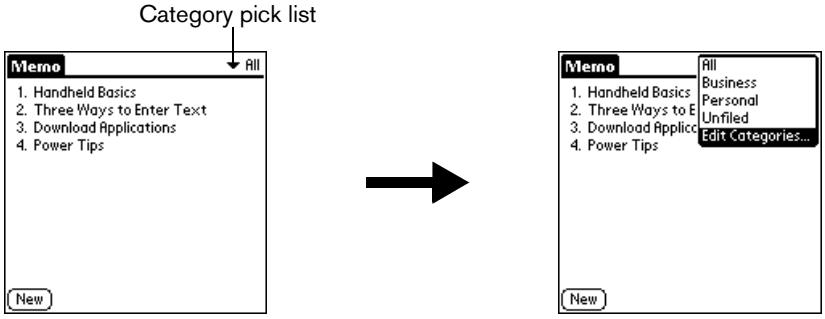


2. Select the category you want to view.

The list screen now displays only the records assigned to that category.

To define a new category:

1. Tap the category pick list in the upper-right corner of the screen.



2. Tap Edit Categories.

3. Tap New.

4. Enter the name of the new category.

5. Hold Option and press Return twice to finish.

You can assign any of your records to the new category.

To rename a category:

1. Tap the category pick list in the upper-right corner of the screen.
2. Tap Edit Categories.
3. Select the category that you want to rename, and then tap Rename.

4. Enter the new name for the category.

5. Hold Option and press Return twice to finish.

Tip: You can group the records in two or more categories into one category by giving the categories the same name. For example, if you change the name of the Personal category to Business, all records formerly in the Personal category appear in the Business category.

Finding records

Your handheld offers several ways to find information quickly:

- All applications: The Find utility locates any text that you specify, always starting with the current application.
- Date Book Plus, To Do List, Memo Pad: The Phone Number Lookup feature displays the Contacts list and shows names and phone numbers for entries that have phone numbers. You can add the information that appears in this list to a record.

- Contacts: The Instant Lookup feature lets you scroll immediately to a Contacts entry by entering the first few letters of a first or last name, or the first name initial and the first few letters of a last name.
- Expense: The Lookup feature displays the Contacts entries that have data in the Company field. You can add these names to a list of attendees associated with an Expense record.

Looking up Contacts records

When working with Contacts, the buttons on your handheld make it easy to navigate among your Contacts entries.

- In the Contacts list screen, the scroll buttons move the highlight. Holding Shift and using the scroll buttons moves up or down an entire screen of records. If you press and hold a scroll button, you accelerate the scrolling.
- In the Contact View screen, the scroll buttons move to the previous or next Contacts record.

You can also use the Instant Lookup feature, to quickly scroll to any of your Contacts entries.

To use Instant Lookup to find a Contacts record:

1. From the Contact list, tap the Look Up line.
2. Enter one of the following for the name you want to find:
   - First name initial and last name.
   - First name
   - Last name

   For example, entering an “ca” displays “Chris Cadwell,” “David Cagle,” and “Carolyn Malestic” as shown above. Entering “cmal” finds only “Carolyn Malestic.”
3. Use the scroll buttons to select the contact name.
4. Press Return to view the contents of the record.

Using Find

You can use Find to locate any text that you specify, in any application.

To use Find:

1. Press Option and then press Shift to open the Find dialog box.

   Tip: If you select text in an application before you opening the Find dialog box, the selected text automatically appears in the Find dialog box.

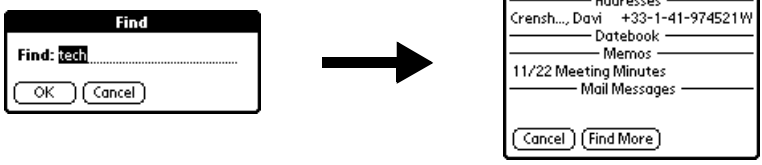
2. Enter the text that you want to find.

   Find is not case-sensitive. For example, searching for the name “davidson” also finds “Davidson.”

   Find locates any word that begin with the text you enter. For example, searching for “plan” finds “planet,” but not “airplane.”

3. Hold Option and press Return to start the search.

   Find searches for the text in all records and all notes.



   As your handheld searches for the text, you can tap Stop at any time. You may want to do this if the entry you want appears before your handheld finishes the search. To continue the search after you tap Stop, tap Find More.

4. Tap the text that you want to review.

Using Phone Number Lookup

Phone Number Lookup displays the information you entered in Contacts, and it lets you add this information to a record.

To use Phone Number Lookup:

1. Display the record in which you want to insert a phone number. The record can be in Date Book Plus, To Do List, or Memo Pad.

2. Press Menu .

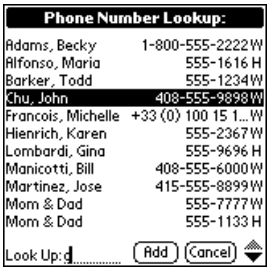
3. Under Options, select Phone Lookup (/L).

4. If your Contacts entries are sorted by last name, begin to spell the last name. If your Contacts are sorted by first name, begin to spell the first name.

   Note: The first initial and last name search in the Contacts Instant Lookup feature is not available in the Phone Number Lookup feature.

   Phone Number Lookup displays records that begin with the letters you enter based on the sort method in your Contacts application. For example, if your Contacts are sorted by last name and you enter "su," the list displays "John Sung" and "Mario Suarez." If your Contacts are sorted by first name, and your enter "su," the list displays "Susan Smith" and "Suki Sakimoto."

5. Continue to spell the name you're looking for, or when you see the name, scroll to it.



6. Press Space or Return .

The name you selected, along with the other information associated with it, is pasted into the record you selected in step 1.

Phone Number Lookup tips

You can also enter the keyboard shortcut (/L) to activate the Phone Number Lookup feature in the following circumstances:

- While entering text: For example, if your Contacts entries are sorted by last name and you want to insert the full name and phone number for someone with the last name "Williams," enter "Wi" and then the Phone Number Lookup keyboard shortcut (/L). Assuming you have only one Contacts record with a last name that begins with "Wi," your handheld inserts the full name "Fred Williams" (and its associated information). If you have more than one name that begins with "Wi," the Phone Number Lookup screen appears and highlights the first record that begins with "Wi."

- For selected text: Drag to highlight the text, and then enter the Phone Number Lookup keyboard shortcut (/L). Your handheld replaces the selected text and adds the name and its associated information.

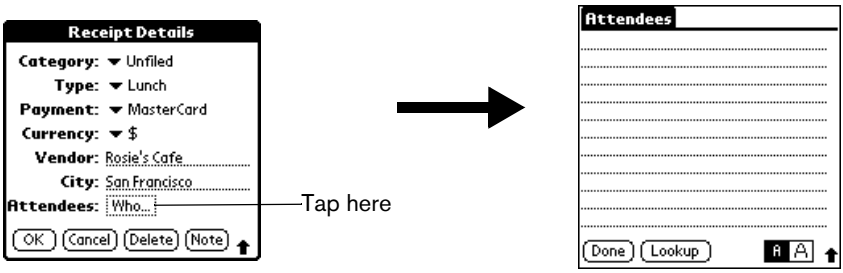
Looking up names to add to expense records

In Expense, Lookup displays the names of Contacts entries that have data in the Company field. You can add these names to a list of attendees associated with an Expense record.

To add names to an Expense record:

1. Open the Expense record to which you want to add names.
2. Tap Details.

3. Tap Who.



4. Tap Lookup.

   The Attendees Lookup screen displays all the names of Contacts entries that have data in the Company field.

5. Use the scroll buttons to select the name you want to add.
6. Press Space or Return .

   The name appears in the Attendees screen.

7. Repeat steps 4 through 6 to add more names.
8. Hold Option and press Return twice to finish.

Sorting lists of records

You can sort lists of records in various ways, depending on the application. Sorting is available in applications that have list screens: Contacts, To Do List, Memo Pad, and Expense.

Note: You can also assign records to categories. See page 61 for details.

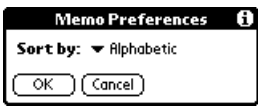
To sort records in To Do List and Expense:

1. Open the application to display the list screen.
2. Tap Show.
3. Tap the Sort by pick list and select an option.
4. Hold Option and press Return to finish.

To sort records in Contacts and Memo Pad:

1. Open the application to display the list screen.
2. Press Menu .
3. Under Options, select Preferences (/R).

Contacts



Memo Pad

4. Do one of the following:

   Contacts: Tap the setting you want.

   Memo Pad: Tap the Sort by pick list and select Alphabetic or Manual.

5. Hold Option and press Return to finish.

To sort the Memo list manually, tap and drag a memo to a new location in the list.

Note: To make the list of your memos appear in Palm Desktop software as you manually sorted it on your handheld, open Memo in Palm Desktop software, click Sort by, and then select Order on Handheld.

Making records private

In all PIM applications, except Expense, you can make individual records private. Private records remain visible and accessible until you select the Security setting to hide or mask all private records. See the section that begins on page 43 for details.

Hiding and masking private records

You can hide records that you mark as private. When you hide records, they do not appear anywhere in the application. When you mask records, a visual placeholder appears where the record would normally appear. If you define a password, you must enter it to display private records.

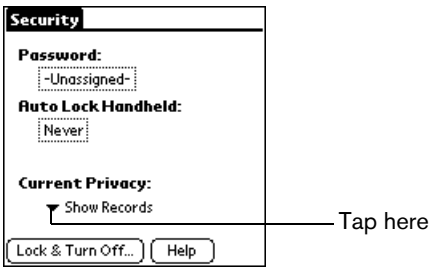
Note: As a security measure, masked Contacts records are temporarily hidden when you search for records. So you will not see a placeholder for these records when viewing the results of a Lookup or Find request.

To make a record private:

1. Display the entry that you want to make private.
2. Tap Details.
3. Tap the Private check box to select it.
4. Hold Option and press Return to finish.

To hide or mask all private records:

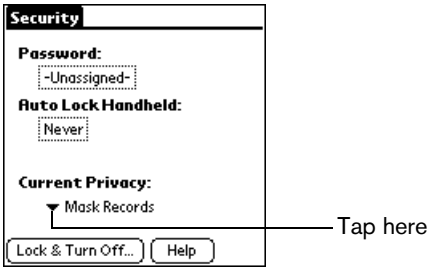
1. Make sure the records you want to mask are marked private.
2. Press Option and then press Menu to access the Applications Launcher.
3. Tap the Security icon.
4. Tap the Current Privacy pick list.



5. Tap either Hide Records or Mask Records.
6. Hold Option and press Return to confirm that you want to change the security setting.

To display all private records:

1. Press Option and then press Menu to access the Applications Launcher.
2. Tap the Security icon.
3. Tap the Current Privacy pick list.



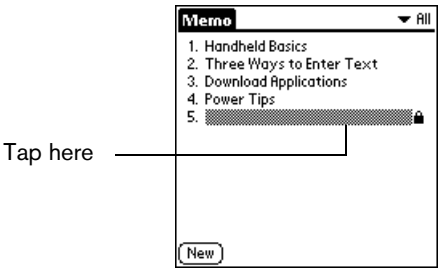
4. Tap Show Records.

   If you do not have a password, private records become visible.

   If you have a password, the Show Private Records dialog box appears. Enter your password in this dialog box, and then hold Option and press Return to finish.

To display a specific masked record:

1. Open the application that contains the record you want to view.
2. Tap the shaded bar that masks the record.



Note: If you have a password, you must enter your password and then hold Option and press Return to view the record. The record becomes masked again when you move to another record.

To display all private records in a specific application:

1. Open the application in which you want to display the records.
2. Press Menu.
3. Under Options, select Security (/H).
4. Tap the Current Privacy pick list.

5. Tap Show Records.
6. Hold Option and press Return to finish.

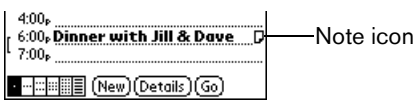
Attaching notes

In all PIM applications except Memo Pad, you can attach a note to a record. A note can be up to several thousand characters long. For example, for an appointment in Date Book Plus, you can attach a note with directions to the location.

To attach a note to a record:

1. Display the entry to which you want to add a note.
2. In Contacts only: Press Menu , and under Record, select Edit Contact (/E).
3. Tap Details.
4. Tap Note.
5. Enter your note.
6. Hold Option and press Return to finish.

A small note icon appears at the right side of any item that has a note.



To review or edit a note:

1. Tap the Note icon .

To delete a note:

1. Tap the Note icon .
2. Tap Delete.
3. Hold Option and press Return for Yes.

Choosing fonts

In all PIM applications except Expense, you can change the font style to make text easier to read. You can choose a different font style for each application.

Memo 1 of 1
Unfiled
11/22 Meeting Minutes
Bill Davidson to study time management program as implemented by employees.
Michele Baker to report on expanding markets in the Dallas - Fort Worth area.
Done
Details

Small font

Memo 1 of 1
Unfiled
11/22 Meeting Minutes
Bill Davidson to study time management program as implemented by employees.
Michele Baker to report on expanding markets in the Dallas - Fort Worth area.
Done
Details

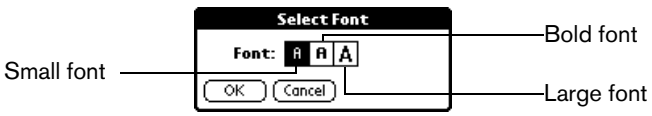
Bold font

Memo 1 of 1
Unfiled
11/22 Meeting Minutes
Bill Davidson to study time management program as implemented by employees.
Michele Baker to report on expanding markets in the
Done
Details

Large font

To change the font style:

1. Open an application.
2. Press Menu .
3. Under Options, select Font (/F).
4. Use the scroll buttons to select the font style you want to use.



5. Hold Option and press Return to finish.

Exchanging and updating data: HotSync operations

The HotSync process automatically synchronizes — that is, exchanges and updates — data between your handheld and desktop software. Changes you make on your handheld or desktop software appear in both places after a HotSync operation. HotSync technology synchronizes only the needed portions of files, thus reducing synchronization time. You can synchronize your data directly by connecting your handheld to your computer with the HotSync cable or by beaming the data from the IR port on your handheld to the IR port on your computer, or indirectly with a modem or network. See Chapter 8 for information about performing HotSync operations via the IR port, a modem, or a network.

Performing a HotSync operation for the first time

The first time you synchronize your data, you need to enter user information on both the handheld and Palm Desktop software. After you enter this information and synchronize, the HotSync Manager recognizes your handheld and doesn't ask for this information again.

If you are a System Administrator preparing several handhelds for a group of users, you may want to create a user profile. See the section that begins on page 158 before performing the following steps.

Important: You must use the HotSync cable for your first HotSync operation.

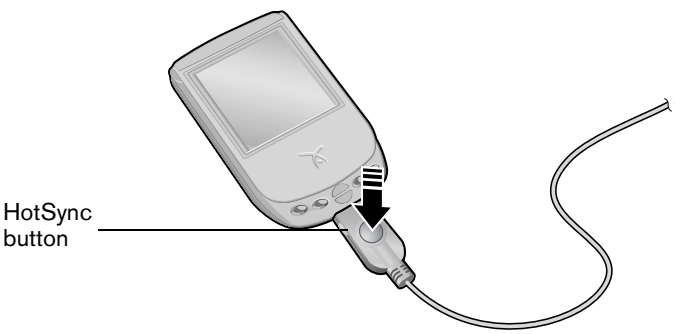
The following steps assume that you have already installed the Palm Desktop software. If you have not installed this software, see page 21 for instructions.

To perform a local HotSync operation:

1. Connect your handheld to the Hotsync cable. See the section that begins on page 21 for details.

2. If the HotSync Manager is not enabled, activate it: Open Palm Desktop software, from the HotSync Menu, choose Setup. Click the HotSync Controls tab and select the Enabled option.

3. Press the HotSync button on the cable.



4. From the Select User dialog box, choose the user name you assigned to your handheld.

   The HotSync Progress dialog box appears and synchronization begins.

5. Wait for a message on your handheld indicating that the process is complete.

After the HotSync process is complete, you can remove the cable from your handheld.

Beaming information

Your handheld is equipped with an IR (infrared) port that you can use to beam information to another Palm OS® device that's close by and also has an IR port. The IR port is located on the top of your handheld, between the expansion slot and the stylus, behind the small dark shield.

You can beam the following information between Palm OS devices:

- The record currently displayed in Date Book Plus, Contacts, To Do List, or Memo Pad
- All records of the category currently displayed in Contacts, To Do List, or Memo Pad
- A special record in Contacts that you designate as your personal business card, containing information you want to exchange with business contacts
- An application installed in RAM memory

You can also use the infrared port to perform HotSync operations. See the section that begins on page 152 for details.

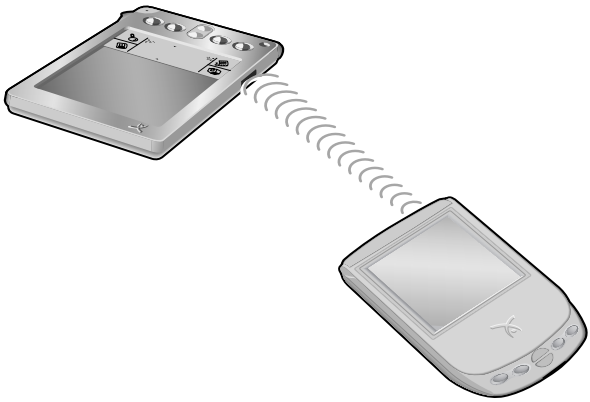
To select a business card:

1. In Contacts, create an entry that contains the information you want on your personal business card.
2. Press Menu .
3. Under Record, select Select Business Card.
4. Hold Option and press Return for Yes.

To beam a record, business card, or category of records:

1. Locate the record, business card, or category you want to beam.
2. Press Menu .
3. Under Record, select one of the following:
   - The Beam command for an individual record (/B)
   - In Contacts only: Beam Business Card (/M)
   - Beam Category (/Y)
4. When the Beam Status dialog box appears, point the IR port directly at the IR port of the receiving handheld.

Tip: For best results, the path between the two handhelds must be clear of obstacles. If you have difficulty beaming information, see the troubleshooting tips that begin on page 208.



5. Wait for the Beam Status dialog box to indicate that the transfer is complete before you continue working on your handheld.

To beam an application:

1. Press Option and then press Menu to access the Applications Launcher.
2. Press Menu .
3. Under App, select Beam (/B).
4. Tap the Beam From pick list and indicate whether the application you want to beam is located on your handheld or an expansion card.
5. Tap the application you want to transfer.

   Note: Some applications are copy-protected and cannot be beamed. These are listed with a lock icon next to them.

6. Tap Beam.
7. When the Beam Status dialog box appears, point the IR port directly at the IR port of the receiving handheld.
8. Wait for the Beam Status dialog box to indicate that the transfer is complete before you continue working on your handheld.

To receive beamed information:

1. Turn on your handheld.
2. Point the IR port directly at the IR port of the transmitting handheld to open the Beam Status dialog box.
3. When the Beam dialog box appears, select a category for the entry.

   Tip: If you do not select a category the entry is placed in the Unfiled category.

4. Hold Option and press Return for Yes.

Chapter 6

Application-Specific Tasks

This chapter is organized by application and gives instructions on how to do tasks that are specific to each of the following applications:

- Date Book Plus
- Contacts
- To Do List
- Memo Pad
- CityTime
- Calculator
- Expense

Date Book Plus

When you open Date Book Plus, the screen shows the current date and a list of times for a normal business day.

Working in Day View

Day View shows an hourly calendar for a particular date. If there are events scheduled on that date, they appear in the appropriate time slot.

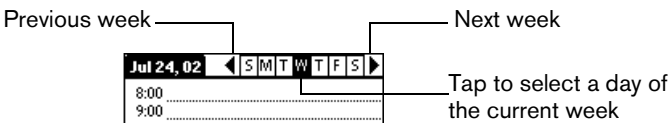
To view or select a date, do one of the following:

- Press the scroll buttons to move forward or backward one day at a time.

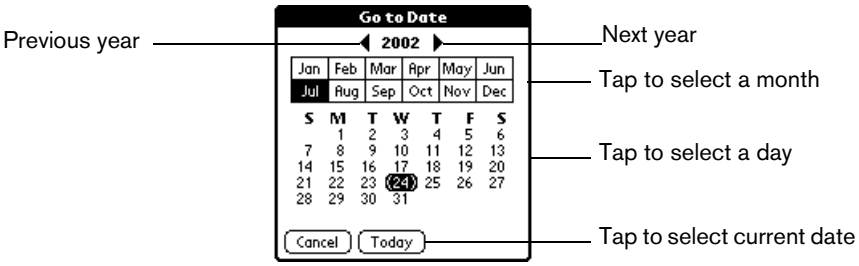
  Note: If you plan to do a lot of scrolling in Date Book Plus while the lid is closed, consider enabling the Scroll before day move option in the Day Options dialog box. See page 94 for details.

- Press Shift and then a scroll button to scroll by weeks.

- Tap the day of the week that you want in the date bar at the top of the screen. If necessary, tap the Previous week or Next week scroll arrows to move to another week.



- Press Menu and under Options select Go to Day (/O). To scroll by days, press a scroll button. To scroll by months, hold Shift and press a scroll button. To scroll by years hold Option and press a scroll button. After you scroll to the date, press Space to select it. You can also type the number of the day or tap the screen to select a date from the calendar.


Previous year
Go to Date
2002
Next year
Jan Feb Mar Apr May Jun
Jul Aug Sep Oct Nov Dec
Tap to select a month
S M T W T F S
1 2 3 4 5 6
7 8 9 10 11 12 13
14 15 16 17 18 19 20
21 22 23 24 25 26 27
28 29 30 31
Tap to select a day
Cancel
Today
Tap to select current date

Scheduling an event

A record in Date Book Plus is called an "event." An event can be any kind of activity that you associate with a day. You can enter a new event on any of the available time lines. When you schedule an event, its description appears on the time line, and its duration is automatically set to one hour. You can easily change the start time and duration for any event.

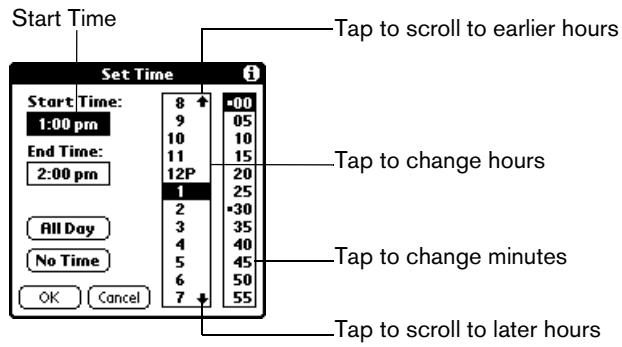
Note: It's possible to schedule events that overlap, but Date Book Plus makes it easy to find such conflicts. See page 89 for details.

You can also schedule events that occur on a particular date but have no specific start or end times, such as birthdays, holidays, and anniversaries. These are referred to as “untimed events.” Untimed events appear at the top of the list of times, marked with a diamond. You can have more than one untimed event on a particular date.

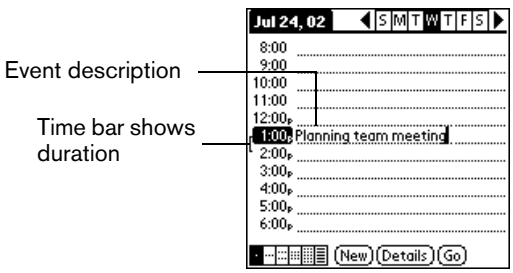
You can also schedule a repeating event, such as a weekly meeting, and continuous events, such as a three-day conference or a vacation.

To schedule an event:

1. Select the date on which you want to schedule the event as described in the previous section.
2. Type the time the event begins to open the Set Time dialog box. For example, type 4 for 4:00.



3. If the event is longer than an hour, press the bottom scroll button and type the end time.
4. Hold Option and press Return to finish.
5. Enter a description of the event. You can enter up to 255 characters.



6. Tap a blank area of the screen to deselect the event. A vertical line appears next to the time, indicating the duration of the event.

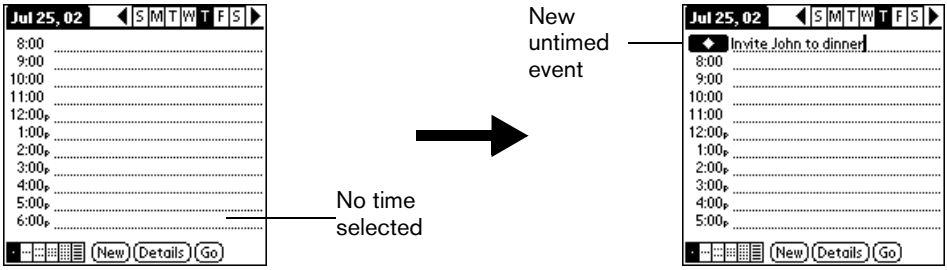
To schedule an untimed event:

1. Select the date on which you want to schedule the event. See page 78 for details.
2. Press Menu .
3. Under Record, select New Appointment (/N).

4. Hold Option and press Return so that no start or end times are defined for the new event.

Tip: You can also create a new untimed event by making sure no event is selected and then entering a description.

5. Enter a description of the event.



6. Tap a blank area on the screen to deselect the untimed event.

Note: If you create an event and decide later that there is no particular start or end time, you can easily change it to an untimed event. Tap the time of the event in the Date Book Plus screen, tap No Time, and then hold Option and press Return to finish.

Rescheduling an event

You can easily make changes to your schedule with your handheld.

To reschedule an event:

1. Tap the event you want to reschedule.
2. Tap Details.
3. To change the time, tap the Time box and select a new time.
4. To change the date, tap the Date box and select a new date.
5. Hold Option and press Return to finish.

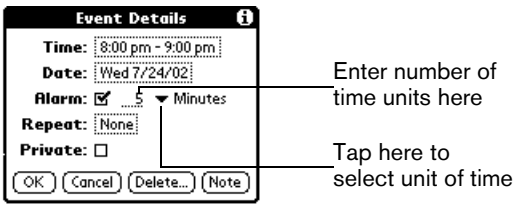
Setting an alarm for an event

The Alarm setting enables you to set an audible alarm for events in Date Book Plus. You can set an alarm to sound minutes, hours, or days before an event. The default Alarm setting is 5 minutes before the time of the event, but you can change this to any number of minutes, hours, or days.

When you set an alarm, this icon appears to the far right of the event with the alarm. When the alarm tone sounds, a reminder message also appears onscreen.

To set an alarm for an event:

1. Tap the event to which you want to assign an alarm.
2. Tap Details.
3. Tap the Alarm check box to select it.
4. Tap the pick list to select Minutes, Hours, or Days.
5. Select the 5 and enter any number from 0 to 99 (inclusive) as the number of time units.



6. Hold Option and press Return to finish.

Alarm for untimed events: You can set a silent alarm for an untimed event. In this case, the alarm triggers at the specified period of minutes, hours, or days before midnight (beginning) of the day of the untimed event. No audible alarm sounds for an untimed event; instead, the reminder message appears onscreen.

For example, you set an alarm for an untimed event that occurs on February 4th. If the alarm is set for 5 minutes, the reminder message appears at 11:55 PM on the night of February 3rd. The reminder remains onscreen until you turn on your handheld and hold Option and press Return to dismiss it.

To dismiss the alarm reminder, do one of the following:

- Tap OK to dismiss the alarm.
- Tap Snooze to be reminded again in 5 minutes.
- Tap Go To to clear the item from the reminder list and jump to that item.

To dismiss a reminder for multiple alarms, do one of the following:

- Tap the check box next to an item to clear that item from the reminder list.
- Tap the item text or icon clear the item from the reminder list and jump to that item.
- Tap Done to close the reminder list without clearing the items. An indicator blinks in the upper-left corner of the screen. To return to the reminder list, tap the blinking indicator.
- Tap Snooze to be reminded again in 5 minutes. An indicator blinks in the upper-left corner of the screen. To return to the reminder list, tap the blinking indicator.
- Tap Clear All to dismiss all the alarms.

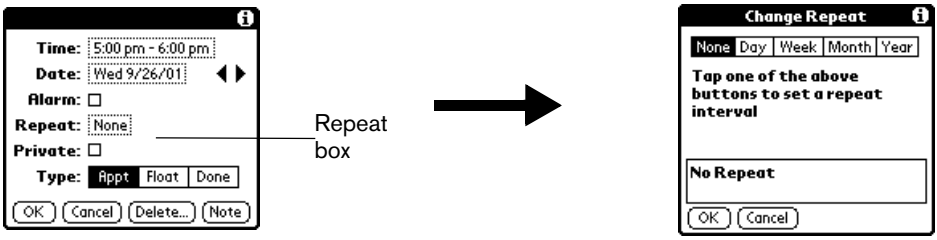
Scheduling repeating or continuous events

The Repeat function lets you schedule events that recur at regular intervals or extend over a period of consecutive days. A birthday is a good example of an event that repeats annually. Another example is a weekly guitar lesson that falls on the same day of the week and the same time of day.

Typically, a continuous event is an untimed event such as a business trip or a vacation that continues for several days but doesn't occur at a particular time of day.

To schedule a repeating or continuous event:

1. Tap the event.
2. Tap Details.
3. Tap the Repeat box to open the Change Repeat dialog box.



4. Tap Day, Week, Month, or Year to set how often the event repeats.

   Tip: For a continuous event, tap Day.

5. Enter a number that corresponds to how often you want the event to repeat on the Every line.

   For example, if you select Month and enter the number 2, the event repeats every other month.

6. To specify an end date for the repeating or continuous event, tap the End on pick list and tap Choose Date. Use the date picker to select an end date.

7. Hold Option and press Return to finish.

After you schedule a repeating or continuous event, this icon appears to the far right of the event.

Changing and deleting repeating or continuous events

If you change or delete a repeating or continuous event you can apply the action to only the current event, to all instances of the event, or to the current event and instances that follow.

To change or delete repeating events:

1. Select the record you want to change or delete.
2. Tap Details.
3. Enter the change.
4. Hold Option and press Return to accept the change, or tap Delete.
5. Tap one of the following:

Repeating Event
Apply this action to the current event only, to all occurrences, or just this and all following occurrences?
Current All Following Cancel

   Current. Changes or deletes only the current instance of the repeating event.

   All. Changes or deletes all past, current, and future occurrences of this event.

   Following. Changes or deletes the current event and all future occurrences of this event.

Considerations for repeating or continuous events

Keep the following points in mind:

- If you change the start date of a repeating event, your handheld calculates the number of days you moved the event. Your handheld then automatically changes the end date to maintain the duration of the repeating event.
- If you change the repeat interval (e.g., daily to weekly) of a repeating event, past occurrences (prior to the day on which you change the setting) are not changed, and your handheld creates a new repeating event.
- If you change the date of an occurrence of a repeating event (e.g., from January 14th to January 15th) and apply the change to All occurrences, the new date becomes the start date of the repeating event. Your handheld adjusts the end date to maintain the duration of the event. If you apply the change to Current or Future occurrences, past occurrences (prior to the day on which you change the setting) are not changed.
- If you change other repeat settings (e.g., time, alarm, private) of a repeating event and apply the change to Future occurrences, your handheld creates a new event. The start date of this new event is the day on which the setting is changed. Past occurrences (prior to the day of the change) are not changed.
- If you apply a change to a single occurrence of a repeating event (e.g., time), that occurrence no longer shows the Repeat icon .

Changing the Date Book Plus view

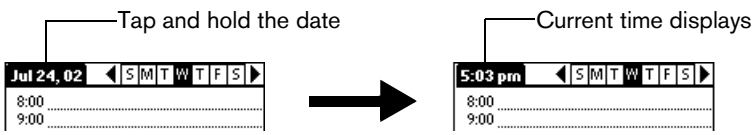
In addition to displaying the calendar for a specific day, you can also display a whole week in graph or text format, a month, a year, or a list of your appointments, as well as the current time.

To cycle through Day, Week, Week with Text, Month, Year, and List views:

- Repeatedly press Date Book Plus to display the next view.

To display the current time:

1. Tap and hold the stylus on the date in the date bar to display the current time.

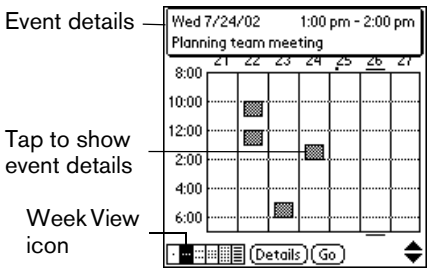


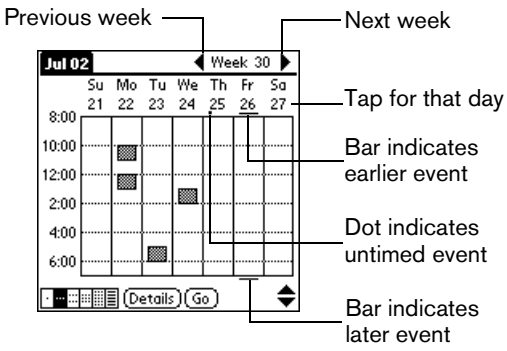
2. Drag the stylus below the date bar and then lift it.

   Note: If you lift the stylus while it is still on the date bar, the menu bar appears.

Working in Week View

Week View shows the calendar of your events for an entire week. This view lets you quickly review your appointments and available time slots. In addition, the graphical display helps you spot overlaps and conflicts in your schedule.





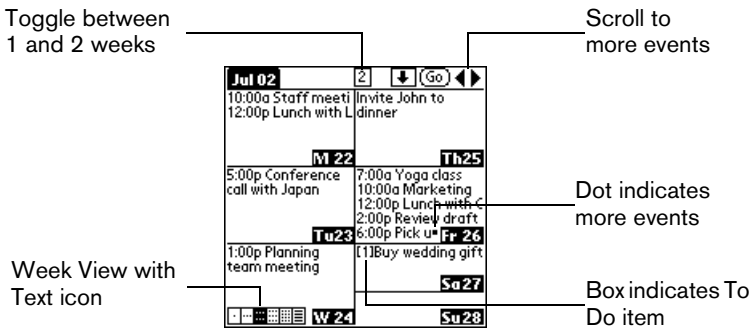
Tips for using Week View

Keep the following points in mind:

- Tap an event to show details for the event.
- Press the scroll buttons to move forward or backward a week at a time.
- To reschedule an event, tap and drag the event to a different time or day.
- Tap a blank time on any day to move to that day and have the time selected for a new event.
- Tap any day or date that appears at the top of the Week View to move directly to that day without selecting an event.
- The Week View shows the time span defined by the Start Time and End Time in the Date Book Plus Preferences settings. If you have an event before or after this time span, a bar appears at the top or bottom of that day's column. Use the onscreen scroll arrows to scroll to the event.

Working in Week View with Text

The Week View with Text shows an entire week with a description of each scheduled event. This view can display one or two weeks at a time and can include To Do items that are due on the dates shown.



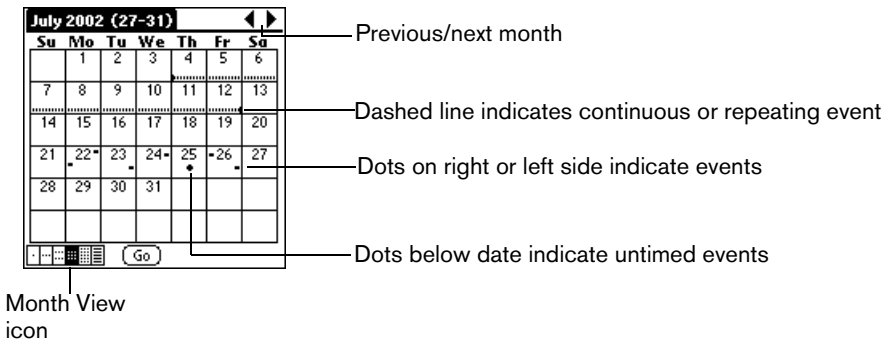
Tips for using Week View with Text

Keep the following points in mind:

- Tap a day to display that day in the Day View.
- Press the scroll buttons to move between weeks. You can also tap the scroll arrows in the upper-right corner to move forward or backward a week.
- Press Menu , and under Options, select Go to Week (/O). Tap a number to select a different week.
- Tap Go to open the date selector use the scroll buttons to select a week and then hold Option and press Return to finish.
- Tap the number of weeks to toggle between a one week view and a two week view.

Working in Month View

The Month View screen shows which days have events scheduled. Dots and lines in the Month View indicate events, repeating events, and untimed events.


July 2002 (27-31)
Su Mo Tu We Th Fr Sa
Go
Previous/next month
Dashed line indicates continuous or repeating event
Dots on right or left side indicate events
Dots below date indicate untimed events
Month View icon

You can control the dots and lines that appear in the Month View. See page 92 for details.

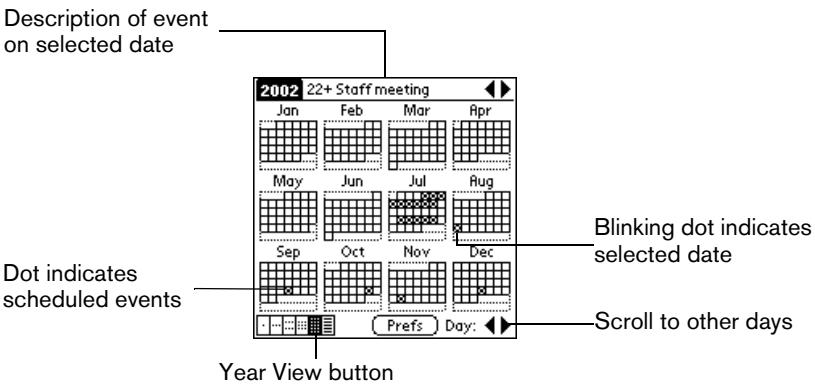
Tips for using Month View

Keep the following points in mind:

- Tap a day in the Month View to display that day in the Day View.
- Press the scroll buttons to move between months. You can also tap the scroll arrows in the upper-right corner to move forward or backward a month.
- Press Menu , and under Options, select Go to Month (/O) to open the date selector and select a different month.

Working in Year View

The Year View shows an overview of your calendar for an entire year.


Description of event on selected date
2002 22+ Staff meeting
Jan Feb Mar Apr
May Jun Jul Aug
Sep Oct Nov Dec
Prefs Day:
Blinking dot indicates selected date
Dot indicates scheduled events
Scroll to other days
Year View button

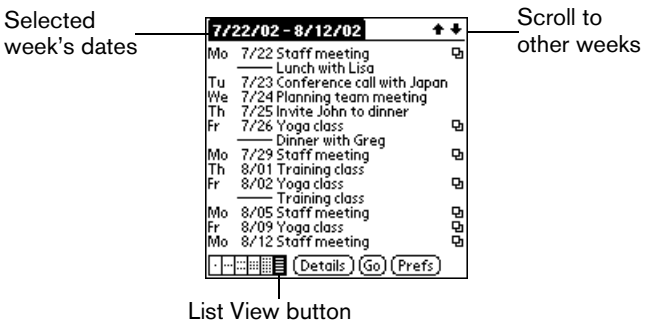
Tips for using Year View

Keep the following points in mind:

- Tap a day to display the date and events for that day in the title bar. A minus sign indicates only one event is scheduled on that day. A plus sign indicates multiple events are scheduled on that day.
- Press the scroll buttons to move between days. You can also tap the scroll arrows in the lower-right corner to move forward or backward a day.
- Tap the scroll arrows in the upper-right corner to move forward or backward a year.
- Press Menu , and under Options select Year Preferences (/Y) to set display options.

Working in List View

The List View is a text oriented view that is integrated with To Do List. It displays a list of events and To Do items for the selected week(s).



Tips for using List View

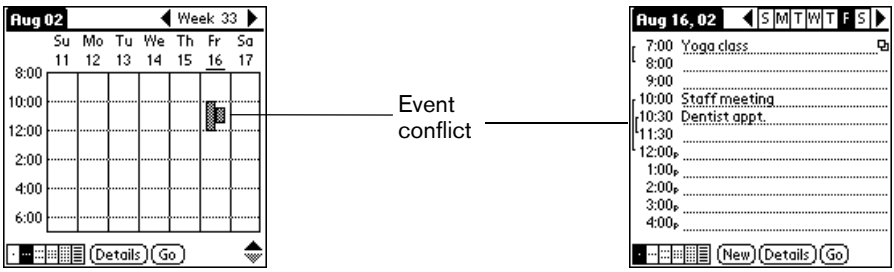
Keep the following points in mind:

- Tap a line to select it. The start and end time display briefly in the title bar. To redisplay the event details, tap to the left of the description.
- Tap the description of the selected line to display the event in Day View.
- Press the scroll buttons to select specific items on the screen. You can also tap the up scroll arrow in the upper-right corner to jump forward by one of the following: 1 Day, 1 Week, 1 Month, or Pick (a specific date). Then tap the scroll arrows to move forward or backward a week.
- Press Menu , and under Options, select Go to Date (/O) to open the date selector and select a different date.
- Press Menu , and under Options, select List View Preferences (/L) to set display options.

Spotting event conflicts

With the ability to define specific start and end times for any event, it's possible to schedule events that overlap (an event that starts before a previous event finishes).

An event conflict (time overlap) appears in the Week View as overlapping bars. The Day View displays overlapping brackets to the left of the conflicting times.



Working with floating events

Date Book Plus can include events that are a combination of a To Do item and a Date Book event. These events are called "floating events." Floating events are not assigned to a specific date, but can still be timed or untimed, can have alarms, and can repeat. If a floating event is not completed by midnight, it automatically advances to the next day until you mark it complete.

You can distinguish a floating event from an integrated To Do item by the circle that appears next to the floating event (in place of the To Do item priority number and check box). Floating events appear in alphabetical order at the top of the Day View screen between any integrated To Do items and untimed events.

To create a floating event:

1. From the Day View, press Menu .
2. Under Record, select New Floating Event (/I).
3. Enter a description of the event.
4. Tap a blank area on the screen to deselect the floating event.

To mark a floating event complete:

- Tap the circle to the right or left of the event.

Tips for using floating events:

- To prioritize floating events, enter a number followed by a space or dash as the first few characters of the description.
- To convert an existing event to a floating event, select the event, tap Details, tap Float as the Type, and then hold Option and press Return to finish.
- When you complete a repeating floating event, it marks only the current occurrence of the event as complete.

- Avoid scheduling a floating event that repeats daily. These events can accumulate quickly unless you complete them each day.
- When viewing a floating event in a desktop application, the Note field will contain a series of characters: ##f@@@@@@ for an incomplete event and ##c@@@@@@ for a complete event. Do not remove or edit these characters.

Working with To Do items

Date Book Plus can create and display To Do items. To Do items appear in priority order at the top of the Day View screen.

To create To Do items in Date Book Plus:

1. From the Day View, press Menu .
2. Under Record, select New To Do (/T).
3. Enter a description of the To Do item.
4. Tap a blank area on the screen to deselect the item.

To mark a To Do item complete:

- Tap the check box next to the item.

Tips for using To Do items:

- When you create a To Do item in Date Book Plus, the priority and category are based on the settings in the Create Options dialog box. See the section that begins on page 96 for details.
- If a To Do item does not appear in Date Book Plus, confirm that the category assigned to the item is selected. See the section that begins on page 96 for details.
- If you do not complete a To Do item on or before the due date, then an ! (exclamation mark) appears next to the item as a reminder that it is overdue.

Using the Daily Journal

You can use the Daily Journal feature to record events as they occur. Events are recorded with automatic time-stamping as Date Book Plus Notes so they do not clutter your schedule. The Daily Journal is especially useful for tracking activities such as sales calls, start and end times for consulting or other work, or keeping a record of how you spend your time at the office.

To create a Daily Journal entry:

1. From the Day View, press Menu .
2. Under Record, select New Journal Entry (/J).

   Date Book Plus creates an untimed event, opens a Note for this event, and inserts the current time. If you've already started a journal for the current day, Date Book Plus opens the existing journal and inserts a new entry.
3. Enter a description for the journal entry.
4. Hold Option and press Return to finish.

Using templates

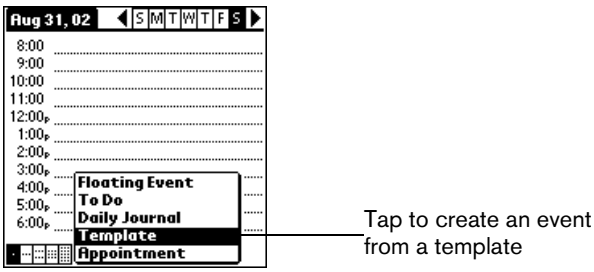
You can use templates to create a list of standard events. You can then select an event from this list and add it to your calendar. Since Date Book Plus saves all the event attributes, including alarms and notes, templates can really save you time when entering reminder notices or events that recur on different days and times.

To create a template:

1. Select the event you want to save as a template.
2. Press Menu .
3. Under Record, select tap Create Template (/V).
4. Hold Option and press Return to finish.

To schedule a template event:

1. Select the date on which you want to schedule the event.
2. From the Day View, tap the time line that corresponds to the beginning of the event.
3. Tap New and select Template from the list.



4. Select the event from the Appointment Templates list.
5. Hold Option and press Return to finish.

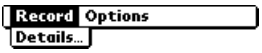
Date Book Plus menus

Date Book Plus menus are shown here for your reference, and Date Book Plus features that are not explained elsewhere in this guide are described here.

See page 29 for information about choosing menu commands.

Record menu

Day View



List View

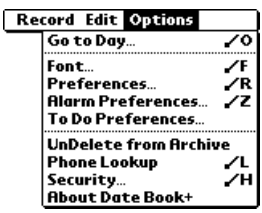
New To Do Creates a new To Do item and adds it to your Date Book Plus and To Do List database.

Send Item Enables you to send the selected event to someone else via an SMS message. When you select this command, the Send dialog box opens where you can select or enter the recipient's mobile phone number. See page 194 for more information.

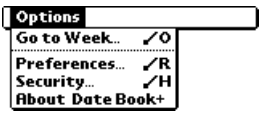
Note: This command appears only if you installed the Palm SMS application while configuring the Wireless Suite.

Duplicate Item Creates a copy of the selected event and opens the Details dialog box for the new event.

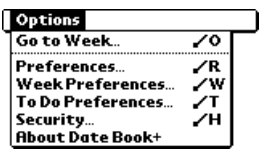
Options menu



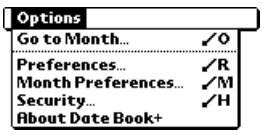
Day View



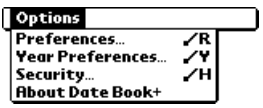
Week View



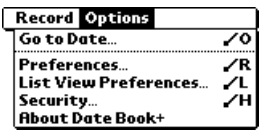
Week View with Text



Month View

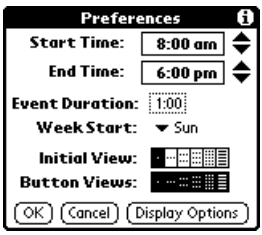


Year View



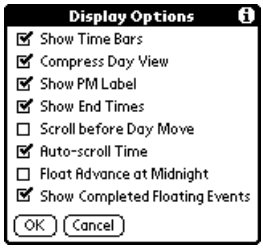
List View

Preferences (Day View)



- Start/End Time. Defines the start and end times for Date Book Plus screens. If the time slots you select do not fit on one screen, you can tap the scroll arrows to scroll up and down.
- Event Duration. Defines the default duration for new events.
- Week Start. Defines the first day of the week. This setting overrides the System Preferences setting for all Date Book Plus views.
- Initial View. Defines the view that appears when you start Date Book Plus.
- Button Views. Defines which views display when you repeatedly press the Date Book Plus button. By default, all views appear.
- Display Options. Opens the Display Options dialog box where you can define the following options:

Display Options

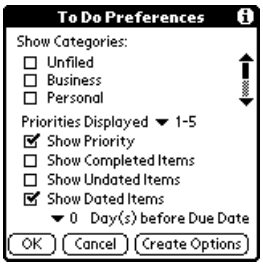


- Show Time Bars. Activates the time bars that appear in the Day View. The time bars show the duration of an event and illustrate event conflicts
- Compress Day View. Controls how times appear in the Day View. When Compress Day View is off, all time slots display. When it is on, start and end times display for each event, but blank time slots toward the bottom of the screen disappear to minimize scrolling.
- Show PM Label. Displays a “p” after PM times.
- Show End Times. Displays all time bars and time slots for end times of an event.
- Scroll Before Day Move. Determines whether the front panel scroll buttons will scroll up and down within the current day before scrolling to the previous or next day.
- Auto-scroll Time. Displays events based on the time of day when the Day View contains more than one screen of information.
- Float Advance at Midnight. Advances floating events to the next day at midnight of the current day.
- Show Completed Floating Events. Displays completed floating events.

Alarm Preferences

- Alarm Sound. Sets the tone of the alarm.
- Snooze Sound. Sets the tone of the snooze alarm.
- Remind Sound. Sets the tone of the reminder alarm. The reminder alarm sounds when the snooze alarm is not acknowledged.
- Play Sound. Defines how many tones the alarm emits before it stops. The choices are Once, Twice, 3 Times, 5 Times, and 10 Times.
- Repeat Alarm. Defines how many times the alarm repeats when it is not acknowledged. The choices are Once, Twice, 3 Times, 5 Times, 10 Times, and 100 Times.
- Every. Defines how often the alarm sound repeats. The choices are Minute, 5 minutes, 10 minutes, and 30 minutes.
- Alarm Preset. Automatically sets an alarm for each new event. The silent alarm for untimed events is defined by minutes, days, or hours before midnight of the date of the event.

To Do Preferences

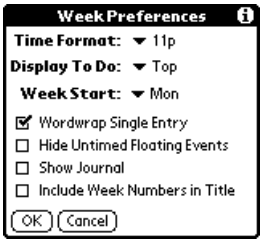


- Show Categories. Displays the To Do items in the categories you select.
- Priorities Displayed. Displays To Do items with the selected priority level. The choices are 1 only, 1-2, 1-3, 1-4, and 1-5.
- Show Priority. Displays the priority level for To Do items.
- Show Completed Items. Displays completed To Do items.
- Show Undated Items. Shows all To Do items that have not been assigned a due date.
- Show Dated Items. Shows all To Do items that have been assigned a due date.
- Days before Due Date. Defines the number of days before the due date that an item will appear in Day View as a To Do item.
- Create Options. Opens the Create Options dialog box where you can select the default priority and category for To Do Items you create in Date Book Plus.

UnDelete from Archive Restores the last event you deleted from Date Book Plus (provided it was stored in the Archive file). You can select this command repeatedly to restore additional events.

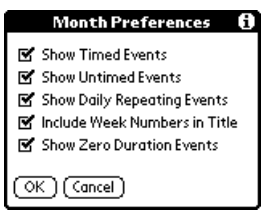
Go to Week Enables you to jump to a specific week by tapping the week number in the current year.

Week Preferences



- Time Format. Defines the format of the time display. The choices are No Time, 11p, 11:30p, 23, 23:30.
- Display To Do. Defines where To Do items will appear on the Date Book Plus screen. The choices are Top, Bottom, and Hide.
- Week Start. Defines the first day of the week for Week View with Text.
- Wordwrap Single Entry. Wraps text in cells that contain a single event to display as much text as will fit in the cell.
- Hide Untimed Floating Events. Removes untimed floating events from the Week View with Text display.
- Show Journal. Displays a Daily Journal entry.
- Include Week Numbers in Title. Displays the selected week number in the title bar.

Month Preferences



- Show Timed Events. Displays events that you assigned to a specific time.
- Show Untimed Events. Displays events that you assigned to a date, but did not assign to a specific time.
- Show Daily Repeating Events. Displays events that repeat each day.
- Include Week Numbers in Title. Displays week numbers in the title bar for the first and last weeks in the month.
- Show Zero Duration Events. Displays events that have no duration in the Month View display.

Year Preferences

- Hide Floating and Done Items. Removes floating events and completed To Do items from the Year View display.
- Hide Untimed Events. Removes untimed events from the Year View display.
- Hide Zero Duration Events. Removes events without a duration from the Year View display.
- Hide Events <. Removes events that are shorter than the time you specify from the Year View display. The choices are 0.5, 1, 2, 4, 8, and 12.
- Hide Daily Repeating Events. Removes events that repeat daily from the Year View display.

List View Preferences

- Date Book. Determines which type of events appear in the List View display. The choices are: Appt, Float, Done, Alarms Only, and Repeat events only appear once.
- To Do. Determines which type of To Do items appear in the List View display. The choices are All, Not Complete, Complete, and None. If you choose either Not Complete or Complete, you also have the following choices: Dated & Undated, Dated only, and Undated only.
- Filter by Text. Displays events that contain the text you enter in this field and hides events that do not contain this text.
- Show. Determines the type of information that will appear for each event. The choices are Day Name and Time.

About Date Book+

Shows version information for Date Book Plus.

Contacts

Contacts is the application where you store name and address information about people or businesses and more.

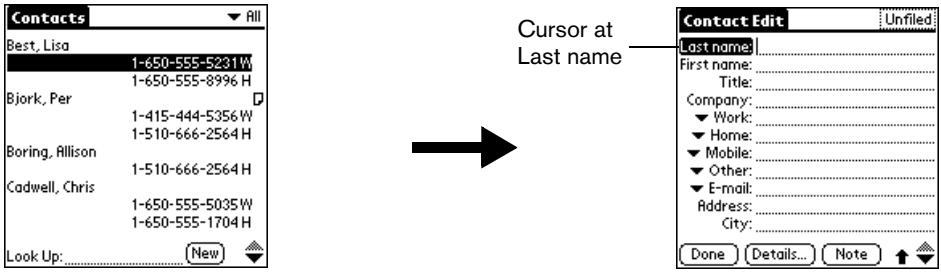
Creating a Contacts entry

You can create Contacts entries on your handheld, or you can use your desktop software to create entries on your computer and then download the entries to your handheld with your next HotSync operation.

Many desktop software applications also have data import capabilities that enable you to load database files into your Contacts list on your handheld. See the section that begins on page 30 and the online Help for your desktop software for more information.

To create a new Contacts entry:

1. Press Contacts .
2. Press Menu .
3. Under Record, select New Contact (/N).



4. Enter the last name of the person you want to add to your Contacts list.
5. Press the bottom scroll button to move to the First Name field and then enter the person's first name.
6. Press the bottom scroll button to move to other fields and then enter the other information that you want to include in this entry.

   Tip: Hold Shift and use the scroll buttons to move between pages in this entry.

7. After you finish entering information, hold Option and press Return to finish.

Tip: To create an entry that always appears at the top of the Contacts list, begin the Last name or Company field with a symbol, as in *If Found Call*. This entry can contain contact information in case you lose your handheld.

Duplicating a Contacts entry

You can duplicate existing entries, which can be helpful when you want to enter multiple people from a single organization. When you duplicate an entry, the word Copy appears next to the name in the First Name field.

To duplicate an entry:

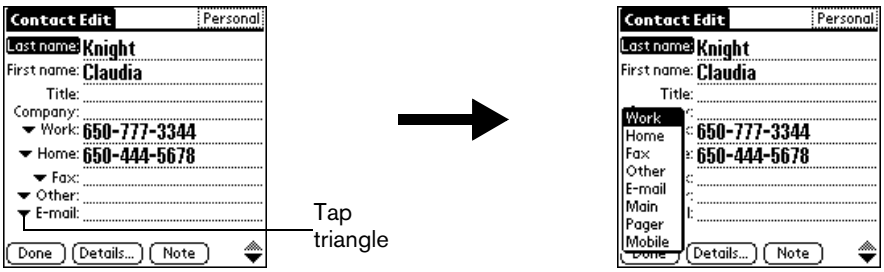
1. From the Contacts list, select the name you want to duplicate.
2. Press Menu .
3. Under Record, select Duplicate Contact (/T).
4. Edit the entry as necessary.
5. Hold Option and press Return to finish.

Selecting types of phone numbers

You can select the types of phone numbers or e-mail addresses that you associate with a Contacts entry. Any changes you make apply only to the current entry.

To select other types of phone numbers in an entry:

1. Select the contact name for the entry that you want to change.
2. Press Space to open the entry.
3. Press Menu .
4. Under Record, select Edit Contact (/E).
5. Tap the pick list next to the label you want to change.



6. Select a new label.
7. Hold Option and press Return to finish.

Changing Contact entry details

The Contact Entry Details dialog box provides a variety of options that you can associate with an entry.

To open the Contact Entry Details dialog box:

1. Select the name for the entry whose details you want to change.
2. Press Space to open the entry.
3. Press Menu .
4. Under Record, select Edit Contact (/E).
5. Press Menu .
6. Under Record, select Details (/E).

7. Select any of the following settings:

Category	Assign the entry to a category.
Private	Hide this entry when Security is turned on.

8. Hold Option and press Return to finish.

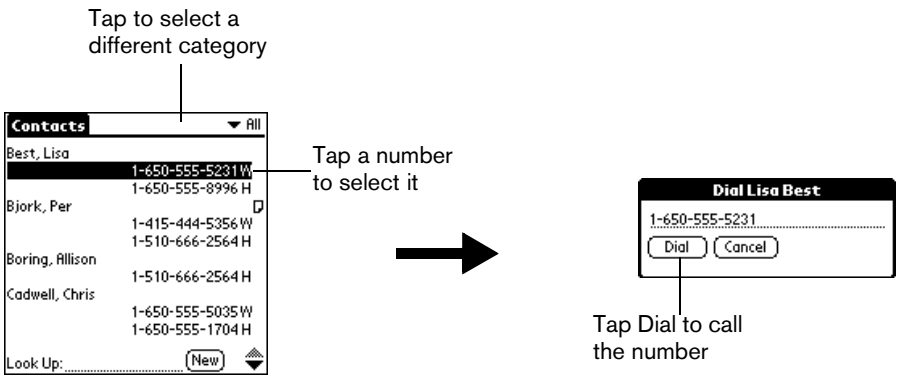
Dialing a number in your Contacts list

You can dial any number that you've entered in your Contacts list.

Note: To use the Dial command you must first install the Palm SMS application and the appropriate phone driver from the Handspring CD-ROM.

To dial a number in your Contacts list:

1. From the Contacts list, use the Instant Lookup feature to select the number you want to call. See the section that begins on page 64 for details.
2. Press Menu .
3. Under Record, select Dial.



4. Prepare your handheld and mobile phone for data communications. See page 180 for details.

5. Tap Dial.

Tip: If you select the Enable Tap-Dialing check box in the Contacts Preference dialog box, you can simply tap the number you want to dial without using the Dial menu command.

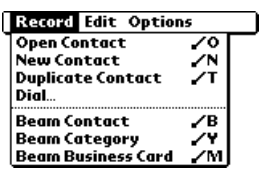
Contacts menus

Contacts menus are shown here for your reference, and Contacts features that are not explained elsewhere in this guide are described here.

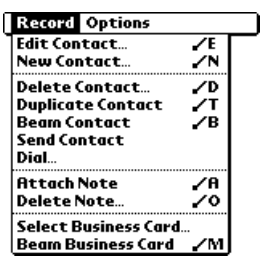
See page 25 for information about choosing menu commands.

The Record and Options menus differ depending on which screen is displayed.

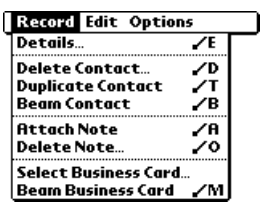
Record menus



Contacts list view



Contacts record view



Contacts edit view

Send Contact Enables you to send the selected record to someone else via an SMS message. When you select this command, the Send dialog box opens where you can select or enter the recipient's mobile phone number. See page 194 for more information.

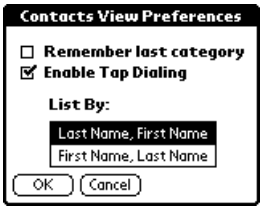
Note: This command appears only if you installed the Palm SMS application and a phone driver from the Handspring CD-ROM.

Options menus

Contacts list view

Contacts record & edit views

Preferences



- Remember last category. Determines how the Contacts list appears when you return to it from another application. If you select this check box, the Contacts list shows the last category you selected. If you clear it, the Contacts list displays the All category.
- List By. Determines how the Contact entries are sorted and also controls the Instant Lookup feature and SMS address lookup options.
- Enable Tap-Dialing. Toggles the tap-dialing feature on and off. When enabled, you can dial a phone number from the Contacts list simply by tapping it. You do not need to select the Dial command from the menu.

Dial Preferences

- Dial, Email, SMS. Provides third-party applications access to the Contacts application's dialing functions. In most cases you do not need to change these settings.

- Default country. Determines if North American hyphenation conventions are automatically applied to phone numbers, and whether the following two options are available:
  - When dialing, add this area code to 7 digit numbers. Inserts the area code you specify in front of 7-digit numbers before dialing.
  - Always dial 1 in front of the area code. Inserts a 1 in front of 10-digit numbers before dialing.

  If you select a country other than United States or Canada, numbers are formatted exactly as they appear in the Contact record.

Rename Custom Fields

These custom fields appear at the end of the Contact Edit screen. Rename them to identify the kind of information you enter in them. The names you give the custom fields appear in all Contacts records.

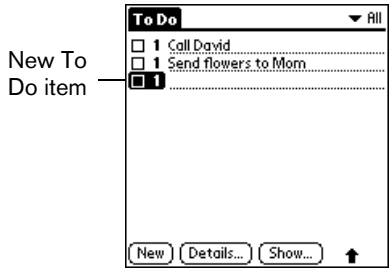
About Contacts Shows version information for Contacts.

To Do List

To Do reminds you of tasks you have to complete. A record in To Do List is called an “item.”

To create a To Do item:

1. Press To Do List .
2. Enter the text of the To Do item. The text can be longer than one line.



3. Press a scroll button to deselect the To Do item.

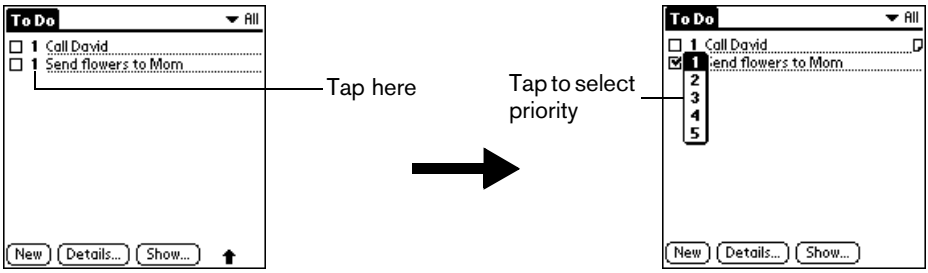
Setting priority

The priority setting for items lets you arrange your To Do items according to their importance or urgency. The default setting is to arrange To Do items by priority and due date, with priority 1 items at the top. If you have a number of items in your list, changing an item’s priority setting may move its position in the list.

Note: When you create a new To Do item, its priority is automatically set to level 1, the highest (most important) level. If you select another item first, however, the item you create appears beneath the selected item and is given the same priority as the selected item.

To set the priority of a To Do item:

1. Tap the Priority number on the left side of the To Do item.



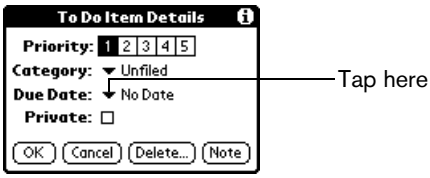
2. Tap the Priority number that you want to set (1 is most important).

Setting a due date

You can associate a due date with any To Do item. You can also sort the items that appear in the list based on their due date.

To set a due date for a To Do item:

1. Tap the text of the item whose details you want to change.
2. Tap Details.
3. Tap the Due Date pick list.



4. Tap the date that you want to assign the item:

Today	Assigns the current date.
Tomorrow	Assigns tomorrow's date.
One week later	Assigns the date exactly one week from the current date.
No Date	Removes the due date from the item.
Choose date	Opens the date selector, where you can choose any date that you want for the item.

5. Hold Option and press Return to finish.

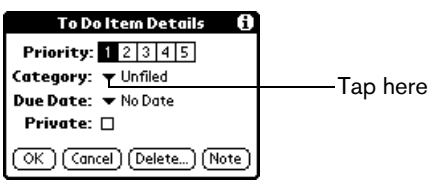
Tip: If you turn on the Show Due Dates option in the To Do Show options dialog, you can tap directly on the due date in the To Do list to open the pick list shown in step 4.

Assigning a category

You can associate any To Do item with a category. You can also sort the items that appear in the list based on their category.

To assign a category for a To Do item:

1. Tap the text of the item whose details you want to change.
2. Tap Details.
3. Tap the category pick list.



4. Tap the category that you want to assign the item.

5. Hold Option and press Return to finish.

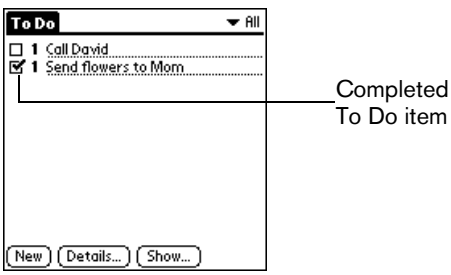
Tip: If you turn on the Show Categories option in the To Do Show options dialog, you can tap directly on the category in the To Do list to assign categories.

Checking off a To Do item

You can check off a To Do item to indicate that you've completed it. You can set To Do List to record the date that you completed the To Do item, and you can choose to show or hide completed items as described on page 107.

To check off a To Do item do one of the following:

- Select the item and press Space to mark it complete.
- Tap the check box on the left side of the item.



Tip: To uncheck the selected item, hold Option and press Space.

To Do Show Options

The Show Options dialog box enables you to control the appearance of the To Do list screen.

To change the Show Options settings:

1. In To Do list screen, tap Show.

2. Select any of the following settings:

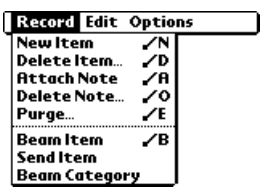
Show Completed Items	Displays your completed items in the To Do list screen. If you turn off this setting, your To Do items disappear from the list when you complete (check) them. Items that no longer appear on the list because you turn off this setting have not been deleted. They are still in the memory of your handheld. Purge completed items to remove them from memory.
Show Only Due Items	Shows only the items that are currently due, past due, or have no due date specified. When this setting is active, items that are not yet due do not appear in the list until their due date.
Record Completion Date	Replaces the due date with the actual date when you complete (check) the item. If you do not assign a due date to an item, the completion date still records when you complete the item.
Show Due Dates	Displays the due dates associated with To Do items and displays an exclamation mark next to items that remain incomplete after the due date passes.
Show Priorities	Shows the priority setting for each item.
Show Categories	Shows the category for each item.

3. Hold Option and press Return to finish.

To Do List menus

To Do List menus are shown here for your reference, and To Do List features that are not explained elsewhere in this guide are described here. See page 29 for information about choosing menu commands.

Record menu



Send Item	Enables you to send the selected To Do item to someone else via an SMS message. When you select this command, the Send dialog box opens where you can select or enter the recipient's mobile phone number. See page 194 for more information. Note: This command appears only if you installed the Palm SMS application and a phone driver from the Handspring CD-ROM.

Options menu

About To Do List Shows version information for To Do List.

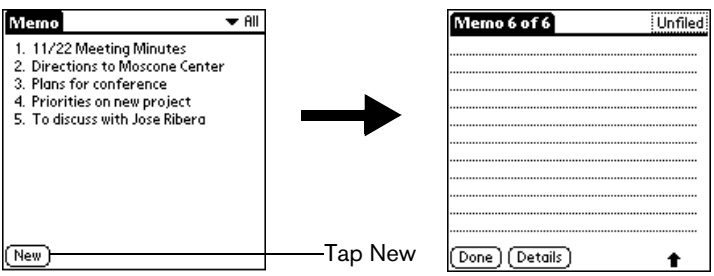
Memo Pad

A memo can contain up to 4,000 characters. The number of memos you can store is dependent only on the memory available on your handheld. A record in Memo Pad is called a “memo.”

To create a new memo:

1. Press Memo Pad .
2. Enter the text you want to appear in the memo. Press Return to move down to new lines in the memo.

   Tip: The first letter of your memo is automatically capitalized.



3. Hold Option and press Return to finish.

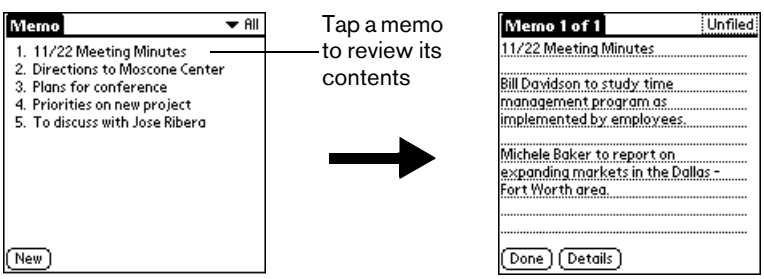
Reviewing memos

The first line of a memo appears in the Memo list. This makes it easy to locate and review your memos.

To review a memo:

1. In the Memo list, press the scroll buttons to select the memo you want to view.
2. Press Space to open the selected memo.

   Tip: You can also tap the text of the memo you want to view in the Memo list.


Memo
All
1. 11/22 Meeting Minutes
2. Directions to Moscone Center
3. Plans for conference
4. Priorities on new project
5. To discuss with Jose Ribera
New
Tap a memo to review its contents
Memo 1 of 1
Unfiled
11/22 Meeting Minutes
Bill Davidson to study time management program as implemented by employees.
Michele Baker to report on expanding markets in the Dallas - Fort Worth area.
Done
Details

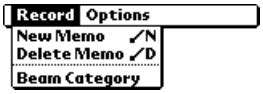
3. Review or edit the text in the memo.
4. Hold Option and press Return to finish.

Memo Pad menus

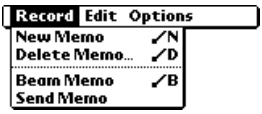
Memo Pad menus are shown here for your reference, and Memo Pad features that are not explained elsewhere in this guide are described here. See page 29 for information about choosing menu commands.

The Record and Options menus differ depending on whether you're displaying the Memo list or an individual memo.

Record menus



Memo list



Memo screen

Send Memo Enables you to send the selected record to someone else via an SMS message. When you select this command, the Send dialog box opens where you can select or enter the recipient's mobile phone number. See page 194 for more information.

Note: This command appears only if you installed the Palm SMS application and a phone driver from the Handspring CD-ROM.

Options menus

Memo list

Memo screen

Preferences Displays the Memo Preferences dialog box, where you define the sort order for memos.

About Memo Pad Shows version information for Memo Pad.

CityTime

CityTime enables you to display the day and time in your home city and in four other cities around the globe. Whether you're travelling or at home, now it's easy to keep track of the best time to reach your business associates, friends, and family in far away places.

Note: CityTime does not automatically update the current time for Daylight Savings Time.

Setting your home city

The home city serves as a point of reference for your other city selections. The information displayed for all the other cities is based on the day and time in your home city. When you use CityTime for the first time (or when you travel or move to another city), make sure you set your home city location. Setting your home city location ensures that CityTime displays accurate information for the other cities you select.

To set your home city:

1. Press Option and then press To Do List.

   Tip: You can also access CityTime by tapping the CityTime icon in the Applications Launcher.

2. Press Menu.

3. Under Options, select Select Home City (/H).

4. Tap the Home City pick list and select the city closest to where you are located.

   Tip: If a nearby city isn't in the list, you can use the Edit Cities command to add a new city to the list. See page 113 for details.

5. Hold Option and press Return to finish.

Selecting remote cities

In addition to your home city, you can display the day and time for four other cities anywhere around the globe. These other cities are called remote cities.

To set your remote cities:

1. Tap a pick list in the lower part of the CityTime screen and select the city closest to the city you want to display.

   Tip: If a nearby city isn't in the list, you can use the Edit Cities command to add a new city to the list. See the next section for details.

2. Tap the remaining pick lists and select the other three cities you want to display.

Tip: You can temporarily display the day and time for any other city by tapping the city's location on the map display.

Adding cities

If the city you want to display is not in the predefined list, you can use the Edit Cities command to add it.

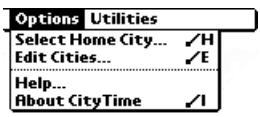
To add a city to the list:

1. Press Menu .
2. Under Options, select Edit Cities (/E).
3. Tap New.
4. Enter the city name and other information.
5. Hold Option and press Return to finish.

CityTime menus

CityTime menus are shown here for your reference, and CityTime features that are not explained elsewhere in this guide are described here. See page 29 for information about choosing menu commands.

Options menu



About CityTime	Shows version information for CityTime.
Help	Displays online help for the CityTime screens.

Utilities menu

Change Location	Opens the Change Location dialog box where you can select the city to which you are moving or travelling. Changing the location updates the system time, date, and daylight savings settings.
Sun Rise/Set	Opens the Sun Rise/Set dialog box where you can view sunrise and sunset information for your home city. To view this information for another city, tap the City pick list and select the city from the list. To view this information for another date, tap the scroll arrows next to the date box.

Calculator

Calculator includes two operating modes: Basic and Advanced. In Basic mode you can perform simple mathematical calculations. Basic mode uses input precedence, like most 4-function calculators, and the order of the numbers entered results in an answer regardless of operation. In Advanced mode you can access scientific functions and perform sophisticated math calculations. The Advanced mode uses algebraic precedence, like most scientific calculators, and the results differ depending on the rules associated with the algebraic equation. This section explains how to select the operating mode and use the buttons and menu options available in each mode.

Selecting the Calculator mode

The Toggle Mode command enables you to choose whether you want to work in Basic Calculator mode or Advanced Calculator mode. You can change modes at any time.

To select the Calculator mode:

1. Press Option and then press Memo Pad .

   Tip: You can also access Calculator by tapping the Calculator icon in the Applications Launcher.

2. Press Menu .

3. Under Options, select Toggle Mode (/M).

Tip: You can also toggle between Basic and Advanced mode by holding Option and repeatedly press Memo Pad .

Using the Basic Calculator buttons

The Basic Calculator includes the following buttons.

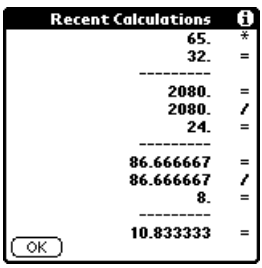
CE	Clears the last number you entered. Use this button if you make a mistake while entering a number in the middle of a calculation. This button enables you to re-enter the number without starting the calculation over.
C	Clears the entire calculation and enables you to begin a fresh calculation.
+/-	Toggles the current number between a negative and positive value. If you want to enter a negative number, enter the number first and then press the +/- button.
M+	Places the current number in memory. Each new number you enter with the M+ button is added to the total already stored in memory. You can add either a calculated value or a number you enter by pressing the number buttons. Pressing this button has no effect on the current calculation (or series of calculations); it merely places the value into memory until it is recalled.
MR	Recalls the stored value from memory and inserts it in the current calculation.
MC	Clears any value that is stored in the Calculator memory.

Displaying Recent Calculations

The Basic Calculator's Recent Calculations command enables you to review the last series of calculations and is particularly useful for confirming a series of "chain" calculations.

To display recent calculations:

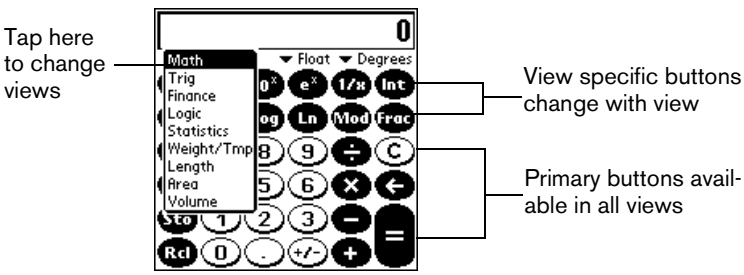
1. Press Menu .
2. Under Options, select Recent Calculations (/I).



3. After you finish reviewing the calculations, hold Option and press Return to finish.

Using the Advanced Calculator mode

The Advanced Calculator screen consists of three regions. Each region performs a different function to help you perform a variety of calculations.



Using the Advanced Calculator buttons

In addition to most of the Basic Calculator buttons, the Primary buttons are available in all the Advanced Calculator views. The remaining buttons are available only in specific views. The information that follows provides an overview of the Advanced Calculator functions. For more detailed information and instructions, visit the website: www.radiks.net/~rhuebner/parendoc.html

Primary buttons

Clears the entire calculation and enables you to begin a fresh calculation.

Clears the last digit you entered. Use this button if you make a mistake while entering a number in the middle of a calculation. This button enables you to re-enter the number without starting the calculation over.

Enters an exponent symbol in the calculation.

Opens the Constants dialog box where you can select a constant to include in the calculation.

Opens the Store in which memory dialog box where you can select the memory bank in which you want to store the current value. Advanced Calculator has ten memory banks.

Opens the Recall which memory dialog box where you can select the memory bank from which you want to recall a value.

Math buttons

Squares the current value.

Calculates the value of x raised to the y power.

Calculates the value of a common (base 10) antilogarithm.

Calculates the value of a natural (base e) antilogarithm.

Calculates the reciprocal of the current number.

Displays the integer portion of a decimal value.

Calculates the square root of the current number.

Calculates the inverse of x to the y power.

Calculates the common (base 10) logarithm.

Calculates the natural (base e) logarithm.

Displays the remainder of x/y.

Displays the decimal portion of a decimal value.

Trigonometry buttons

Calculates the sine of the current number.

Calculates the cosine of the current number.

Calculates the tangent of the current number.

Calculates the hyperbolic sine of the current number.

Calculates the hyperbolic cosine of the current number.

Calculates the hyperbolic tangent of the current number.

Calculates the arc (inverse) sine of the current number.

Calculates the arc (inverse) cosine of the current number.

Calculates the arc (inverse) tangent of the current number.

Calculates the arc (inverse) hyperbolic sine of the current number.

Calculates the arc (inverse) hyperbolic cosine of the current number.

Calculates the arc (inverse) hyperbolic tangent of the current number.

Finance buttons

Finance buttons enable you to find an unknown variable value based on a group of known variable values. For example, to calculate the monthly payment for a 30-year home loan of $100,000 with an annual interest rate of 8%, you would enter the following variables:

- Payments/year = 12
- N = 360 (30 years x 12 months)
- APR = 8
- PV = 100,000
- FV = 0

Using these variables, the answer would be -733.76 per month.

To solve this example:

1. Enter a value and then tap the corresponding variable button. Repeat this process until you've entered the following four variables:
   - N = 360 (30 years x 12 months)
   - APR = 8

- PV = 100,000
- FV = 0

2. Enter 12 and tap the P/Yr button to enter the number of payments per year.
3. Tap Edit.
4. Tap the Pmt line and erase all values on the line including zero.
5. Tap Solve.
6. Hold Option and press Return to finish.

You can use a similar process to solve other financial equations by entering four of the variables to find the value of the fifth variable.

N	Stores the current number as the total number of payments over the life of the loan.
APR	Stores the current number as the annual percentage rate of interest.
P/Yr	Stores the current number as the number of payments per year.
PV	Stores the current number as the initial loan amount.
Pmt	Stores the current number as the payment amount.
FV	Stores the current number as the compounded loan amount including interest.
Edit	Opens the Time Value of Money dialog box where you can modify values and solve the equation.
Amrt	Stores the remaining balance, interest, and principal (amortization) based on the supplied values.
%	Calculates a given percentage of a value. To use this button, enter a value, tap this button, enter the percent, and then tap the equal sign button.
Δ%	Calculates the change in a value by a given percentage. To use this button, enter a value, tap this button, enter the percent, and then tap the equal sign button.
%?	Calculates the percentage of one number relative to another number. To use this button, enter the first number, tap this button, enter the second number, and then tap the equal sign button.
Δ%?	Calculates the percentage required to get to one value from another value. To use this button, enter the result number, tap this button, enter the starting number, and then tap the equal sign button.

Logic buttons

Shifts the value to the left and fills the new places with zeros.

Enters D in a hexadecimal calculation.

Enters E in a hexadecimal calculation.

Enters F in a hexadecimal calculation.

Calculates bit-by-bit commonalities between two arguments.

Calculates bit-by-bit unique occurrences in two arguments.

Shifts the sign bit to the right in signed mode.

Enters A in a hexadecimal calculation.

Enters B in a hexadecimal calculation.

Enters C in a hexadecimal calculation.

Calculates the inverse of each bit of the argument.

Calculates the exclusive OR between two arguments.

Statistics buttons

Adds the current value to the end of the statistics memory list. You can store up to 200 values.

Calculates the mean of the values in the statistics memory list.

Calculates the standard deviation based on a population of n.

Calculates the standard deviation based on a population of n-1.

Calculates the sum of the values in the statistics memory list.

Calculates the square of the sum of the values in the statistics memory list.

Opens the Statistical Data dialog box where you can view, edit, delete, and clear values in the statistics memory list.

Displays the number of values in the statistics memory list.

Calculates the factorial of any integral from 0 to 170.

Generates a random number between 0 and 32767 and then divides this number by 32768 to generate a random fraction between 0 and .99997.

Returns the number of combinations of n items taken m at a time.

Returns the number of permutations of n items taken m at a time.

Weight/Temp buttons

Indicates the current value is entered in ounces. When you tap this button after tapping another unit of measure, it converts the value to ounces.

Indicates the current value is entered in pounds. When you tap this button after tapping another unit of measure, it converts the value to pounds.

Indicates the current value is entered in US tons. When you tap this button after tapping another unit of measure, it converts the value to US tons.

Indicates the current value is entered in UK tons. When you tap this button after tapping another unit of measure, it converts the value to UK tons.

Indicates the current value is entered in milligrams. When you tap this button after tapping another unit of measure, it converts the value to milligrams.

Indicates the current value is entered in grams. When you tap this button after tapping another unit of measure, it converts the value to grams.

Indicates the current value is entered in kilograms. When you tap this button after tapping another unit of measure, it converts the value to kilograms.

Indicates the current value is entered in metric tons. When you tap this button after tapping another unit of measure, it converts the value to metric tons.

Indicates the current value is entered in degrees Fahrenheit. When you tap this button after tapping another unit of measure, it converts the value to degrees Fahrenheit.

Indicates the current value is entered in degrees Kelvin. When you tap this button after tapping another unit of measure, it converts the value to degrees Kelvin.

Indicates the current value is entered in degrees Celsius. When you tap this button after tapping another unit of measure, it converts the value to degrees Celsius.

Length buttons

Indicates the current value is entered in inches. When you tap this button after tapping another unit of measure, it converts the value to inches.

Indicates the current value is entered in feet. When you tap this button after tapping another unit of measure, it converts the value to feet.

Indicates the current value is entered in yards. When you tap this button after tapping another unit of measure, it converts the value to yards.

Indicates the current value is entered in miles. When you tap this button after tapping another unit of measure, it converts the value to miles.

Indicates the current value is entered in nautical miles. When you tap this button after tapping another unit of measure, it converts the value to nautical miles.

Indicates the current value is entered in millimeters. When you tap this button after tapping another unit of measure, it converts the value to millimeters.

Indicates the current value is entered in centimeters. When you tap this button after tapping another unit of measure, it converts the value to centimeters.

Indicates the current value is entered in meters. When you tap this button after tapping another unit of measure, it converts the value to meters.

Indicates the current value is entered in kilometers. When you tap this button after tapping another unit of measure, it converts the value to kilometers.

Area buttons

Indicates the current value is entered in square inches. When you tap this button after tapping another unit of measure, it converts the value to square inches.

Indicates the current value is entered in square feet. When you tap this button after tapping another unit of measure, it converts the value to square feet.

Indicates the current value is entered in square yards. When you tap this button after tapping another unit of measure, it converts the value to square yards.

Indicates the current value is entered in acres. When you tap this button after tapping another unit of measure, it converts the value to acres.

Indicates the current value is entered in square miles. When you tap this button after tapping another unit of measure, it converts the value to square miles.

Indicates the current value is entered in square millimeters. When you tap this button after tapping another unit of measure, it converts the value to square millimeters.

Indicates the current value is entered in square centimeters. When you tap this button after tapping another unit of measure, it converts the value to square centimeters.

Indicates the current value is entered in square meters. When you tap this button after tapping another unit of measure, it converts the value to square meters.

Indicates the current value is entered in hectares. When you tap this button after tapping another unit of measure, it converts the value to hectares.

Indicates the current value is entered in square kilometers. When you tap this button after tapping another unit of measure, it converts the value to square kilometers.

Volume buttons

Indicates the current value is entered in teaspoons. When you tap this button after tapping another unit of measure, it converts the value to teaspoons.

Indicates the current value is entered in fluid ounces. When you tap this button after tapping another unit of measure, it converts the value to fluid ounces.

Indicates the current value is entered in cups. When you tap this button after tapping another unit of measure, it converts the value to cups.

Indicates the current value is entered in pints. When you tap this button after tapping another unit of measure, it converts the value to pints.

Indicates the current value is entered in quarts. When you tap this button after tapping another unit of measure, it converts the value to quarts.

Indicates the current value is entered in gallons. When you tap this button after tapping another unit of measure, it converts the value to gallons.

Indicates the current value is entered in tablespoons. When you tap this button after tapping another unit of measure, it converts the value to tablespoons.

Indicates the current value is entered in milliliters. When you tap this button after tapping another unit of measure, it converts the value to milliliters.

Indicates the current value is entered in liters. When you tap this button after tapping another unit of measure, it converts the value to liters.

Indicates the current value is entered in cubic inches. When you tap this button after tapping another unit of measure, it converts the value to cubic inches.

Indicates the current value is entered in cubic feet. When you tap this button after tapping another unit of measure, it converts the value to cubic feet.

Indicates the current value is entered in cubic meters. When you tap this button after tapping another unit of measure, it converts the value to cubic meters.

Creating a custom view

You can modify any existing Advanced Calculator view to create your own view. While customizing a view, you can change the button names as well as the button definitions.

To create a custom view:

1. From the Advanced Calculator screen, press Menu .
2. Under Program, select Export (/E).
3. Tap the pick list and select the view you want to modify.
4. Tap Export.
5. Hold Option and press Return twice.
6. In Memo Pad, open the memo containing the definition you selected in step 3.
7. Modify the definition, and then hold Option and press Return .

8. From the Advanced Calculator screen, press Menu .

9. Under Program, select Import (/I).

10. Tap the pick list and select the view you modified.

11. Tap Import.

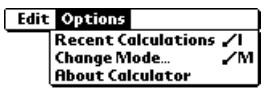
12. Tap Replace to change an existing definition, or tap Add to create an additional definition.

13. Hold Option and press Return twice to finish.

Calculator menus

Calculator menus are shown here for your reference, and Calculator features that are not explained elsewhere in this guide are described here. See page 29 for information about choosing menu commands.

Options menus



Basic Calculator

Advanced Calculator

About Calculator Shows version information for Calculator.

Program menu

Advanced Calculator

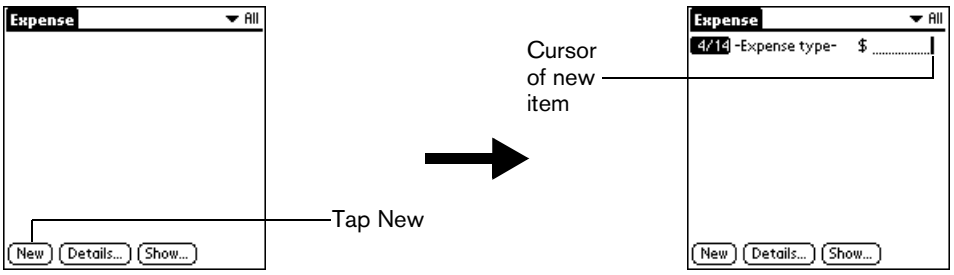
Export	Opens the Export dialog box where you can select a view definition to export to Memo Pad.
Import	Opens the Import dialog box where you can select a view definition to import to Memo Pad.
Delete View	Opens the Delete View dialog box where you can delete a user-defined view.
Restore Defaults	Returns all the view definitions to the preset default values.

Expense

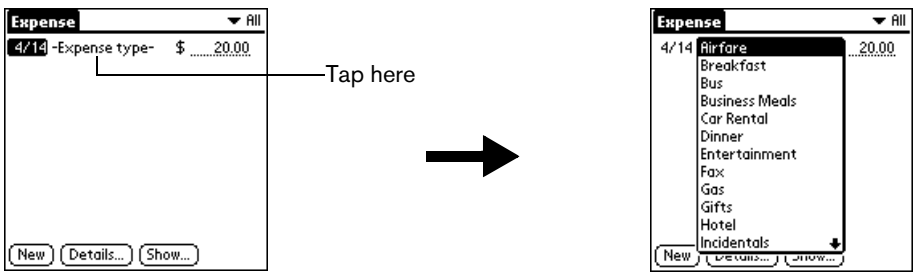
Expense enables you to record the date, expense type, and the amount that you spent. A record in Expense is called an "item." You can sort your Expense items into categories or add other information that you want to associate with the item.

To create an Expense item:

1. Press Option and then press Menu to access the Applications Launcher.
2. Tap the Expense icon.
3. Enter the amount of the expense.



4. Tap the Expense type pick list and select a type from the list.



Note: As soon as you select an expense type, your handheld saves the entry. If you don't select an expense type, it doesn't save the entry.

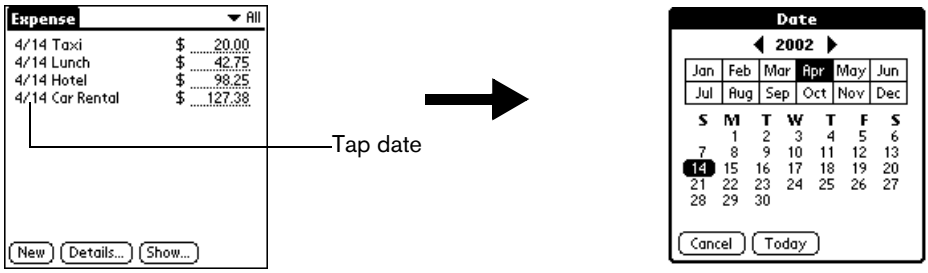
Tip: A quick way to create a new Expense item is to make sure that no Expense item is selected in the Expense list, enter the first letter(s) of the expense type, and then enter the numerical amount. This technique takes advantage of the automatic fill feature. See the section that begins on page 128 for details.

Changing the date of an Expense item

Initially, Expense items appear with the date you enter them. You can use Expense to change the date associated with any Expense item.

To change the date of an Expense item:

1. Tap the Expense item you want to change.
2. Tap the date of the selected item.



3. Select the new date.
4. Hold Option and press Return to finish.

Entering receipt details

Expense provides a variety of options that you can associate with an item. These options appear in the Receipt Details dialog box.

To open the Receipt Details dialog box:

1. Tap the Expense item to which you want to assign details.
2. Tap Details.

3. Select any of the following options:

Category	See the section that begins on page 61 for details.
Type	Opens a pick list of expense types.
Payment	Lets you choose the payment method used to pay the Expense item. If the item is prepaid (such as airline tickets supplied by your company), you can choose Prepaid to place your expense in the appropriate place on your expense report.

Currency	Enables you to choose the type of currency used to pay the Expense item. The default currency unit is defined in the Preferences dialog (see page 128). You can also display up to four other common types of currency. see the next section in this chapter for more information.
Vendor and City	Lets you record the name of the vendor (usually a company) associated with the expense and the city where the expense was incurred. For example, a business lunch might be at Rosie's Cafe (Vendor) in San Francisco (City).
Attendees	See the section that begins on page 67 for details.

4. Hold Option and press Return to finish.

Customizing the Currency pick list

You can select the currencies and symbols that appear in the Currency pick list.

To customize the Currency pick list:

1. In the Receipt Details dialog box, tap the Currency pick list and select Edit currencies.

2. Tap each Currency pick list and select the country whose currency you want to display on that line.

3. Hold Option and press Return twice to finish.

Defining a custom currency symbol

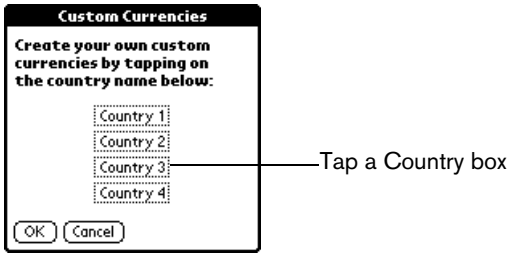
If the currency you want to use is not in the list of countries, you can create your own custom country and currency symbol.

To define a custom currency symbol:

1. Press Menu .

2. Under Options, select Custom Currencies. (/Y)

3. Tap one of the four Country boxes.



4. Enter the name of the country and the symbol that you want to appear in Expense.

5. Hold Option and press Return twice to finish.

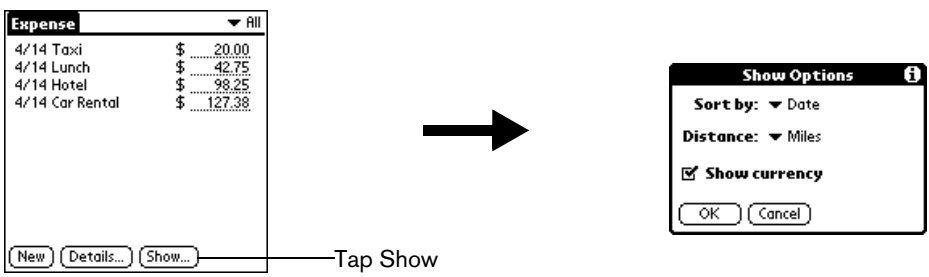
Note: If you want to use your custom currency symbol as the default for all Expense items, select the symbol in the Preferences dialog box. If you want to use your custom currency symbol only for a particular Expense item, select the symbol in the Receipt Details dialog box associated with that item.

Show Options

Show Options define the sort order and other settings that relate to your Expense items.

To open the Show Options dialog box:

1. In the Expense list, tap Show.
2. Select any of the options.



Sort by	Enables you to sort expense items by date or type.
Distance	Enables you to display Mileage entries in miles or kilometers.
Show currency	Shows or hides the currency symbol in the Expense list.

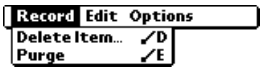
3. Hold Option and press Return to finish.

Expense menus

Expense menus are shown here for your reference, and Expense features that are not explained elsewhere in this guide are described here.

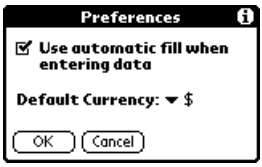
See page 29 for information about choosing menu commands.

Record menu



Options menu

Preferences



- Use automatic fill. Lets you select an expense type by entering the first letter of an expense type. For example, if you enter the letter “T,” it enters the “Taxi” expense type. Entering “T” and then “E” enters “Telephone” which is the first expense type beginning with the letters “TE.”
- Default currency. Sets the default currency symbol for Expense.

About Expense Shows version information for Expense.

Chapter 7

Setting Preferences for Your Handheld

The Preferences screens enable you to customize the configuration options on your Treo™ 90 handheld.

In the Preferences screens, you can do the following:

Buttons	Assign different applications to many of the buttons and icons on your handheld and the HotSync® cable.
Connection	Configure your handheld to communicate with other devices.
Date & Time	Set the current date and time, the time zone, and daylight savings setting.
Digitizer	Calibrate the screen on your handheld.
Formats	Set the country default and the formats for dates, times, calendar, and numbers.
General	Set the current date and time, the auto shut-off interval, the Beam Receive feature, and the system, alarm, and game sounds.
Network	Configure your handheld for use with a wireless data network.
Owner	Assign your name, phone number, and other owner information to your handheld.
Phone	Assign a Connection profile and phone driver to use when communicating with a cell phone via IR or a special cable. These settings are used by the Palm SMS application and the dialing feature in the Contacts application.
ShortCuts	Define a list of abbreviations.

Viewing Preferences

To open the Preferences screens:

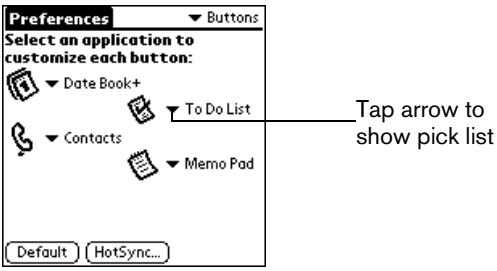
1. Press Option and then press Menu to access the Applications Launcher.
2. Tap the Preferences icon.
3. Tap the pick list in the upper-right corner of the screen.
4. Select the Preferences screen you want to view.

Buttons Preferences

The Buttons Preferences screen enables you to associate different applications with the application buttons on the front of your handheld and the HotSync button on the cable. For example, if you find that you seldom use To Do List and often use CityTime, you can assign the To Do List button to start CityTime, or any other application on your handheld. Any changes you make in the Buttons Preferences screen become effective immediately; you do not have to change to a different screen or application. If you assign a different application to a button, you can still access the original application using the Applications Launcher.

To change the Buttons Preferences:

1. Tap the pick list next to the button or icon you want to re-assign.



2. Tap the application that you want to assign to the button.

Tip: To restore all of the buttons to their factory settings, tap Default.

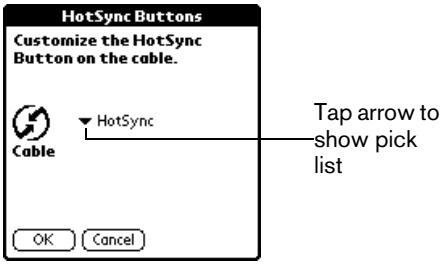
HotSync Buttons Preferences

The HotSync Buttons Preferences screen also enables you to associate a different application with the button on the HotSync cable. Any changes that you make in the HotSync Buttons dialog box become effective immediately; you do not have to change to a different screen or application.

To change the HotSync Buttons Preferences:

1. From the Buttons Preferences screen, tap HotSync.

2. Tap the pick list.



3. Tap the application that you want to assign to the button.

   The default setting for the button is the HotSync setting, which means the cable performs its normal HotSync functions.

4. Hold Option and press Return to finish.

Connection Preferences

The Connection Preferences screen lets you create configurations for communicating with other hardware devices: PC, Modem, Phone, or Local Network, and the method used to connect to the device: Cradle/Cable, Infrared, Serial, or USB. Configurations, or profiles, once activated are available to applications on your handheld.

Connection Types

The Connection Preferences screen displays a list of available configurations that you can modify as needed. This list varies depending on the software you have added to your handheld.

Standard Modem	Defines a connection between a modem attached to your handheld and a modem that is part of your computer or laptop.
Cradle/Cable	Defines the direct serial or USB connection between your handheld and your desktop computer. It is used to perform a local HotSync operation when your handheld is connected by a cradle or cable.
IR to PC/ Handheld	Defines a connection between the IR port of your handheld and the infrared device of your computer or laptop.
IR to Mobile Phone	Defines a connection between the IR port of your handheld and a mobile phone with an IR port.
Cable to Mobile Phone	Defines a connection between your handheld and a mobile phone, using a special cable designed to match your phone.
Serial to Modem	Defines a connection between a modem attached to the serial connector of your handheld and a modem that is part of your computer or laptop.
Verizon QNC	Defines a connection between your handheld and mobile phone that connects to the Internet using the Verizon Quick Connect feature.

The following steps provide an example of how to define the Connection Preferences settings. In this example we illustrate how to create a connection that would enable you to use infrared communication between your handheld and your computer.

To create an IR to PC/Handheld connection:

1. In the Connection Preferences screen, tap New.
2. Enter a name for this configuration.
3. Tap the Connect to pick list and select PC.

4. Tap the Via pick list and select Infrared.
5. Hold Option and press Return to finish.

Date & Time Preferences

The Date & Time Preferences screen enables you to set the time, date, time zone, and daylight savings setting for your handheld. See the section that begins on page 19 for information on changing these settings.

Digitizer Preferences

The Digitizer Preferences screen opens the digitizer calibration screen. This is the same screen that appears when you start your handheld for the first time. You can recalibrate your screen after a hard reset, or if your digitizer accuracy changes over time.

Formats Preferences

Use the Formats Preferences screen to set the country default and the display format of the dates, times, and numbers on your handheld.

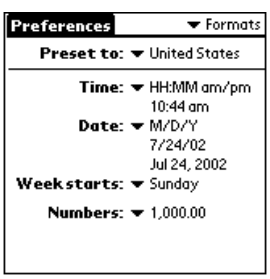
Country default

The country default sets date, time, week start day, and number conventions based on geographic regions where you might use your handheld. For example, in the United Kingdom, time often is expressed using a 24-hour clock. In the United States, time is expressed using a 12-hour clock with an AM or PM suffix.

All your handheld applications use the Country default settings. See the next section in this chapter for information on customizing these settings.

To set the country default:

1. Tap the country name pick list.



2. Tap the setting you want to use.

Time, date, week start, and numbers formats

The Time setting defines the format for the time of day. The time format that you select appears in all applications on your handheld.

To select the time, date, week start, and numbers format:

1. Tap the Time pick list and select a format.
2. Tap the Date pick list and select a format.
3. Tap the Week starts pick list, and select whether you want the first day of the week to be Sunday or Monday.

   Note: This setting controls the Day, Week, Month, Year, and List views in Date Book Plus and all other aspects of your handheld that display a calendar.

4. Tap the Numbers pick list, and select formats for the decimal point and thousands separator.

General Preferences

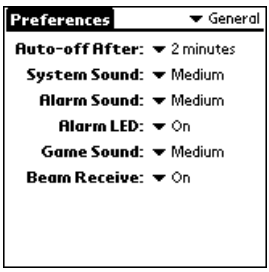
The General Preferences screen enables you to set the auto shutoff interval, sounds for your handheld, the alarm LED, and the beam receive feature.

Auto-off delay

Your handheld has an automatic shutoff feature that turns off the power after a period of inactivity. This feature conserves battery power if you forget to turn off your handheld. If you find that your handheld shuts itself off before you finish viewing information on the screen, increase the auto-off setting.

To set the Auto-off delay:

1. Tap the Auto-off After pick list.
2. Tap the setting you want to use for the automatic shutoff feature: 30 seconds, 1 minute, 2 minutes, or 3 minutes.



System, alarm, and game sounds

Your handheld uses a variety of sounds. The System, Alarm, and Game Sound settings enable you to turn the sounds on or off, to adjust the volume level, and to turn the Alarm LED option on and off.

To set the system, alarm, and game sounds:

1. Tap the System Sound pick list and select the sound level.

   Note: When you turn off the System Sounds, you also turn off the "chime" tones associated with the HotSync operation.

2. Tap the Alarm Sound pick list and select the sound level.

3. Tap the Alarm LED pick list and select On if you want the LED to blink for two minutes when an alarm goes off, or select Off if you don't want the LED to blink.

4. Tap the Game Sound pick list and select the sound level.

   Note: The Game Sound setting works only with games that are programmed to respond to this setting. Older games typically do not respond to this setting.

Network Preferences and TCP/IP software

Network Preferences let you set a password, telephone number, DNS number, IP address, as well as create a login script for remote connections. For example, if you have a data-enabled mobile phone and want to use the modem inside the phone to connect to the Internet. TCP/IP provides the ability to connect to your ISP or dial-in server with applications that allow you to view the transmitted data.

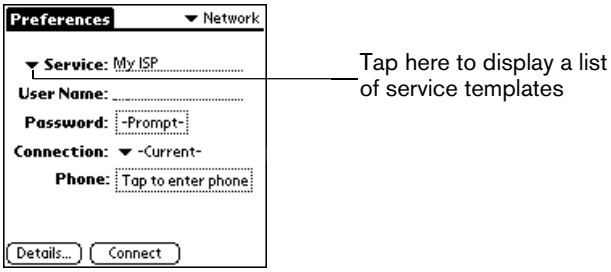
To use TCP/IP software, you must first configure the Connection Preferences and then the Network Preferences settings. After you configure both of these Preferences, you can establish a PPP (Point-to-Point Protocol), SLIP (Serial Line Internet Protocol), or CSLIP (Compressed Serial Line Internet Protocol) connection with your ISP or dial-in server. You can do this either by using menu commands from the Network Preferences screen or by using a third-party application.

Selecting a service

Use the Service setting to select the service template for your ISP or a dial-in server. Service templates are a set of ISP and dial-in server configuration settings that you can create, save, and reuse.

To select a service:

1. Tap the Service pick list.



2. Tap the predefined service template.

Note: If you want to enter a name for a new service template, see page 139 for details.

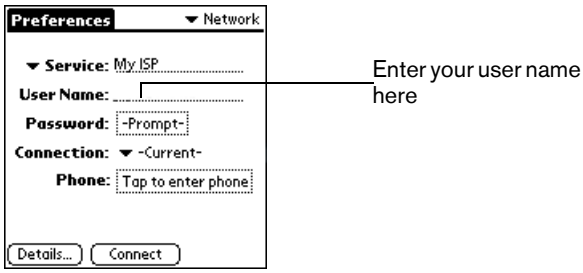
Entering a user name

The User Name setting identifies the name you use when you log into your Internet Service Provider or your dial-in server. Although this field can contain multiple lines of text, only two lines appear onscreen.

To enter a user name:

1. Tap the User Name field.

2. Enter your user name.



Note: Most dial-in servers do not accept spaces in the user name.

Entering a password

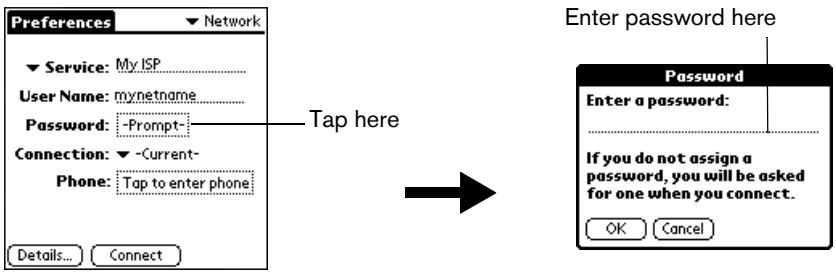
The Password box identifies the password you use to log into your server or ISP. Your entry in this field determines whether your handheld prompts you to enter a password each time you log into your network:

- If you do not enter a password, your handheld displays the word “Prompt” in this field and asks you to enter a password during the login procedure.
- If you enter a password, your handheld displays the word “Assigned” in this field and does not prompt you to enter a password during the login procedure.

Note: If you are concerned about security, select the Prompt option and do not enter a password.

To enter a password:

1. Tap the Password field.
2. Enter the password you use to log into your server.



3. Hold Option and press Return to finish.

Note: The Password field updates to display the word “Assigned.”

Selecting a connection

The Connection Preferences settings tell your handheld about the hardware you are using for remote data connections. For example, you can use a data-enabled mobile phone with an IR port or a special cable to connect the phone to your handheld. See the section that begins on page 131 for details on how to configure Connection Preferences.

To select a connection:

1. Tap the Connection pick list.

   The list displays the configurations in your Connection Preferences panel.

2. Select the appropriate Connection.

Adding telephone settings

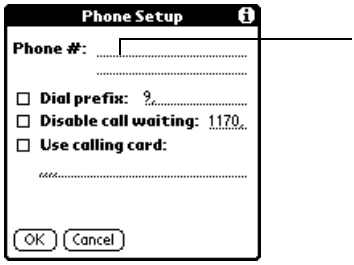
When you select the Phone field, your handheld opens a dialog box in which you define the telephone number you use to connect with your ISP or dial-in server. In addition, you can also define a prefix, disable Call Waiting, and give special instructions for using a calling card.

Note: The Phone Setup dialog box works correctly for AT&T and Sprint long-distance services. However, because MCI works differently, MCI customers need to put the calling card number in the Phone # field and the phone number in the Use calling card field.

To enter your server phone number:

1. Tap the Phone field.

2. Enter the phone number you use to reach your ISP or dial-in server.



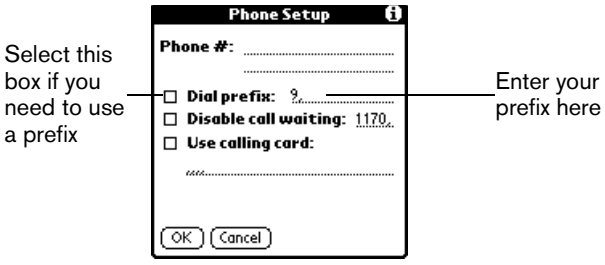
3. If you need to enter a prefix or disable Call Waiting, skip to those procedures. Otherwise, hold Option and press Return to finish.

Entering a prefix

A prefix is a number that you dial before the telephone number to access an outside line. For example, many offices require that you dial “9” to dial a number outside the building.

To enter a prefix:

1. Tap the Dial Prefix check box to select it.



2. Enter the prefix.

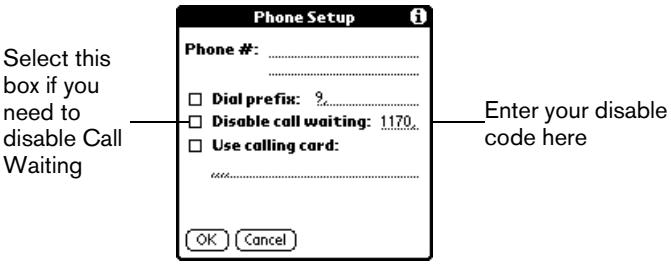
3. Hold Option and press Return to finish.

Disabling Call Waiting

Call Waiting can cause your session to terminate if you receive a call while you are connected. If your telephone has Call Waiting, you need to disable this feature before logging into your ISP or dial-in server.

To disable Call Waiting:

1. Tap the Disable call waiting check box to select it.



2. Enter the code to disable Call Waiting on the Disable call waiting line.

   Note: Each telephone company assigns a code to disable Call Waiting. Contact your local telephone company for the code that is appropriate for you.

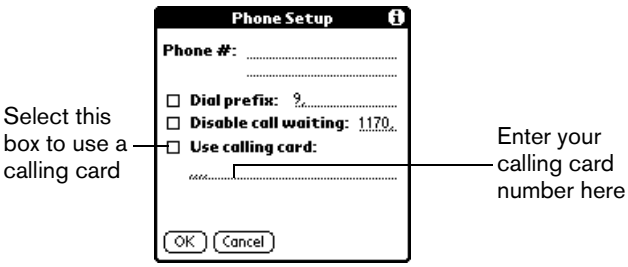
3. Hold Option and press Return to finish.

Using a calling card

The Use calling card field enables you to use your calling card when dialing your ISP or Intranet server. Keep in mind that there is usually a delay before you enter your calling card number. When you define your calling card number, you need to add commas at the beginning to compensate for this delay. Each comma delays transmission of your calling card number for two seconds.

To use a calling card:

1. Tap the Use calling card check box to select it.



2. Enter your calling card number on the Use calling card line.

   Note: It's a good idea to add at least three commas at the beginning of your calling card number to compensate for the cue delay.

   Tip: MCI customers must enter the calling card number in the Phone # field, and the phone number in the Use Calling Card field.

3. Hold Option and press Return to finish.

Connecting to your service

After you set your Connection and Network Preferences, establishing a connection to your Internet Service Provider (ISP) or your company's network (dial-in server) is easy.

To establish a connection:

- Tap Connect to dial the current service and display the Service Connection Progress messages.

  Tip: To see expanded Service Connection Progress messages, press the bottom scroll button.

To close a connection:

- Tap Disconnect to terminate the connection between your handheld and your service.

Creating additional service templates

You can create additional service templates from scratch or by duplicating existing templates and editing information. After you create a new or duplicate template, you can add and edit settings.

To add a new service template:

1. Press Menu .
2. Under Service, select New (/N).

   A new service template (called Untitled) is added to the Service pick list.

To duplicate an existing service template:

1. Tap the Service pick list.
2. Tap the predefined service template you want to duplicate.
3. Press Menu .
4. Under Service, select Duplicate (/L).

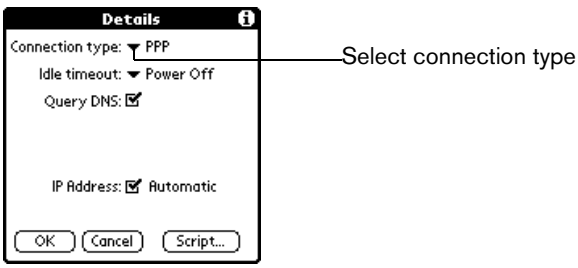
   A copy of the service template is added to the Service pick list.

Adding detailed information to a service template

If you are using one of the predefined service templates, you probably only need to enter your user name and telephone number. If you are creating a new service template, you may need to provide additional information to your ISP or dial-in server. You use the Details dialog box to add additional information to a selected service template.

To select a connection type:

1. Tap the service field.
2. Tap Details.



3. Tap the Connection type pick list and select one of the following connection types:

PPP	Point-to-Point protocol
SLIP	Serial Line Internet Protocol
CSLIP	Compressed Serial Line Internet Protocol

Note: If you are not sure, try PPP; if that doesn't work, ask your Internet Service Provider or your System Administrator for the correct connection type.

Idle timeout

The Idle timeout setting defines how long your handheld waits before dropping the connection with your ISP or dial-in server when you switch out of a TCP/IP application.

To set the Idle timeout:

1. Tap the Idle timeout pick list and select one of the following options:

1 minute	Waits one minute for you to open another application before it drops the connection.
2 minutes	Waits two minutes.
3 minutes	Waits three minutes.
Never	Keeps your PPP or SLIP connection until you turn off your handheld (or until it times out). See page 133 for information on the Auto-off delay setting.

2. Hold Option and press Return to finish.

Defining primary and secondary DNS

The Domain Naming System (DNS) is a mechanism in the Internet for translating the names of host computers into IP addresses. When you enter a DNS number (or IP address), you are identifying a specific server that handles the translation services.

Each IP address has four sections, separated by periods. In the Details dialog box, you enter each section separately. Each section of an IP address is made up of a number from 0 to 255; numbers are the only allowable characters in this field.

Ask your Internet Service Provider or System Administrator for the correct Primary or Secondary DNS IP numbers.

Note: Most Internet Service Providers automatically provide DNS information. Leave the Query DNS option checked unless you are certain you need to manually enter DNS information.

To enter a primary and secondary DNS:

1. Tap the Query DNS check box to deselect it.
2. Tap the space to the left of the first period in the Primary DNS field, and then enter the first section of the IP address.

   Note: Each section must be a number from 0 to 255.
3. Repeat step 2 for the second, third, and last sections of the Primary DNS field.
4. Repeat steps 2 and 3 for the Secondary DNS number.
5. Hold Option and press Return to finish.

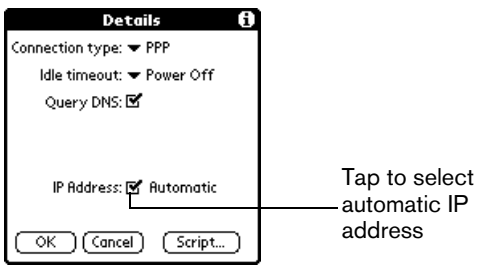
IP address

Everyone who logs on to the Internet needs to have a unique identifier (an IP address), whether permanent or temporary. Some networks dynamically assign a temporary IP address when clients log in. The IP Address field lets you identify whether your network provides automatic (dynamic) temporary IP addressing.

Note: Most Internet Service Providers automatically assign IP addresses. Leave the Automatic IP Address option checked unless you are certain you need to manually enter IP address information.

To identify dynamic IP addressing:

- Tap the IP Address check box to select it.



To enter a permanent IP address:

1. Tap the IP Address check box to deselect it and display a permanent IP address field below the check box.
2. Tap the space to the left of the first period then enter the first section of the IP address.

   Note: Each section must be a number from 0 to 255.
3. Tap and enter the remaining sections of the IP address.
4. Hold Option and press Return to finish.

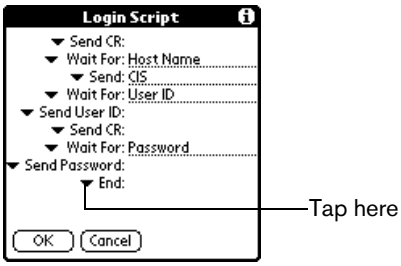
Creating a login script

A login script is a series of commands, similar to an autoexec.bat file, that automates logging into your ISP. You can create login script files by selecting commands from the Command pick list in the Login Script dialog. Some commands from the Command pick list, such as Send, require you to supply additional information. Those commands have a parameter field so that you can add the necessary data.

Note: You can also use non-ASCII and literal characters in your login script. See Appendix C for more information.

To create a login script:

1. Tap Script.
2. Tap the End pick list.



3. Tap the command you want from the Command list. If the command requires additional information, a field appears to the right of it for you to enter the information. The following commands are available:

Wait For	Tells your handheld to wait for specific characters from the TCP/IP server before executing the next command.
Wait For Prompt	Detects a challenge-response prompt from the server and displays a dynamically generated challenge value. When you enter the challenge value into your token card, this generates a response value for you to enter on your handheld. This command takes two arguments, separated by a vertical bar (|) on the input line.
Send	Transmits specific characters to the TCP/IP server to which you are connecting.
Send CR	Transmits a carriage return or LF character to the TCP/IP server to which you are connecting.
Send User ID	Transmits the User ID information entered in the User ID field of the Network Preferences screen.
Send Password	Transmits the password entered in the Password field of the Network Preferences screen. If you did not enter a password, this command prompts you to enter one. The Password command is usually followed by a Send CR command.
Delay	Tells your handheld to wait a specific number of seconds before executing the next command in the login script.
Get IP	Reads an IP address and uses it as the IP address for your handheld. This command is used with SLIP connections.
Prompt	Opens a dialog box and prompts you to enter text of some kind (for example, a password or a security code).
End	Identifies the last line in the login script.

4. Repeat steps 2 and 3 until the login script is complete.

5. Hold Option and press Return to finish.

Deleting a service template

There is only one way to delete a service template: use the Delete command from the Service menu.

To delete a service template:

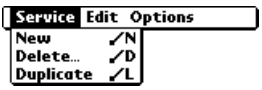
1. Tap the Service pick list.
2. Tap the service template you want to delete.
3. Press Menu .
4. Under Service, select Delete (/D).
5. Hold Option and press Return to finish.

Network Preferences menu commands

The Network Preferences screen includes menu commands to make it fast and easy to create and edit service templates. TCP/IP application menus are show here for your reference.

See page 29 for more information about choosing menu commands.

Service menu



Options menu

TCP/IP troubleshooting

If you are having a problem establishing a network connection using TCP/IP, check this section and try the suggestions listed.

Displaying expanded Service Connection Progress messages

It's helpful to identify at what point in the login procedure the connection fails. An easy way to do this is to display the expanded Service Connection Progress messages. Expanded Service Connection Progress messages describe the current stage of the login procedure. Press the bottom scroll button at any point during login to display these messages.

Viewing the Network Log

If viewing the expanded Service Connection Progress messages does not give you enough information to find out why you cannot connect to your ISP or dial-in server, take a look at the Network Log. The Network Log lists all of the communication that occurs between your handheld and your dial-in server during the login procedure. The information in the Network Log can help your ISP or your System Administrator pinpoint where the login procedure communication fails and why.

To view the Network Log:

1. Press Menu .
2. Under Options, select View Log (/V).
3. Use the scroll buttons to see the entire Network Log.
4. Hold Option and press Return to finish.

Adding a DNS number

If your ISP or dial-in server requires a DNS number and you did not enter that information in the Network Preferences screen, it will appear that you successfully logged into your network. When you try to use an application or look up information, however, the connection fails. If this occurs, try adding a DNS number. Ask your ISP or your System Administrator for the correct Primary and Secondary DNS IP numbers.

Owner Preferences

The Owner Preferences screen enables you to record a name, company name, phone number, or any other information that you want to associate with your handheld.

If you use the Security application to turn off and lock your handheld with a password, information that you put in the Owner Preferences displays the next time you turn on your handheld.

To enter the Owner Preferences:

- Enter the text that you want to associate with your handheld in the Owner Preferences screen. If you enter more text than can fit on one screen, a scroll bar automatically appears on the right side of the screen.

If you assign a password with the Security application, the information in the Owner Preferences screen cannot be changed. In this case, an Unlock button appears at the bottom of the screen.

To unlock the Owner Preferences screen:

1. Tap Unlock.
2. Enter the password that you defined in the Security application.
3. Hold Option and press Return to finish.

Phone Preferences

The Phone Preferences screen enables you to assign a Connection profile to applications, such as Palm SMS, that must be used in conjunction with your mobile phone.

To set Phone Preferences:

1. From the Connection pick list, select the configuration for you mobile phone.

   Note: If you do not see a Connection that is specific to your phone, select Infrared to GSM Phone if you connect to your phone via the IR port, or select Serial to GSM Phone if you connect to your phone with a cable.

2. Align your handheld's IR port with the IR port on your mobile phone, or connect your handheld to your phone via a special cable (sold separately).

3. Tap Test to confirm that the configuration works properly.

ShortCuts Preferences

The ShortCuts Preferences screen enables you to define abbreviations for entering text. This section describes how to create, edit, and delete a ShortCut. See page 29 for information on the use of ShortCuts.

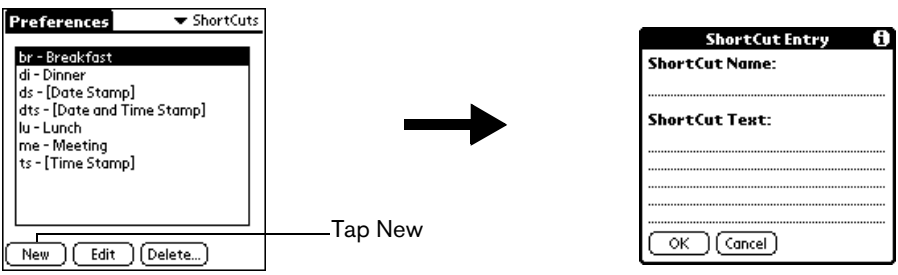
Creating a ShortCut

You can create a ShortCut for any words, letters, or numbers. All ShortCuts you create appear on the list in the ShortCut Preferences screen. All the ShortCuts are available in any of your handheld applications and are backed up on your computer when you perform a HotSync operation.

To create a ShortCut:

1. Tap New.

2. On the ShortCut name line, enter the letters you want to use to activate the ShortCut.



3. Tap the ShortCut Text area and enter the text that you want to appear when you type the ShortCut characters.

   Tip: You may want to add a space (space character) after the last word in your ShortCut text. This way, a space automatically follows the ShortCut text.

4. Hold Option and press Return to finish.

   Tip: To use a ShortCut, enter the ShortCut symbol followed by the ShortCut characters. See page 29 for details.

Editing a ShortCut

After you create a ShortCut, you can modify it at any time.

To edit a ShortCut:

1. Tap the ShortCut you want to edit.
2. Tap Edit.
3. Make the changes you want.
4. Hold Option and press Return to finish.

Deleting a ShortCut

If you no longer need a ShortCut, you can delete it from the list of ShortCuts.

To delete a ShortCut:

1. Tap the ShortCut you want to delete.
2. Tap Delete.
3. Hold Option and press Return for Yes.

Chapter 8

Advanced HotSync® Operations

HotSync® Manager enables you to synchronize data between one or more Palm OS® devices and Palm™ Desktop software. To synchronize data, you must connect your Treo™ 90 handheld and your desktop software either directly, by connecting your handheld to the HotSync cable attached to your computer or using infrared communication, or indirectly, with using an optional modem.

This chapter describes how to select HotSync options and perform a HotSync operation via the infrared port, an optional modem, or a network. See page 72 for information about performing your first and subsequent local HotSync operations.

Selecting HotSync setup options

You can choose when you want HotSync Manager to run. If necessary, you can adjust the local and modem HotSync settings as well.

To set the HotSync options:

1. Open Palm Desktop software.
2. From the HotSync menu, choose Setup.

3. Click the HotSync Controls tab and adjust the following options:

Enabled	Prepares your computer to synchronize with your handheld. Serial Port Monitor controls the serial port you specified, prevents you from using the port for other operations, such as printing, faxing or AppleTalk networking.
Disabled	Turns off the Serial Port Monitor and makes the serial port available for use by other applications.

Enable HotSync software at system startup

Starts Serial Port Monitor automatically when you start your computer. You must restart your computer before this option takes affect.

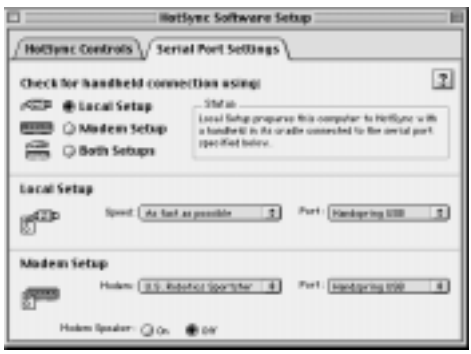
If this option is not checked, you must enable Serial Port Monitor manually in this dialog box.

Show more detail in HotSync Log

Provides troubleshooting information in the log when you perform a HotSync operation. If you are having trouble synchronizing your handheld with your computer, choose this option.

Tip: If you're not sure which options to use, keep the default settings: Enabled and Enable HotSync software at system startup.

4. Click the Serial Port Settings tab to display the settings for the connection between your computer and the HotSync cable, and to adjust the following options as needed.



Check for a connection using

Determines the method used to synchronize your handheld and your desktop applications:

- Local Setup. Synchronizes while your handheld and HotSync cable are connected to your computer. Indicate which serial port the HotSync cable is connected to and the speed of the data transfer in the Local Setup options in this dialog box.
- Modem Setup. Synchronizes while your Treo communicates to your computer across a telephone line. Indicate which modem this computer uses and which serial port the modem is connected to in the Modem Setup options in this dialog box.
- Both Setups. Synchronizes using the HotSync cable or the modem. Indicate the connection details in both Local Setup and Modem Setup options in this dialog box.

Note: Choosing Both Setups prevents you from using either port for other operations such as printing, faxing, or AppleTalk networking.

Local Setup Specifies how the HotSync cable connects to your computer:

- Speed. Determines the speed at which data transfers between your handheld and Palm Desktop software. Try the As Fast As Possible rate first, and adjust downward if you experience problems. This setting allows Palm Desktop software and your handheld to find and use the fastest speed.
- Port. Identifies the port where you connected the HotSync cable. To connect using a USB cable, select Handspring USB port.

Modem Setup Specifies how your handheld communicates with your computer modem. See the section that begins on page155 for more information.

5. Close the HotSync Software Setup dialog box.

Customizing HotSync application settings

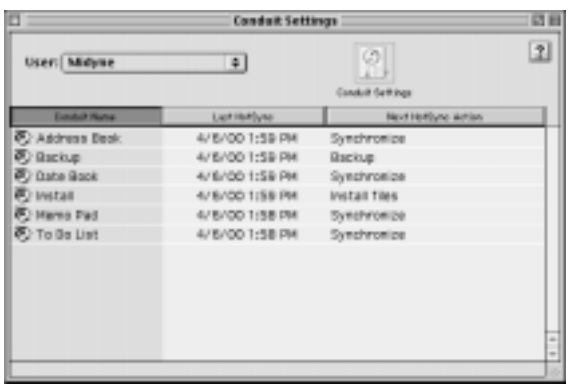
For each application, you can define a set of options that determines how records are handled during synchronization. These options are called a "conduit." By default, a HotSync operation synchronizes all files between the handheld and your desktop software.

In general, you should leave the settings to synchronize all files. The only reason you might want to change these settings is to overwrite data on either your handheld or your desktop software, or to avoid synchronizing a particular type of file because you don't use it.

In addition to the conduits for the applications on your handheld HotSync Manager includes System and Install conduits. The System conduit backs up the system information stored on your handheld, including keyboard ShortCuts. The Install conduit installs applications on your handheld.

To customize HotSync application settings:

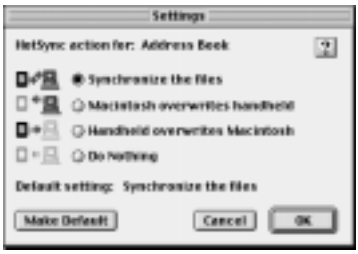
1. Open Palm Desktop software.
2. From the HotSync menu, choose Conduit Settings.



3. From the User pop-up menu, select your user name.

4. Select an application in the Conduit list.

5. Click Conduit Settings.



6. Click the direction in which you want to write data, or click Do Nothing to skip data transfer for an application.

   Note: Changing the HotSync setting from the default affects only the next HotSync operation. Thereafter, the HotSync Actions revert to their default settings. To use a new setting on an ongoing basis, click Make Default. Thereafter, whatever you selected as the default setting is used when you perform a HotSync operation.

7. Click OK.

8. Repeat steps 4 through 7 to change conduit settings for other applications.

9. Close the Conduit Settings dialog box.

IR HotSync operations

Your handheld is equipped with an infrared (IR) port that supports the IrCOMM implementation of the standards for infrared communication established by the Infrared Data Association (IrDA). This means that you can beam data to any other device that supports the IrCOMM implementation of the IrDA standards. Most importantly, you can use the IR port to perform HotSync operations. When you use the IR port on your handheld to perform HotSync operations, you don't need your HotSync cable. You simply enable infrared communication on your computer and your handheld and then perform an IR HotSync operation. So there's no need to carry your cable when you're on the road with an infrared-enabled laptop.

Preparing your computer for infrared communication

To perform an IR HotSync operation, the computer you want to synchronize with must have an enabled infrared port or be connected to an infrared device that supports the IrCOMM implementation of the IrDA standards.

Desktop computers are likely to require an infrared device attached to a physical port. Laptops are likely to have a built-in IR port. Your computer must also have an installed infrared driver.

Does your computer support infrared communication?

Check the documentation that came with your computer to see if it supports infrared communication.

Configuring HotSync Manager for infrared communication

Next you need to go to the HotSync Manager and configure it for infrared communication.

To configure HotSync Manager for infrared communication:

1. Open Palm Desktop software.
2. From the HotSync menu, choose Setup.
3. In the HotSync Controls tab, select Enabled.
4. Click the Serial Port Settings tab.
5. Under Check for handheld connection using, select Local Setup.
6. Under Local Setup, select Infrared Port from the Port pop-up menu.

7. Close the HotSync Software Setup dialog box.

The HotSync Manager is now communicating with the simulated port defined for infrared communication.

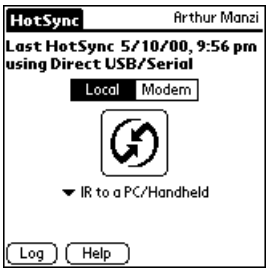
Note: You cannot use your cable again until you reconfigure the HotSync Manager to communicate with the port defined for cable synchronization.

Performing an IR HotSync operation

After you complete the steps to prepare for an IR HotSync operation it is easy to perform the actual operation.

To perform an IR HotSync operation:

1. Press Option and then press Menu to access the Applications Launcher.
2. Use the scroll buttons to select the HotSync icon.
3. Press Return to launch the application.
4. Tap Local.
5. Tap the pick list below the HotSync icon and select IR to a PC/Handheld.



6. Position your handheld's IR port within a couple of inches of your computer's infrared port.
7. Tap the HotSync icon to start the IR HotSync operation.

Returning to cable HotSync operations

It's easy to return to using the cable for HotSync operations.

To return to cable HotSync operations:

1. If needed, connect the cable to your computer.
2. Open Palm Desktop software.
3. From the HotSync menu, choose Setup.
4. In the HotSync Controls tab, select Enabled.
5. Click the Serial Port Settings tab.
6. Under Check for handheld connection using, select Local Setup.
7. Under Local Setup, select the port where your HotSync cable is connected from the Port pop-up menu.
8. Close the HotSync Software Setup dialog box.

The next time you want to perform a HotSync operation just press the HotSync button on the cable. You can leave the HotSync application on your handheld set to perform IR HotSync operations and still use the cable. This is useful if you perform HotSync operations with both your desktop computer and a laptop. When you are in the office just connect your handheld to the cable and press the HotSync button. When you travel, you don't have to carry a cable.

Conducting a modem HotSync operation

You can use a modem to synchronize your handheld when you are away from your computer. The modem can be located on an expansion card, or inside a mobile phone that you connect to your handheld.

Note: The first HotSync operation must be local, using the cable. After that, you can perform a modem HotSync operation.

To perform a modem HotSync operation you must complete the following steps:

- Connect a modem to your computer
- Configure HotSync Manager for use with your modem
- Connect a modem to your handheld
- Configure the Modem Preferences on your handheld for use with your modem

Preparing your computer

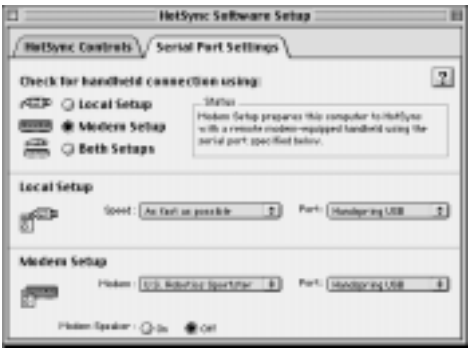
There are a few steps you must perform to prepare your computer for a modem HotSync operation. Be sure to perform these steps before you leave your office so that your computer is ready to receive a call from your handheld.

To prepare your computer for a modem HotSync operation:

1. Confirm that the computer modem is connected and turned on, and that no communications applications, such as fax or telephony software, are running.

   Note: Make sure the computer is disconnected from all online services, such as America Online (AOL) and CompuServe. This helps to avoid port conflicts.

2. Open Palm Desktop software.
3. From the HotSync menu, choose Setup.
4. On the HotSync Controls tab, make sure that HotSync is Enabled.
5. Click the Serial Port Settings tab.
6. Under Check for handheld connection using, select Modem Setup.
7. Under Modem Setup, adjust the following options as needed:



Modem	Identifies the modem type or manufacturer. Refer to your modem manual or face plate for its type or settings. If you're not sure of your modem type or your modem doesn't match any that appear in the list, select Hayes Basic. If you chose Custom from the Modem pop-up menu, a Custom field appears. Use this field to enter a custom modem setup string.
Port	Identifies the port for your computer modem.
Speaker	Turns the computer modem speaker on or off. If you're having trouble connecting, turn on the modem speaker to make sure that it is responding to incoming calls.

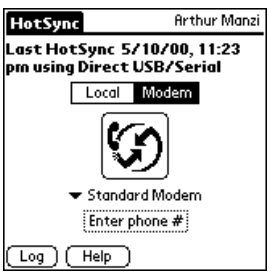
8. Close the HotSync Software Setup dialog box.

Preparing your handheld

There are a few steps you must perform to prepare your handheld for a modem HotSync operation.

To prepare your handheld for a modem HotSync operation:

1. Press Option and then press Menu to access the Applications Launcher.
2. Use the scroll buttons to select the HotSync icon.
3. Press Return to launch the application.
4. Tap Modem.



5. Tap the pick list below the HotSync icon and select Standard Modem.

6. Tap the Enter Phone # field.

7. Enter the telephone number to access the modem connected to your computer.

8. If needed, enter a dial prefix (such as "9") to access an outside line, and then tap the Dial Prefix check box.

   Tip: You can enter a comma in the field to introduce a "pause" in the dialing sequence. Each comma equals a two second pause.

9. Select the Disable call waiting check box to avoid an interruption during the modem HotSync operation.

10. If you want to use a calling card to place the call, select the check box and enter the calling card number.

11. Hold Option and press Return to finish.

Selecting the conduits for a modem HotSync operation

The Conduit Setup dialog box on your handheld enables you to define which files and/or applications synchronize during a modem HotSync operation. You can use these settings to minimize the time required for modem synchronization.

To change the Conduit Setup for a modem HotSync operation:

1. Press Option and then press Menu to access the Applications Launcher.

2. Use the scroll buttons to select the HotSync icon.

3. Press Return to launch the application.

4. Press Menu.

5. Under Options, select Conduit Setup (/D).

6. Tap the check boxes to deselect the files and applications that you do not want to synchronize during a modem HotSync operation. The default setting is to synchronize all files.

Note: Applications that do not have a database (such as games) do not synchronize — even if you select the item in the Conduit Setup dialog box.

7. Hold Option and press Return to finish.

Performing a modem HotSync operation

After you prepare your computer and your handheld, and select your Conduit Setup options, you are ready to perform a modem HotSync operation.

To perform a modem HotSync operation:

1. Press Option and then press Menu to access the Applications Launcher.
2. Use the scroll buttons to select the HotSync icon.
3. Press Return to launch the application.
4. Tap the Modem icon to dial the desktop modem and synchronize the applications.
5. Wait for the HotSync operation to finish. If you have any problems conducting a successful HotSync operation, see Appendix B.

Note: To use this feature, you must use Palm Desktop software as your PIM software.

Creating a user profile

If you need to configure several Palm OS® handhelds with specific information (such as a company phone list) before distributing them to their actual users, you can create a user profile to load the data into a handheld without associating that data with a user name. The User Profile feature is designed only for the first-time HotSync operation, before you assign a User ID to a particular handheld.

To create a user profile:

1. Open Palm Desktop software.
2. From the User pop-up menu, choose Edit Users.

3. Click New Profile.

4. Enter the name of the profile and click OK.
5. Close the Users dialog box.
6. From the User pop-up menu, choose the profile name and create the data for the profile (e.g., company phone list, etc.).

To use a profile for the first-time HotSync operation:

1. Connect the new handheld to the HotSync cable.
2. Press the HotSync button on the cable.
3. Select the profile that you want to load on the handheld, and click OK.

4. Click Yes to transfer all the profile data to the handheld.

The next time you perform a HotSync operation, Palm Desktop software prompts you to assign a user name to the handheld.

Synchronizing with your desktop e-mail application

Palm™ Mail is an application that lets you manage the e-mail on your desktop computer. (Third-party software required, sold separately.) You can read, reply to, compose, and delete e-mail on your handheld. To send or receive e-mail, you simply perform a HotSync operation either locally, using the HotSync cable or the infrared port on your handheld, or remotely, using an optional modem or a network as described earlier in this chapter.

The key to Palm Mail is that it truly synchronizes the mail in the Inbox of your desktop e-mail application with the mail on your handheld. For example, if you delete e-mail items from Palm Mail, your next HotSync operation also deletes the e-mail items from your desktop e-mail application, so you never have to delete e-mail items twice. Similarly, if you read an e-mail item on your handheld and leave it in your Inbox, your next HotSync operation marks it as read in your desktop e-mail application.

In Palm Mail, you can do the following:

- View, delete, file, and reply to incoming mail.
- Create outgoing e-mail items and drafts of e-mail items.
- Create simple or complex filters, which allow you to decide the type of e-mail that your handheld retrieves from your desktop E-mail application.
- Use your handheld and its HotSync cable or with infrared communication to send and retrieve e-mail items from your desktop e-mail application. (Third-party software required, sold separately.)

Setting up Mail on the desktop

Before you use Palm Mail for the first time, make sure your desktop E-Mail application is up and running. You must also set up Palm Desktop software for use with your desktop E-Mail application. For information on using Palm Mail with a Macintosh, visit the web site: www.handspring.com.

Synchronizing Palm Mail with your E-Mail application

After you enable and configure Mail, you need to perform a HotSync operation to synchronize Palm Mail with your desktop E-Mail application. For a complete explanation of HotSync technology, refer to instructions earlier in this chapter.

Using Palm Mail on your handheld

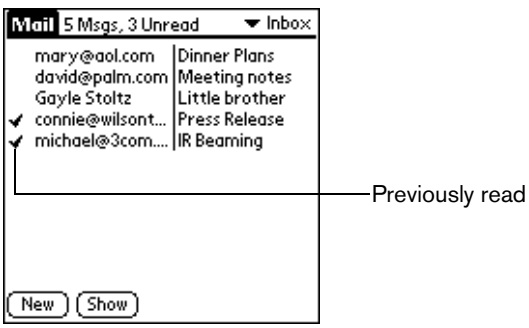
After you enable and configure Palm Mail, perform a HotSync operation to synchronize Palm Mail with your desktop e-mail application. The following section explains how to use Palm Mail on your handheld.

To open Palm Mail:

1. Press Option and then press Menu to access the Applications Launcher.
2. Use the scroll buttons to select the Mail icon.
3. Press Return to launch the application.

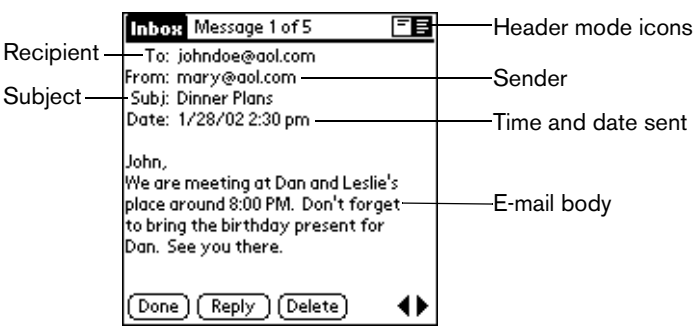
Viewing e-mail items

The Message list displays a list of your incoming e-mail items, who sent them, and the date they were received. E-mail items you've read have a check next to them. High-priority e-mail items appear in bold.



To open an e-mail item:

1. Use the scroll buttons to select the message you want to open.
2. Press Space to open it.



To close an e-mail item:

- Hold Option and press Return to close the e-mail item.

Displaying full header information

By default, Palm Mail displays abbreviated header information, which comprises only the From: and Subj: fields. The full header provides complete information about the sender, receiver, and copied recipients, in addition to the subject and date the e-mail item was created. Palm Mail uses the header type you select for all your e-mail items.

To display full header information:

1. Open an e-mail item.
2. Tap the Complete Header icon.

Tip: To redisplay the abbreviated header, tap the Abbreviated Header icon.

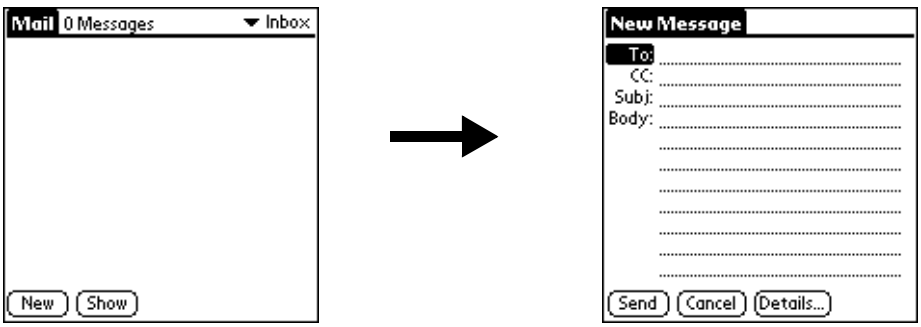
Creating e-mail items

You create e-mail items with your handheld the same way you create e-mail with your desktop E-mail application: you identify the recipient(s) of the e-mail item, define a subject, and create the body of the e-mail item.

You create original e-mail items and replies in the New Message screen. All e-mail items must, at the very least, contain information in the To: and Subj: fields.

To create an e-mail item:

1. Press Menu .
2. Under Message, select New (/N).



3. Enter the e-mail address of the recipient.

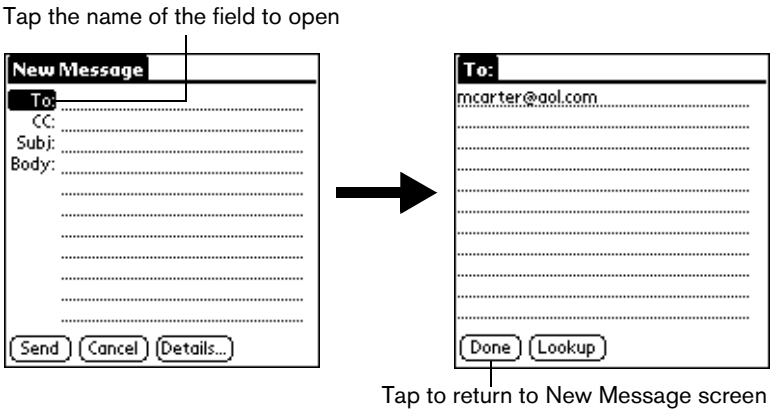
Note: Enter the address as if you were entering it from your desktop e-mail application. For example, network users sending an e-mail item to a user on the same network do not need to add Internet information, such as @mycorp.com.

4. To send a copy of this e-mail item to additional recipients, tap the CC: field, and then enter the e-mail addresses of the additional recipients, separating the addresses with a comma followed by a space.

5. In the Subj: field, enter a subject for your e-mail item.

6. In the Body: field, enter the text of your e-mail item.

   Tip: If the address, CC, subject, or body exceeds the capacity of the screen display, tap the name of the field (for example, tap "To:") to expand that field. Hold Option and press Return to return to the New Message screen.

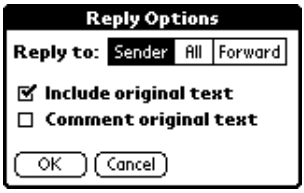


To reply to an e-mail item:

1. Open an e-mail item in the Message list to display it onscreen.

2. Tap Reply.

3. Select whom you want to receive the reply: Sender only, All recipients, or someone who didn't see the original e-mail item (Forward).



4. Select whether you want to include original text or comment original text.

5. Hold Option and press Return to finish.

6. Enter the text of your reply.

   Tip: You have several options including setting the priority. See page 164 for details.

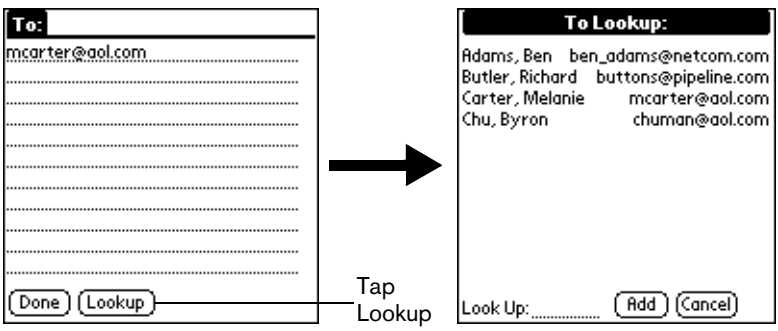
7. Tap Send to place your reply in the Outbox.

Looking up an address

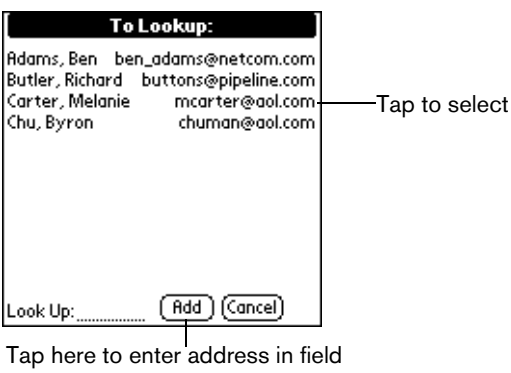
To identify the recipient of an e-mail item, you need to enter that person's e-mail address. You can do this either by entering the data directly into the field or by using the Look Up command to access the information in your Contacts list.

To look up an e-mail address:

1. Tap either the To: or CC: field name to expand it.
2. Enter the first few letters of the last name of the person whose address you want to find.
3. Press Menu .
4. Under Options, select Lookup (/L).
5. If the letters you enter identify a unique listing from your Contacts list, your handheld completes the address for you. If not, the Lookup dialog box appears and lists all records that contain information in an E-mail field.



6. Enter the first letter of the entry you want to find to scroll to the first entry that begins with that letter. If you write an additional letter, the list scrolls to the first entry that starts with those two letters. For example, writing an “s” scrolls to “Sanders,” and writing “sm” scrolls to “Smith.”
7. Tap an address to select it.
8. Tap Add.



Adding details to e-mail items

Before you send your e-mail item, you can attach additional attributes to it, such as a signature or a priority level. These features are dependent on the desktop E-mail application you use. If your application does not support the attribute you select, your handheld cannot attach that attribute to the e-mail item.

The following details are available:

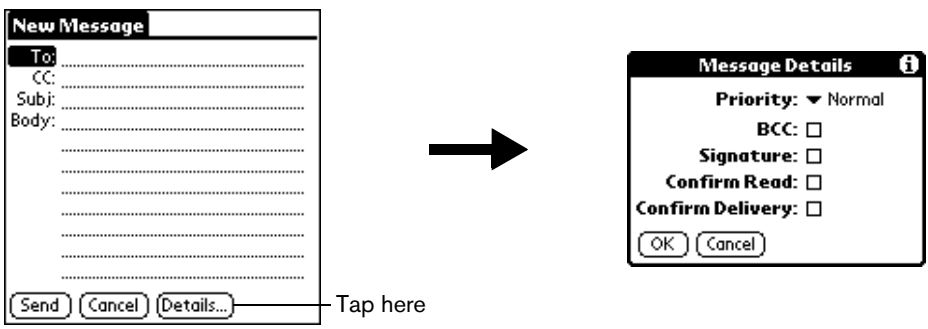
Priority	Flags an e-mail item as High, Normal, or Low priority.
BCC	Creates a blind carbon copy field in the New Message screen.
Signature	Attaches previously defined text as the closing of an e-mail item. See page 166 for details.
Confirm Read	Requests a confirmation telling you when the e-mail item was read.
Confirm Delivery	Requests a confirmation telling you when the e-mail item was delivered.

Note: The Priority and BCC settings are valid only for the current e-mail item and must be set for each item you create.

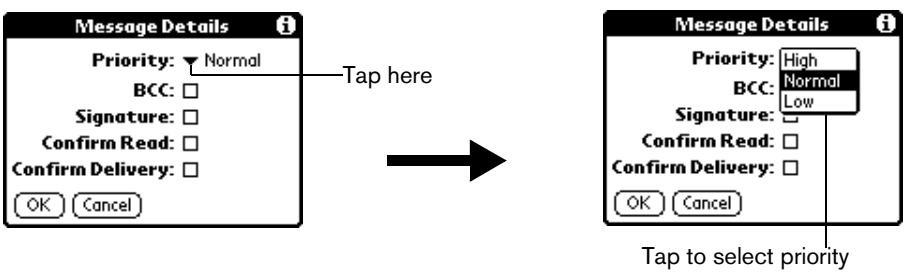
Setting a priority

To set a priority for your e-mail item:

1. In the New Message screen, tap Details.



2. Tap the Priority pick list and select the priority you want.



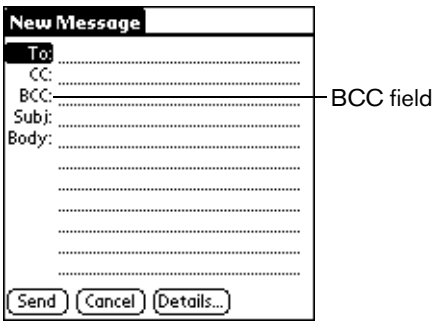
3. Hold Option and press Return to finish.

Tip: Your handheld can flag e-mail items with a specific priority only if your desktop e-mail application supports this feature.

Sending a blind carbon copy

To add a BCC field to your e-mail item:

1. In the New Message screen, tap Details.
2. Tap the BCC check box to select it.
3. Hold Option and press Return to finish.



4. Tap the BCC: field and enter an address.

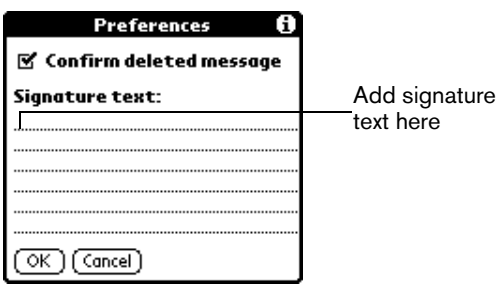
Adding a signature to your e-mail item

A signature consists of information about yourself that is appended to your e-mail item as its closing. For example, a signature can contain your name, address, phone and fax numbers, and any other text you want to include. By defining such information as a signature, you save yourself the trouble of having to enter it every time you create an e-mail item.

Adding a signature to your message is a two-part process. First, you create your signature. Then you select the Signature option.

To create a signature:

1. Press Menu .
2. Under Options, select Preferences (/R).
3. Tap the Signature text field and enter the text of your signature.



4. Hold Option and press Return to finish.

To add a signature to your e-mail item:

1. In the New Message screen, tap Details.
2. Tap the Signature check box to select it and add your signature to the e-mail item.

   Note: The check box stays selected, so all subsequent e-mail items you create will also contain your signature until you deselect the Signature option.

3. Hold Option and press Return to finish.

Note: The signature does not display in your e-mail item; only your recipient sees the signature.

Requesting confirmations

To receive a confirmation when your e-mail item is read:

1. In the New Message screen, tap Details.
2. Tap the Confirm Read check box to select it.
3. Hold Option and press Return to finish.

To receive a confirmation when your e-mail item is delivered:

1. In the New Message screen, tap Details.
2. Select the Confirm Delivery check box to select it.
3. Hold Option and press Return to finish.

Storing e-mail to be sent later

When you send e-mail from your handheld, it actually stores the e-mail in the Outbox folder until the next time you synchronize your handheld with your computer. During synchronization, all e-mail stored in the Outbox folder is transferred to the Outbox folder in your desktop e-mail application. E-mail created on your handheld is sent out the next time you send mail from your desktop e-mail application.

To send e-mail:

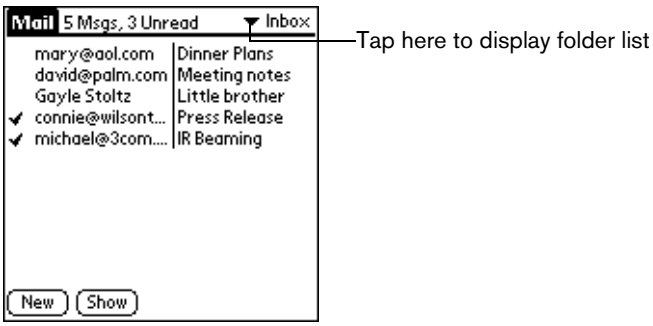
- After you create an e-mail item, tap Send.

Editing unsent e-mail

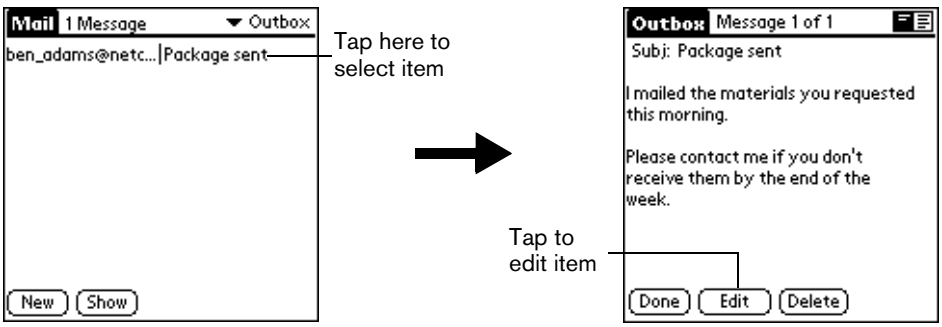
You can make changes to an e-mail that has not yet been sent, as long as you have not yet performed a HotSync operation. When you edit an e-mail item, your handheld removes the item from the Outbox folder and takes you back to the New Message screen, where you can edit the item and resend it, save it as a draft, or delete it.

To retrieve an e-mail item:

1. In the Message list, tap Outbox from the pick list in the upper-right corner.



2. Use the scroll buttons to select the e-mail item you want to retrieve.



3. Tap Edit.

Draft e-mail

Sometimes you may not want to send an e-mail item immediately; for example, you may want to add additional information before sending it. Your handheld stores such e-mail items in the Draft folder until you are ready to edit them again.

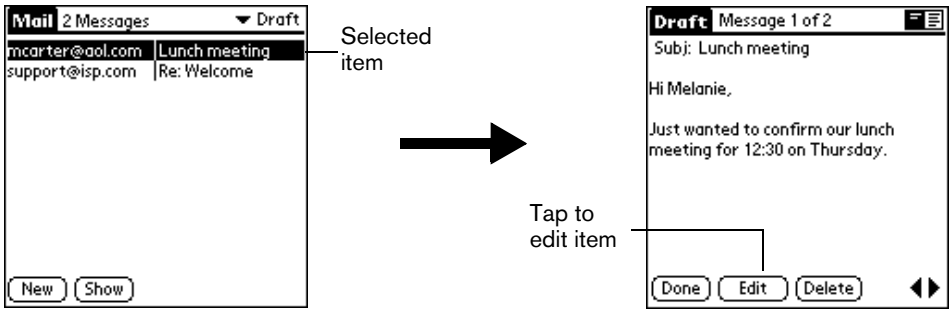
Note: When you're creating or editing an e-mail item, you can also save the item as a draft by canceling it. When you cancel an item, your handheld opens a dialog asking if you want to save the e-mail item. If you tap Yes, your handheld saves the item in the Draft folder.

To save an e-mail item as a draft:

1. Create an e-mail item.
2. Press Menu .
3. Under Message, select Save Draft (/W).

To edit an e-mail item saved as a draft:

1. In the Message list, tap Draft from the pick list in the upper-right corner.
2. Use the scroll buttons to select the draft you want to display.



3. Tap Edit.
4. Enter your changes; then either save the e-mail item again as a draft, or tap Send to move the item to your Outbox folder.

Filing e-mail

Your handheld can store e-mail you receive or create in the Filed folder. The contents of this folder do not automatically synchronize with your desktop e-mail application during a HotSync operation. Your handheld, however, stores a backup copy of the Filed folder on your computer hard disk.

To file e-mail:

1. Open an e-mail item.
2. Press Menu .
3. Under Message, select File (/I).
4. Tap No to save the e-mail item and move it to the Filed folder, or tap Yes to file the item and keep a copy in the Inbox.

To remove e-mail from the Filed folder:

1. In the Message list, tap Filed from the pick list in the upper-right corner.
2. Tap the e-mail item you want to restore.
3. Tap Edit to display and modify the item.

Tip: After you display and modify the e-mail item, you can send it, save it as a draft, or return it to the Filed folder.

Deleting e-mail

Your handheld stores deleted e-mail in the Deleted folder until you perform the next HotSync operation. If you delete an e-mail item from the handheld, it is also deleted from your desktop e-mail application when you perform the next HotSync operation.

To delete e-mail:

1. Open the e-mail item you want to delete.
2. Tap Delete.
3. If you selected the Preferences option to confirm deletion, tap Yes.

Removing e-mail from the Deleted folder

You can reverse the deletion of an e-mail item (by removing it from the Deleted folder) as long as you have not performed a HotSync operation or purged the contents of the Deleted folder.

To remove an e-mail item you received from the Deleted folder:

1. In the Message list, tap Deleted from the pick list in the upper-right corner.
2. Tap the e-mail item you want to restore.
3. Tap Undelete to move the selected item to the Inbox and mark it as read.

To remove an e-mail item you created from the Deleted folder:

1. In the Message list, tap Deleted from the pick list in the upper-right corner.
2. Tap the e-mail item you want to restore.
3. Tap Edit to display and modify the item.

Note: After you display and modify the e-mail item, you can send it or save it as a draft.

Purging deleted e-mail

Because your handheld stores deleted e-mail in the Deleted folder until you perform a HotSync operation, deleted e-mail can monopolize storage space. To avoid or correct this problem, purge the contents of your Deleted folder. E-mail that you purge is still deleted from your desktop e-mail application when you perform the next HotSync operation.

To purge the contents of the Deleted folder:

1. Press Menu .
2. Under Message, select Purge Deleted (/E).
3. Tap Yes.

Note: You cannot restore e-mail items after you purge them.

Message list options

Message list options enable you to manage the way the Message list displays information.

Folders

Your handheld provides folders for categorizing your mail. The Message list displays the e-mail items in the folder you select.

To select a folder:

1. Tap the pick list in the upper-right corner to open the list of folders:

Inbox	Contains the e-mail from your desktop e-mail application Inbox, minus any that you have excluded using filtering options. See page 173 for details.
Outbox	Contains the e-mail you created and sent on the handheld since the last HotSync operation.
Deleted	Contains the e-mail you deleted since the last HotSync operation.
Filed	Contains the e-mail you want to store on the handheld.
Draft	Contains the e-mail you created using the handheld but are not yet ready to send.

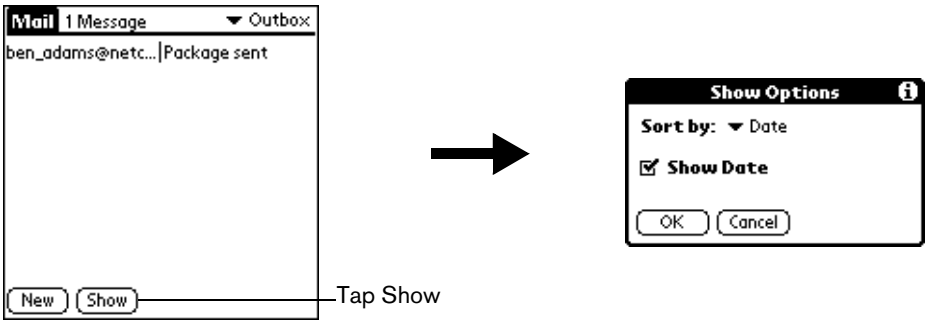
2. Select the folder you want to display in the Message list screen.

Date column

The Date column is optional in the Message list. By default, the Date column is hidden to increase the available screen space.

To show the Date column:

1. In the Message list, tap Show.



2. Tap the Show Date check box to select it.

3. Hold Option and press Return to finish.

Sorting the Message list

You can sort e-mail items by the date sent, by sender, or by subject.

Note: High-priority e-mail items always appear first, no matter how you sort the list.

To sort the Message list:

1. In the Message list, tap Show.
2. Tap the Sort by pick list and select one of the following options:

Date	Sorts e-mail by date and displays the most recent e-mail item at the top of the screen.
Sender	Sorts e-mail by the sender's user name and displays items in ascending alphabetical order, based on the first word of the From: field.
Subject	Sorts e-mail by the subject and displays items in ascending alphabetical order, based on the first word of the Subj: field.

3. Hold Option and press Return to finish.

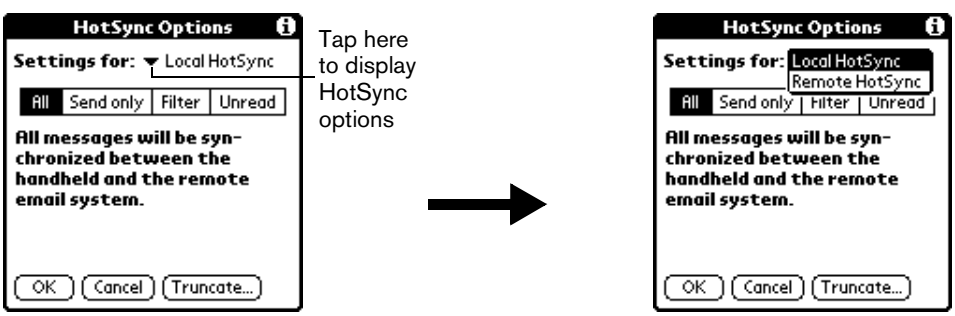
Palm Mail HotSync options

Palm Mail's HotSync options enable you to manage your e-mail more effectively by selecting which e-mail items download when you synchronize your computer and your handheld. You can define different settings for local and remote synchronization. For example, you may want to download all of your e-mail during local synchronization and only urgent e-mail during remote synchronization. Once defined, your handheld determines if synchronization is occurring locally or remotely and uses the appropriate settings for the HotSync operation.

Note: The default setting is All. So, if your e-mail Inbox has lots of messages, synchronization could be time consuming.

To open the HotSync Options dialog box:

1. Press Menu .
2. Under Options, select HotSync Options (/H).
3. Tap the Settings for pick list and select Local HotSync or Remote HotSync.



4. Tap the filtering option you want to apply:

All	During synchronization, all e-mail items in your desktop e-mail Inbox synchronize with your handheld, and all e-mail items in your handheld Outbox are sent to your desktop E-Mail application.
Send Only	During synchronization, only the e-mail items in your handheld Outbox are sent to your desktop e-mail application; from there, they are sent to their destinations.
Filter	During synchronization, all e-mail items in your handheld Outbox are sent to your desktop E-Mail application, and items in your desktop E-Mail Inbox that meet specific criteria download to your handheld. When you select the Filter setting, the HotSync Options dialog box opens and displays additional filter settings. See page 173 for details.
Unread	During synchronization, only unread e-mail items download to your handheld from your desktop e-mail Inbox, and all items in your handheld Outbox are sent to your desktop e-mail application.

Note: The All setting does not mean that all information included in each e-mail item downloads to your handheld. Truncation settings (explained in a following section) for long e-mail items still apply. Also, Palm Mail never downloads any attachments to your handheld. The e-mail item and any text information appear, but the attachment is left in your desktop e-mail application.

5. If you selected All, Send only, or Unread, Hold Option and press Return to finish. If you selected Filter, continue to the next section.

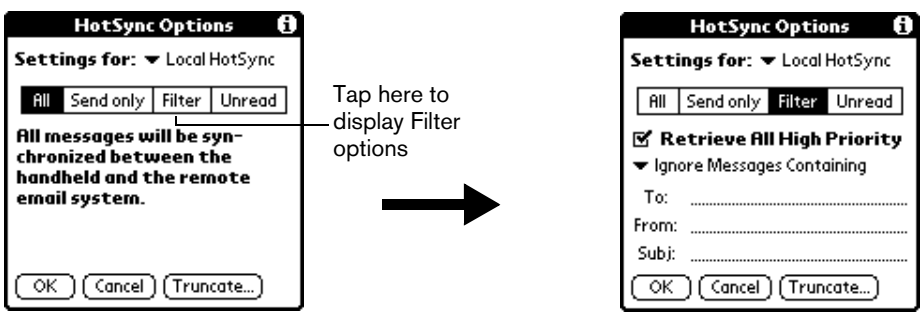
Creating special filters

You can create special filters to control the type of e-mail items that download to your handheld during synchronization. Special filters work on the premise of ignoring or retrieving items that contain specific information in their header fields.

To create a special filter, you must decide whether you want to ignore or retrieve certain e-mail items. Then, based on that decision, you must tell your handheld what it needs to look for in the To:, From:, and Subj: fields to single out those e-mail items.

To access the special filter settings:

- Tap the Filter box in the HotSync Options dialog box.

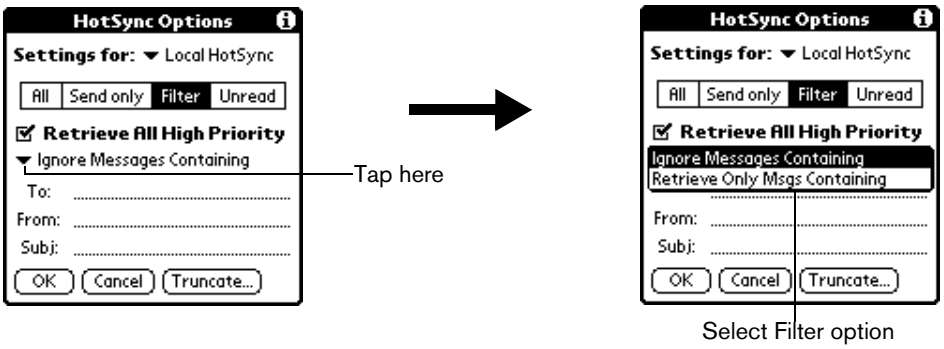


Ignoring or receiving e-mail

The first step in establishing a special filter is to determine whether you want to ignore or retrieve e-mail that matches the information you specify.

To define whether to ignore or receive e-mail:

- Tap the pick list in the center of the HotSync Options dialog box and select one of the following settings:



Ignore Messages Containing	Tells your handheld to exclude the e-mail items that meet the criteria you define and download all other e-mail items during synchronization. In general, this filter downloads more e-mail during synchronization because it blocks only one defined subset of e-mail.
Retrieve Only Msgs Containing	Tells your handheld to include only the e-mail items that meet the criteria you define and to ignore all other e-mail items during synchronization. This filter has the potential to block more e-mail during synchronization because it downloads only one subset of e-mail.

Defining filter strings

E-mail items are filtered based on the information contained in their To:, From:, and Subj: fields. The information that defines what your handheld is looking for is called a filter string. You create a filter string by listing the words you want your handheld to find and separating them with either a comma or a space. Each word in the filter string is joined by an implicit OR, so you do not need to enter logical connectors like AND or OR.

To create a more complex filter, you can define filter strings for the To:, From:, and Subj: fields simultaneously. Your handheld joins the filter strings for these fields using an implicit AND; once again, you do not need to add the logical connector. Your handheld does that for you.

For example, suppose you want to receive only e-mail items from John Smith (jsmith@aol.com) or Jack Jones (jjones@aol.com) concerning the Apollo Project. You would create the following filter strings:

In the To: field: jsmith@aol.com, jjones@aol.com

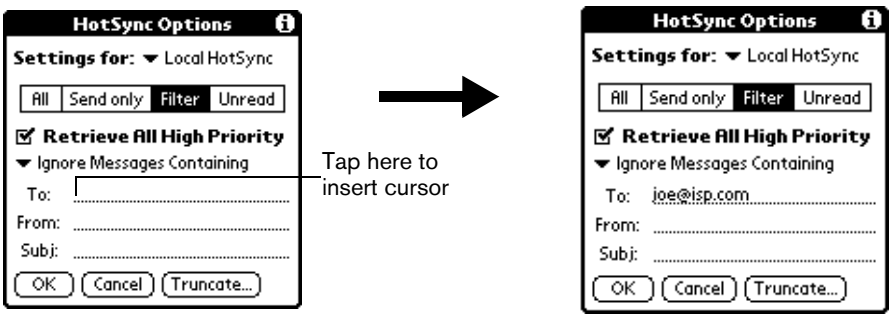
In the Subj: field: Apollo Project

Your handheld interprets this as, “Accept e-mail items about the Apollo Project from John Smith or Jack Jones. Do not accept e-mail items from other people. Do not accept e-mail items from John or Jack about any other subject.”

When you define a string, note that your handheld searches for any instance of that sequence of characters. For example, if you create a filter that retrieves only e-mail items containing the string “info,” your handheld considers “info,” “rainforest” and “kinfolk” appropriate matches.

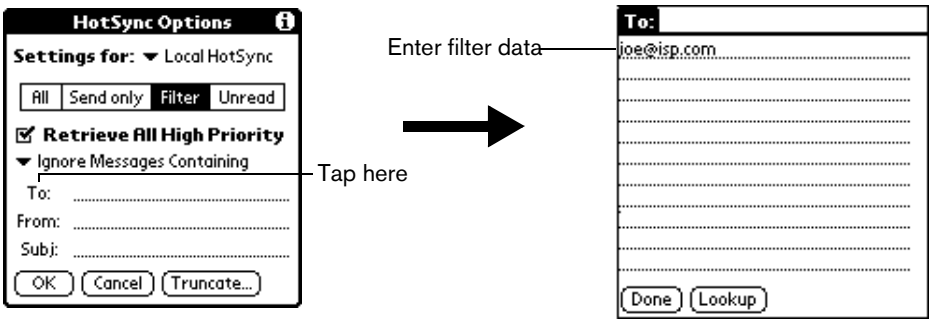
To define a filter string:

1. Tap a header field in the HotSync Options dialog box.



2. Enter your filter string, using commas or spaces to separate the words. Do not add connectors, such as AND or OR, between words in a string.

3. If your string exceeds the length of the field, tap the name of the field to display the Notes screen for that header field. For more information about header field Notes screens, see page 162 for details.



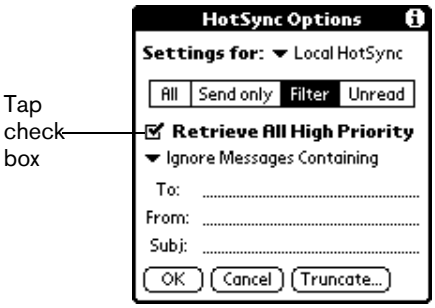
4. Hold Option and press Return twice to finish.

High-priority e-mail

The Retrieve All High Priority setting lets you retrieve e-mail items marked high-priority, even if those items would have been blocked by a defined filter.

To retrieve high-priority e-mail items:

1. Tap the Filter box in the HotSync Options dialog box.
2. Tap the Retrieve All High Priority check box to select it.



3. Hold Option and press Return to finish.

Note: This setting is applicable only if your e-mail application has the capacity to flag high-priority e-mail items.

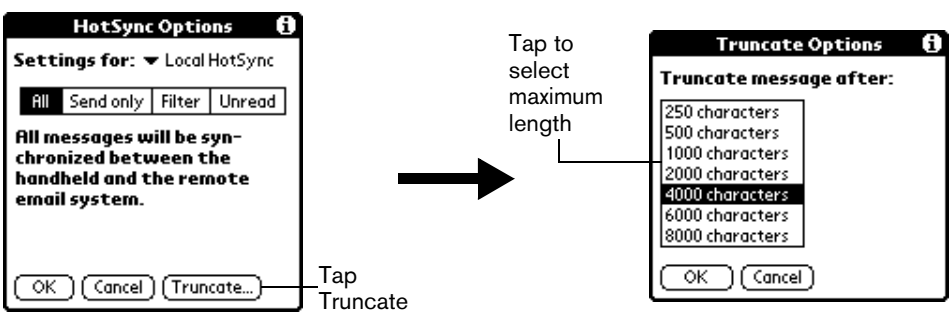
Truncating e-mail items

The Truncate feature lets you set a point at which long e-mail items truncate when downloading to your handheld. By default, this Truncate value is 4,000 characters. By truncating long messages, you reduce the time it takes to synchronize your desktop e-mail and Palm Mail, as well as the amount of storage space e-mail uses on your handheld.

Note: Truncation is separate and independent from filtering.

To truncate e-mail items:

1. Tap Truncate in the HotSync Options dialog box.



2. Tap to select the truncation setting you want.

   Tip: If you select the maximum setting, messages can be 8,000 characters; longer messages are truncated. If you select a lower value, you'll have more room for e-mail items.

3. Hold Option and press Return to finish.

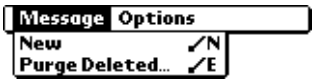
Palm Mail menus

Palm Mail menus are shown here for your reference, and Palm Mail features that are not explained elsewhere in this guide are described here.

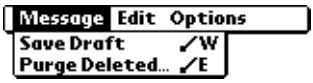
See page 25 for information about choosing menu commands.

Message menus

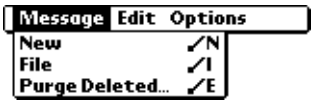
The Message menu varies depending on whether you are viewing an e-mail item, creating an e-mail item, or viewing the Message list.



Message list



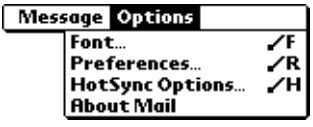
New Message



View Message

Options menus

The Options menu varies depending on whether you are creating or editing an e-mail item.



Message list

New Message

About Mail Shows version information for Palm Mail.

Chapter 9

Using the Wireless Application Suite

This chapter provides information on how to use the applications and features that are specific to wireless data communication. The Wireless Application Suite includes the Blazer web browser, Palm SMS text messaging, and One-Touch Mail™ by JP Mobile e-mail application.

To use the Wireless Application Suite, you must have the following:

- A data-enabled mobile phone that is equipped with an IR port or a special cable that enables you to connects your mobile phone to your handheld.
- A wireless service provider that supports data services and it must be part of your service package (some wireless service providers may require you to sign up for data services separately).
- An account established with an ISP (Internet Service Provider). Many wireless service providers also provide ISP services. If ISP information is available from your wireless service provider when you configure your wireless communication settings with the Handspring CD-ROM, the installation program sets up your handheld for use with that provider.

To install the Wireless Application Suite:

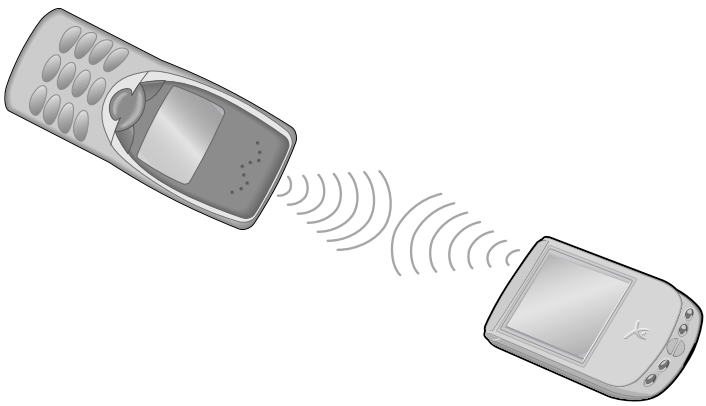
1. Insert the Handspring CD into the CD-ROM drive on your computer.
2. Complete step 1 of the installation process to install the synchronization software.
3. Proceed to step 2 of the installation process to install the Wireless Application Suite.
4. Follow the onscreen instructions to install the components you want to use.

Preparing for mobile communications

After you install the Wireless Applications Suite software, you're ready to connect your handheld to your mobile phone and use it for mobile communication. You can connect your handheld and your mobile phone using infrared communication, or using a special cable.

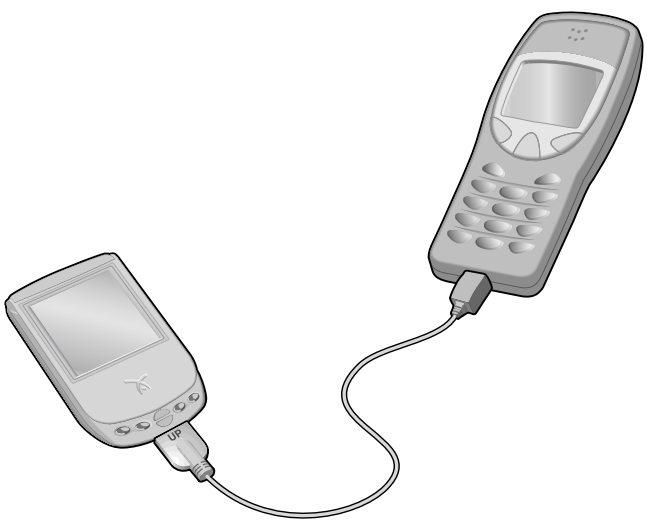
To connect your handheld to your mobile phone with infrared communication:

1. Make sure infrared communication is enabled on your mobile phone.
2. Align the IR port on your handheld with the IR port on your mobile phone.



To connect your handheld to your mobile phone with a special cable:

1. Connect one end of the cable to your mobile phone.
2. Connect the other end of the cable to the connector on the bottom of your handheld.



Blazer Web Browser

If you can't hold the world in the palm of your hand, at least you can hold the World Wide Web when you use Blazer to browse the Internet on your handheld's screen.

In Blazer, you can do the following:

- Access the World Wide Web and display Internet content.
- Create up to 100 bookmarks for quick and convenient access to your favorite web sites.
- Navigate between web pages with familiar toolbar icons.

To use Blazer, you must subscribe to data services from your wireless service provider, and you must have an account established with an ISP (Internet Service Provider). Many wireless service providers also provide ISP services. If ISP information is available from your wireless service provider when you configure your wireless communication settings with the Handspring CD-ROM, the installation program will set up Blazer for use with that provider.

Note: If you already installed the desktop software from the Handspring CD-ROM but didn't configure the wireless communication settings, double-click the Configure Wireless Suite icon in the Palm folder and follow the instructions on the screen

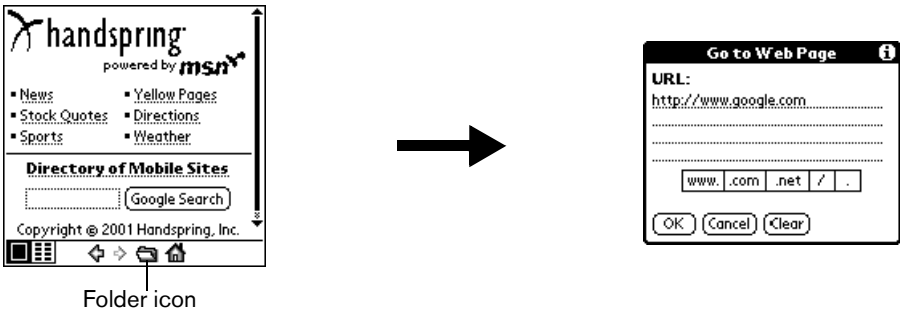
Viewing web pages

You can view web pages whenever you connect to your mobile phone via the IR port or a special cable. If you are outside a coverage area, you can view web pages that are stored temporarily on your handheld in an area called the "cache." However, if a page stored in the cache has an expiration date and it is past that date, you need to establish an Internet connection to view that page.

To view a web page:

1. Prepare your handheld and mobile phone for data communications. See page 180 for details.
2. Press Option and then press Menu to access the Applications Launcher.
3. Use the scroll buttons to select the Blazer icon.
4. Press Return to launch the application.
5. Press Menu.
6. Under Go, select Go to Web Page (/G).

   Tip: You can also tap the Folder icon to open the Go to Web Page dialog box.

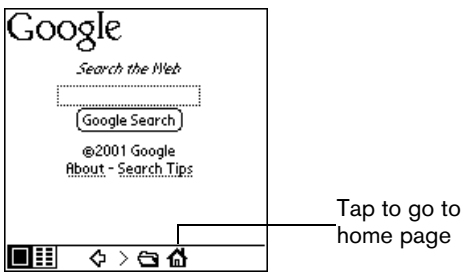


7. Enter the URL you want to view.

8. Hold Option and press Return to finish.

9. Tap Yes to connect now.

   While a page is loading, a Progress icon appears in the lower right corner of the screen. You can tap links to other pages as soon as they appear. You don't need to wait until a page fully loads. To stop loading a page, tap the Stop icon in the lower left corner of the screen.



10. To scroll through a page, do any of the following:

    - Press the scroll buttons on the front panel of your handheld.
    - Tap the onscreen arrows or scroll bar (if one appears).

    Tip: To view a list of web sites that are optimized for your handheld, go to the home page, and then tap Directory of Mobile Sites.

Working with bookmarks

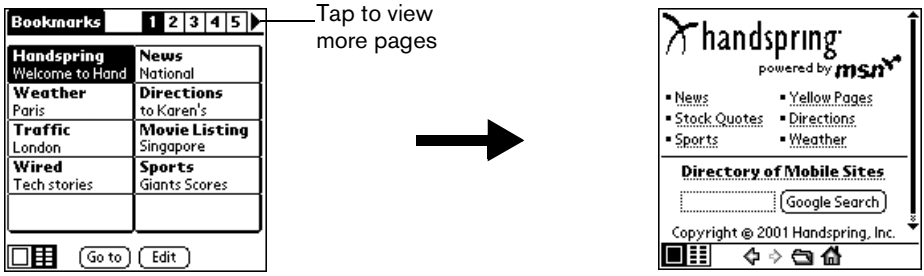
The Bookmark view makes it easy for you to get to web sites you visit often.

Viewing bookmarked pages

Your handheld may come with a few bookmarks already in place. You can jump directly to any of the predefined bookmarks, or to any pages for which you've created a bookmark.

To view a bookmark:

1. Prepare your handheld and mobile phone for data communications. See page 180 for details.
2. From the Page view, tap the Bookmark view icon .
3. Tap the bookmark you want to view.



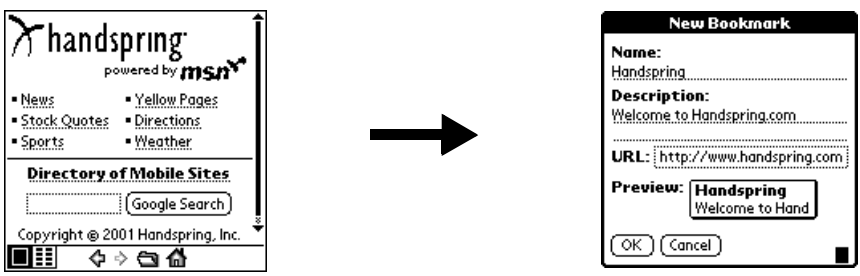
Tip: You can also press the scroll buttons to scroll to other pages.

Adding bookmarks

You can store up to 100 bookmarks and group them in categories by placing similar links on the same bookmark page. See page 185 for information on creating page categories.

To bookmark the current page:

1. From the Page view, go to the page you want to bookmark.
2. Press Menu .
3. Under Page, select Add Bookmark (/A).



4. Hold Option and press Return to finish.

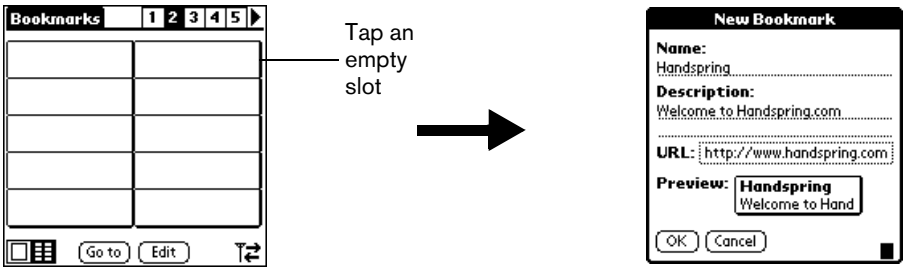
Tip: You can also add a bookmark by tapping an empty bookmark slot in the Bookmark view and entering a Name, Description, and URL for the page you want to bookmark.

To define a bookmark:

1. From the Bookmark view, press Menu .
2. Under Bookmark, select Add Bookmark (/A).

   Tip: You can also open the New Bookmark dialog box by tapping an empty bookmark slot.

3. Enter a Name, Description, and URL for the page you want to bookmark.



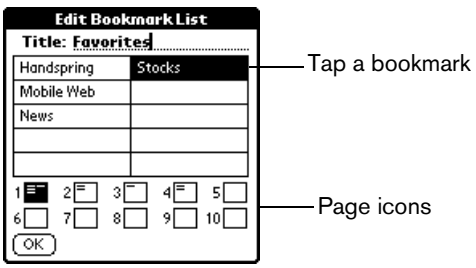
4. Hold Option and press Return to finish.

Editing bookmarks

You can change the title, description, or URL associated with any of your bookmarks.

To edit a bookmark:

1. From the Bookmark view, press Menu .
2. Under Bookmark, select Edit Bookmark (/E).



3. Tap the page icons to navigate to the page containing the bookmark you want to change.

   Tip: You can enter or change the Title for any bookmark page. Use the page Title to create bookmark categories. For example, if you want to create a page with links to various investments, you might name the page Assets.

4. Tap the bookmark you want to change.
5. Enter the changes.
6. Hold Option and press Return to finish.

Deleting bookmarks

If your bookmark list becomes full, or you no longer need an entry, you can delete it.

To delete a bookmark:

1. From the Bookmark view, press Menu .
2. Under Bookmark, select Edit Bookmark (/E).
3. Tap the entry you want to delete.
4. In the Edit Bookmark dialog, tap Delete.
5. Hold Option and press Return twice to confirm deletion.

Arranging your bookmarks

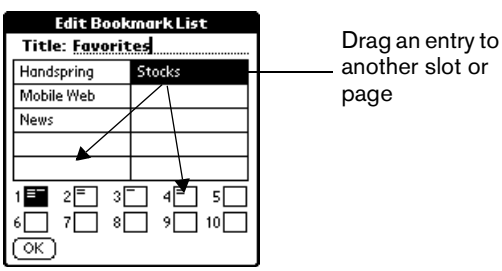
As your bookmark list grows, you may want to rearrange the entries or move entire pages. You can assign a title to each bookmark page and arrange the entries by category. For example, if you want to create a page with links to various sports scores, you might name the page Scores.

To assign page category titles:

1. From the Bookmark view, press Menu .
2. Under Bookmark, select Edit Bookmark (/E).
3. Tap the page icon to which you want to assign a title.
4. Enter the title.
5. Hold Option and press Return to finish.

To rearrange bookmark entries:

1. From the Bookmark view, press Menu .
2. Under Bookmark, select Edit Bookmark (/E).
3. Drag the entries to the slot where you want them to appear.



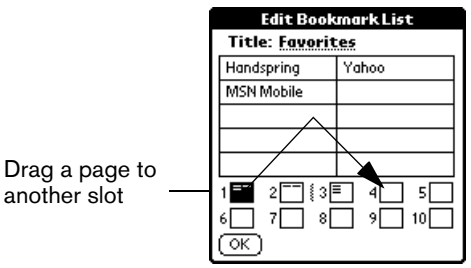
Tip: If the new slot is full, the other entries move down one slot as the rows fill from top to bottom. If you drag an entry to a page icon, the entry moves to the first available slot on that page.

4. Hold Option and press Return to finish.

To rearrange bookmark pages:

1. From the Bookmark view, press Menu .
2. Under Bookmark, select Edit Bookmark (/E).
3. Drag the page to the slot where you want it to appear.

   A grey line appears next to the page when it is in drag mode. When dropping a page on the top row, the grey line appears to the left of the slot where the page will appear. When dropping a page on the bottom row, the grey line appears to the right of the slot where the page will appear.



4. Hold Option and press Return to finish.

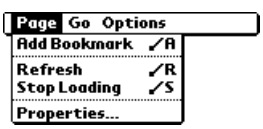
Blazer menus

Blazer menus are shown here for your reference, and Blazer features that are not explained elsewhere in this guide are described here.

See page 29 for information about choosing menu commands.

The Go and Options menus differ depending on whether you're displaying the Page view or the Bookmark view.

Page menu



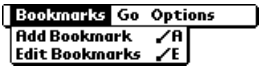
Page view

Refresh Enables you to update the current web page with the most up-to-date information.

Stop loading Cancels the process of loading a page.

Properties Displays the Page Properties dialog box where you can view the Page Name, URL, Size (Bytes) and whether the page was loaded from the cache.

Bookmarks menu



Bookmark view

Go menus

Bookmark view

Page view

Options menu

Bookmark view

Page view

Preferences

Browser tab:

- Home page. Displays the URL of the current home page selection. Tap this option to open the Set Home Page dialog box and select a different home page. To restore the factory default Home Page setting, tap Restore in the Set Home Page dialog box.

  Note: Some service providers may not support the default Home Page setting.

- Initial view. Determines whether the Page view or Bookmark view appears when you start the Blazer application. The default option is Page view.

- Images. Determines how many shades of gray are used to display graphic images. You can also choose to not display images at all. The options are: No Images (fastest), Black & White (faster), 4 Shades of Gray (fast), and 16 shades of Gray (slow). The default setting is 16 shades of Gray (slow).

- Ask before establishing Internet connection. Displays a confirmation dialog each time you begin an Internet session. The default setting for this option is on.

- Disconnect On Exit. Determines whether the Internet connection automatically closes when you exit the Blazer application. Leaving this option off enables you to switch to another application and then return to Blazer while you are still connected to the Internet. The default setting for this option is off.

Preferences (continued)

Advanced tab:

- Cache Size (K). Displays the amount of memory that Blazer reserves to store recently viewed pages. The amount of free memory available on your handheld appears below this option.
- Clear. Erases all the pages stored in the cache. You cannot cancel or undo this action.
- Accept Cookies. Enables the receipt of Internet cookies. The default setting for this option is on.
- Clear Cookies. Erases all the cookies stored on your handheld. You cannot cancel or undo this action.
- Set Proxy. Opens the Set Proxy dialog box where you can enter advanced HTTP proxy server settings. If your ISP or network requires you to go through a proxy server when you connect to the Internet, use this dialog box to enter the proxy server settings. Contact your ISP or system administrator for details.

Disconnect Terminates your connection to the Internet.

About Blazer Displays version information for Blazer.

Palm™ SMS

Palm™ SMS provides a way for you to use your Treo and a GSM mobile phone to exchange short text messages with other people who also use GSM mobile phones and subscribe to an SMS service. These text messages, also called SMS (Short Message Service) messages, are similar to e-mail messages that you send and receive from your computer, but are limited to 160 characters in length. In addition to sending text, you can use Palm SMS to send and receive records from your handheld applications as an SMS message. Sending a record is similar to sending attachments with an e-mail message, but in the case of SMS, the data becomes the message, it isn't something extra you send with a text message.

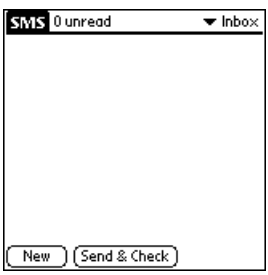
In Palm SMS, you can do the following:

- Send and receive short text messages.
- Read incoming messages directly from the Inbox.
- Review messages you sent in the Sent folder.
- Send data from other applications including Contacts, Date Book Plus, Memo Pad, and To Do List

Note: The person receiving your SMS message must also have a GSM mobile phone and a wireless service provider that supports text messages. Some wireless service providers may use a different name for their text messaging service. Contact your GSM wireless service provider to see if their service is compatible with SMS.

To open Palm SMS:

1. Press Option and then press Menu to access the Applications Launcher.
2. Use the scroll buttons to select the Palm SMS icon.
3. Press Return to launch the application.



The SMS screen opens where you can access any of the following categories:

Inbox	Stores incoming messages that you downloaded from your phone.
Outbox	Stores messages waiting to be sent.
Trash	Stores message which you've deleted. Deleted messages can be restored to their original category until your empty the trash.
Archive	Stores messages you've read and want to keep.
Draft	Stores messages you've created but are not ready to send. You can read or edit draft messages before sending them.

Receiving SMS messages

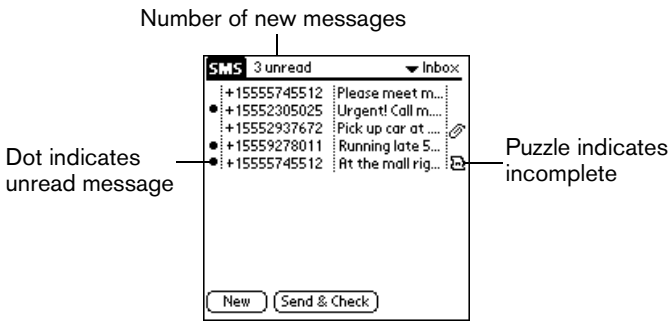
When you receive SMS messages, they appear in the Inbox category. The icons to the right and left of the description indicate the item status and whether the message contains a data record.

Note: You can receive SMS messages even if you don't subscribe to your wireless service provider's SMS service.

To receive and view text messages:

1. Connect your handheld to your GSM mobile phone. See page 180 for details.
2. From any SMS list view, press Menu .
3. Under Message, select Check (/H).

   Tip: You can also check for incoming messages and send any messages in your outbox simultaneously by tapping Send & Check.



4. Use the scroll buttons to select the message you want to view.
5. Press Space to open the message.
6. Tap one of the following buttons:

Done	Saves the message in the Inbox category and marks the message as read.
Reply	Opens the new message dialog box, and addresses the message to the person who sent you the message.
Delete	Moves the current message to the Trash category.

To receive and view data messages:

1. Connect your handheld to your GSM mobile phone. See page 180 for details.
2. From any SMS list view, press Menu .
3. Under Message, select Check (/H).

   Tip: You can also check for incoming messages and send any messages in your outbox simultaneously by tapping Send & Check.

4. Use the scroll buttons to select a message that has a paperclip icon in the right column.
5. Press Space to open the message.
6. In the Transfer dialog box, tap Yes to insert the record in the corresponding application, or tap No to view the record as text.

   Note: When you view a data record as text, some characters may appear differently than in their native application.

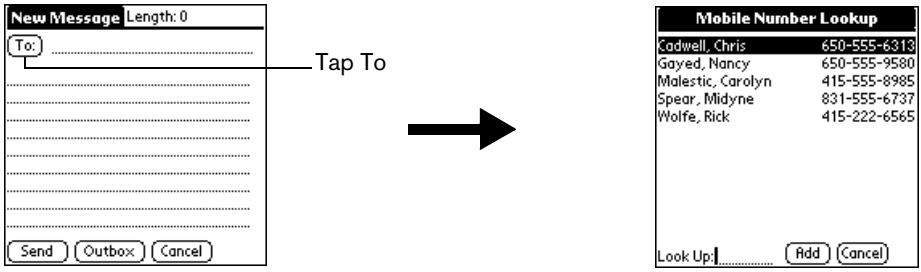
Creating text messages

Palm SMS enables you to create short text messages and send them to a GSM mobile phone number. If a message exceeds 160 characters, Palm SMS automatically divides the text into multiple messages when it sends the message. As you create a message, the status bar at the top of the screen indicates how many characters are in the current message.

To create an SMS text message:

1. From any SMS list view, tap New.
2. Tap To.
3. Use the scroll buttons to select a name with a mobile phone number from your Contacts list, or enter a mobile phone number.

   Note: Contact entries with mobile phone numbers appear with an (M) next to them in the Contacts list. Contact entries without a mobile phone number do not appear in the Lookup dialog box.



4. Enter the message text.
5. Connect your handheld to your GSM mobile phone. See page 180 for details.
6. Tap one of the following buttons

Send	Sends the current message. If an error occurs, a message dialog box asks you if you want to save this message to the Outbox. To use this command, you must first connect your handheld to your GSM mobile phone. See page 180 for details.
Outbox	Puts the current message into the Outbox so that you can send it later by using the Send menu command, or the Send & Check button. A dialog box informs you about this operation, and you can choose to not display the alert again.
Cancel	Asks if you want to put the message into the Draft folder so you can view or edit it before sending it. Tap Yes to store the message in the Draft folder, tap No to delete the message.

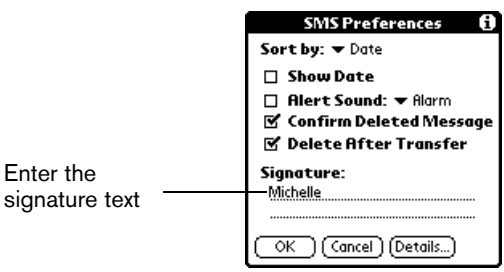
When a message transmits sucessfully, a check appears next to it in the Outbox folder.

Creating a message signature

You can create a signature of up to 80 characters. Then, when you create a message, you can insert your signature at the end of your messages.

To create a message signature:

1. From any SMS list view, press Menu .
2. Under Options, select Preferences (/R).



3. Enter the signature text.

4. Hold Option and press Return to finish.

To add your signature to a message:

1. Create or open the message to which you want to add the signature.

2. Press Menu .

3. Under Options, select Add Signature (/Z).

Sending data via SMS

You can also use Palm SMS to send and receive records from your handheld applications as an SMS message. Sending a record is similar to sending attachments with an e-mail message, but in the case of SMS, the data becomes the message, it isn't something extra you send with a text message.

If the recipient is using a Palm OS handheld, the recipient can insert the information directly in the native application, otherwise the information appears as text.

To send data via an SMS message:

1. Open the record you want to send.

2. Press Menu .

3. Under Record, select Send (/S).

4. Tap Lookup to select a name from your Contacts list

   Tip: You can also enter a mobile phone number, or tap To to select a recently used name.

5. Connect your handheld to your GSM mobile phone. See page 180 for details.

6. Tap Send.

Modifying messages

You can modify any messages in the Draft category.

To store a message in the Draft category:

1. Create the message.

2. Do one of the following:

   - Press Menu , and under Message, select Draft (/D).

   - Tap Cancel, and then tap Yes.

To modify Draft messages:

1. In the Draft category, open the message you want to change.
2. Tap Edit.
3. Edit the message.
4. Tap one of the following buttons:

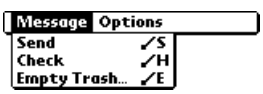
Send	Sends the message. If an error occurs, a message dialog box asks you if you want to save this message to the Outbox. To use this command, you must first connect your handheld to your GSM mobile phone. See page 180 for details.
Outbox	Puts the current message into the Outbox so that you can send it later.
Cancel	Asks if you want to put the message into the Draft folder. Tap Yes to return the message to the Draft folder, tap No to delete the message.

SMS Messaging menus

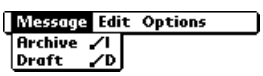
SMS Messaging menus are shown here for your reference, and SMS Messaging features that are not explained elsewhere in this guide are described here.

See page 29 for information about choosing menu commands.

Message menus



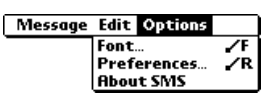
List view



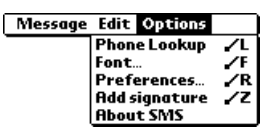
Message view

Archive	Places the selected message in the Archive category.
Send	Sends all message in the Outbox category.
Empty Trash	Delete all message in the Trash category. This permanently removes the messages from your handheld.

Options menus



List views



Message views

Phone Lookup	Opens the Phone Lookup dialog box where you can select the recipient's mobile phone number.

Preferences

Sort by. Enables you to sort messages by Date, Type, Sender, or Content

Show Date. Toggles the display of the date on and off.

Alert Sound. Activates an alarm ring when you receive a new SMS message. Select the sound you want to play from the pick list.

Confirm Deleted Message. Displays a confirmation dialog box each time you delete a message.

Delete After Transfer. Deletes SMS messages with attachments after transferring the data to the corresponding application.

Signature. Enables you to define a signature that you can add to the end of a message while creating or editing it.

Details. Opens the Details dialog box where you can select the following options:

- Leave Messages on Phone. Enables you to choose if messages are automatically deleted from your phone after transferring them to your handheld. Clear this check box to keep messages on your phone after you transfer them to your handheld.
- Return Receipt. Enables you to choose whether to receive a notice confirming receipt of a message.
- Warn Over. Activates a warning when a multi-part message exceeds more than the selected number of parts.
- Expires. Enables you to indicate how long unsent messages remain in your Outbox.
- Message Center. Enables you to enter the number for your wireless service provider's SMS message center, or to read the number directly from the phone.

About SMS Shows version information for Palm SMS.

One-Touch Mail

One-Touch Mail is a wireless e-mail application that enables you to access your ISP (POP3 account) e-mail directly from your handheld by using your data-enabled mobile phone to access the Internet. You may also be able to use One-Touch Mail to access your corporate e-mail; contact your System Administrator for assistance.

To install One-Touch Mail, do one of the following:

- Select the One-Touch Mail option when you configure the wireless communication features using the Handspring CD-ROM.

If you already installed the desktop software from the Handspring CD-ROM but didn't install this application, double-click the Configure Wireless Suite icon in the Handspring folder.For instructions on how to use One-Touch Mail, refer to the One-Touch Mail .PDF file located inside the Handspring\Wireless Suite\One-Touch Mail folder on your computer.

Appendix A

Maintaining Your Handheld

This chapter provides information on the following:

- Proper care of your Treo™ 90 handheld
- Maximizing battery life
- Resetting your handheld

Caring for your handheld

Your handheld is designed to be rugged and reliable and to provide years of trouble-free service. Please observe the following general tips when using your handheld:

- Take care not to scratch the screen of your handheld. Keep the screen clean. When working with your handheld, use the supplied stylus or plastic-tipped pens intended for use with a touch-sensitive screen. Never use an actual pen or pencil or other sharp object on the surface of the handheld screen.
- Your handheld is not waterproof and should not be exposed to rain or moisture. Under extreme conditions, water may enter the circuitry through the front panel buttons. In general, treat your handheld as you would a pocket calculator or other small electronic instrument.
- The touch-sensitive screen of your handheld contains a glass element. Take care not to drop your handheld or subject it to any strong impact. Do not carry your handheld in your back pocket: if you sit on it, the glass may break.
- Protect your handheld from temperature extremes. Do not leave your handheld on the dashboard of a car on a hot day, and keep it away from heaters and other heat sources.
- Do not store or use your handheld in any location that is extremely dusty, damp, or wet.
- Use a soft, damp cloth to clean your handheld. If the surface of the handheld screen becomes soiled, clean it with a soft cloth moistened with a diluted window-cleaning solution.

Battery considerations

Please note the following considerations when using the rechargeable battery in your handheld:

- Your handheld battery provides approximately 10 days of use between charges.
- You can conserve battery life by reducing the brightness of the backlight feature and by choosing a lower Auto-off setting which automatically turns the handheld off after a period of inactivity. See page 133 and page 14 for more information.
- If the battery becomes low in the course of normal use, an alert appears on the handheld screen describing the low battery condition. If this alert appears, connect your handheld to the HotSync cable or travel charger to charge the battery.

- If the battery drains to the point where your handheld does not turn on, it stores your data safely for about three days. In this case, there is enough residual energy in the battery to store the data, but not enough to turn on your handheld. If your handheld does not turn on when you press the power button, you should charge the battery immediately.
- If you leave a drained battery in your handheld for an extended period of time, you can lose all of the stored data. If this happens, charge the battery and then perform a HotSync operation to restore the data from your computer.

Resetting your handheld

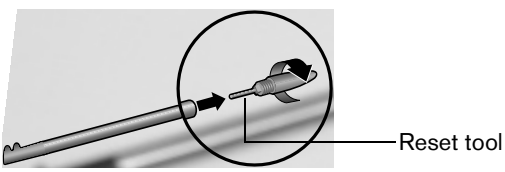
Under normal circumstances, you will not have to use the reset button. On rare occasions, however, your handheld may no longer respond to buttons or the screen. In this case, you need to perform a reset to get your handheld running again.

Performing a soft reset

A soft reset tells your handheld to stop what it's doing and start over again. All records and entries stored in your handheld are retained with a soft reset. After a soft reset, the Palm Powered™ screen appears, followed by the Date & Time Preferences screen.

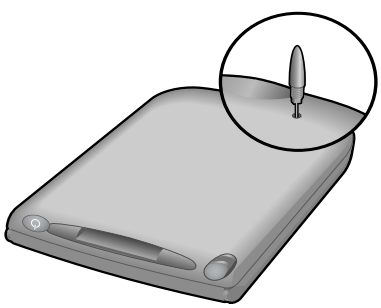
To perform a soft reset:

1. Unscrew the tip of the stylus to access the reset tool.



2. Use the reset tool to gently press the reset button inside the hole on the back panel of your handheld.

   Tip: You can also use the tip of an unfolded paper clip (or similar object without a sharp tip).



Performing a warm (or safe) reset

A warm (or safe) reset bypasses system extensions on your handheld, such as HackMaster hacks or system patches. Performing a warm reset enables you to uninstall a third-party application that may be causing a problem.

To perform a warm (or safe) reset:

1. Press and hold the top scroll button on the front panel of your handheld.
2. While holding down the top scroll button, use the reset tool (or similar object without a sharp tip) to gently press the reset button.
3. When the system screen appears, release the top scroll button.

Performing a hard reset

With a hard reset, all records and entries stored in your handheld are erased. Never perform a hard reset unless a soft or warm reset does not solve your problem.

Note: You can restore any data previously synchronized with your computer during the next HotSync operation.

To perform a hard reset:

1. Press and hold the power button on the top of the handheld.
2. While holding down the power button, use the reset tool (or similar object without a sharp tip) to gently press and release the reset button.
3. When the system screen appears, release the power button.
4. When a message appears on the handheld screen warning that you are about to erase all the data stored on your handheld, do one of the following:

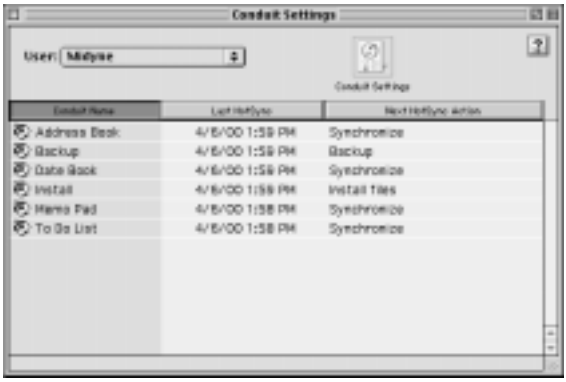
   - Press the top scroll button on the front panel of your handheld to complete the hard reset and display the Digitizer screen.
   - Press any other button to perform a soft reset.

   Note: With a hard reset, the current date and time are retained. Formats Preferences and other settings are restored to their factory default settings.

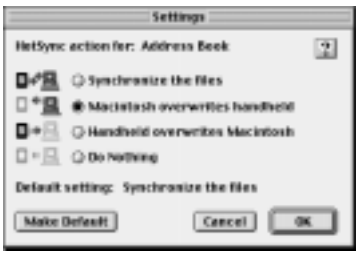
5. If the language selection screen appears, select the same language you selected for your desktop software. Choosing a different language may result in loss of data.

To restore your data after a hard reset:

1. Open Palm Desktop software.
2. From the HotSync menu, choose Conduit Settings.


Conduit Settings
User: Midyse
Conduit Settings
Address Book 4/6/00 1:59 PM Synchronize
Backup 4/6/00 1:59 PM Backup
Date Book 4/6/00 1:59 PM Synchronize
Install 4/6/00 1:59 PM Install files
Memo Pad 4/6/00 1:58 PM Synchronize
To Do List 4/6/00 1:58 PM Synchronize

3. From the User pop-up menu, select your user name.
4. Select an application in the Conduit list.
5. Click Conduit Settings.



6. Select Macintosh overwrites handheld.

   Note: Changing the HotSync setting from the default affects only the next HotSync operation. Thereafter, the HotSync Actions revert to their default settings. To use a new setting on an ongoing basis, click Make Default. Thereafter, whatever you selected as the default setting is used when you perform a HotSync operation.

7. Click OK.
8. Repeat steps 4 through 7 to change conduit settings for other applications.
9. Close the Conduit Settings dialog box.
10. Perform a HotSync operation.

Appendix B

Troubleshooting Tips

If you encounter a problem with your Treo™ 90 handheld:

- Review this section to see if your problem is listed
- Check our web site at www.handspring.com for the latest technical support information

Note: Thousands of add-on applications have been written for Palm OS® devices. Unfortunately, we are not able to support such a large number of non-Handspring software applications. If you are having a problem with a non-Handspring application, please contact the developer or publisher of that software.

Operating problems

Problem	Solution
My handheld won't turn on.	Try each of these in turn: ■ Adjust the contrast settings. ■ Make sure the battery is fully charged. ■ Perform a soft reset. See page 200 for details. ■ If your handheld still does not operate, try a hard reset. See page 201 for details.
My handheld keeps turning itself off.	Your handheld is designed to turn itself off after a period of inactivity. This period can be set at one, two, or three minutes. Check the Auto-off setting. See page 133 for details.
My handheld has frozen.	This is most commonly attributed to conflicts with non-Handspring software. Try each of these in turn: ■ Perform a soft reset. See page 200 for details. ■ Delete any application you recently installed. See page 38 for details. ■ Perform a warm reset. See page 201 for details. ■ Perform a hard reset. See page 201 for details.
I don't see anything on my handheld's screen.	■ Adjust the contrast settings. ■ Charge the battery. ■ Perform a soft reset.

Tapping and keyboard problems

Problem	Solution
When I tap the buttons or screen icons, it activates the wrong feature.	Calibrate the screen. See page 132 for details.
When I press Menu, nothing happens.	Not all applications or screens have menus. Try changing to a different application.

Wireless communication problems

Problem

The Blazer® application won't connect to the Internet

Solution

- Confirm that you wireless service plan includes data services and not just voice minutes.
- If you're using an infrared connection, make sure the infrared port on your mobile phone is enabled. If you're using a cable connection, make sure the cable is securely attached to your mobile phone.
- Check with your Internet Service Provider to confirm that your Network Preferences settings are properly configured.

  1. Press Option and then press Menu to access the Applications Launcher.
  2. Use the scroll buttons to select the Preferences icon.
  3. Press Return to launch the application.
  4. Select Network from the pick list in the upper-right corner.
  5. Check your Username, Password, and the phone number. The phone number should be the number you use to dial-in to your ISP.
  6. Tap Connect. If the Connect button changes to a Disconnect button after the connection dialogs finish, your Network Preferences settings are working. If the Connect button does not change, tap Details and enter DNS and IP address information for your Internet Service Provider.

Important: AOL users must download AOL for Palm from www.aol.com/anywhere/pda/palm/palmaol to retrieve e-mail. AOL does not support web browsing with Blazer.

The Palm SMS application doesn't work	■ Make sure you have a GSM mobile phone. ■ Make sure you installed the proper Palm OS phone driver: 1.Press Option and then press Menu to access the Applications Launcher. 2.Use the scroll buttons to select the Preferences icon. 3.Press Return to launch the application. 4.Select Phone from the pick list in the upper-right corner. 5.Confirm that the model listed under Connection matches your GSM phone and the connection method you plan to use (infrared or cable). 6.Tap Test.
Some phone numbers don't appear in the SMS Lookup	Make sure the number you want is identified as a mobile number in your Contacts list. Only mobile phone numbers appear when you use the SMS Lookup feature.
I can't send SMS messages	■ Check the SMS Preferences dialog under Options in the SMS application and confirm that the SMS Message Center number on this screen is correct. ■ Check with your wireless service provider to confirm that your wireless service plan includes SMS. Note: Receiving SMS messages does not indicate that you have a subscription to your wireless service provider's SMS service. You must subscribe to this service to send or reply to messages. ■ Verify that you are in a GSM coverage area. ■ Make sure the destination number is correct. Some wireless service providers require 11-digit phone numbers for SMS messages.

Application problems

Problem	Solution
I tapped the Today button, but it does not show the correct date.	Your handheld is not set to the current date. Make sure the Set Date box in the Date & Time Preferences screen displays the current date. See page 20 and page 133 for details.
I know I entered some records, but they do not appear in the application.	■ Check the Categories pick list (upper-right corner of the screen). Choose All to display all of the records for the application. ■ Check Security and make sure that the Private Records setting is set to Show private records. ■ In To Do List, tap Show and check whether Show Only Due Items is selected.
I am having problems listing memos the way I want to see them.	■ If you cannot manually arrange the order of the memos in the list screen, check the Memo Preferences setting. Make sure that Sort by is set to Manual. ■ If you choose to view your memos alphabetically on Palm Desktop software and then perform a HotSync® operation, the memos on your handheld still appear in the order defined in the Memo Preferences setting. In other words, the sort settings that you use with Palm Desktop software are not transferred to your handheld.
I created an event in Date Book Plus, but it doesn't appear in the Week View.	In the Week View, you cannot select overlapping events that have the same start time. If you have two or more events with the same start time, choose the Day View for the particular day to see the overlapping events.

HotSync problems

Problem	Solution
Why can't I synchronize my handheld with my computer?	Try each of these in turn. After each step, try to synchronize to see if the problem persists: ■ Make sure you installed the software that came with your handheld. You must install this software even if you upgraded from another Palm OS handheld. ■ Make sure you selected your user name in Palm Desktop software before beginning the HotSync operation. ■ Perform a soft reset. See page 200 for details. ■ Open the Palm folder and double-click the HotSync Manager icon ™. On the HotSync Controls tab, make sure the Enabled option is selected. Click the Serial Port Settings tab. In the first pane, select Local Setup. In the second pane, select As Fast As Possible as the Speed and Handspring USB as the Port. ■ Make sure the cable is connected securely to your computer and your handheld. ■ If you are using a USB cable, disconnect any other USB devices you are using. If you're connecting your cable to a USB hub, disconnect it and connect your cable directly to your computer. ■ Restart your computer. ■ If you installed a conduit from a non-Handspring software developer, contact the developer for support.
I did a HotSync operation, but one of my applications did not synchronize.	Make sure the correct options are selected in the Conduit Settings dialog box. See page 151 for details.
I cannot launch the HotSync Manager.	■ Make sure you are not running another program, such as America Online, CompuServe, or WinFax, that uses the port you selected in the Setup dialog box. ■ Reinstall the Palm Desktop software.

Beaming problems

Problem	Solution
I cannot beam data to another IR-equipped Palm OS device.	■ Confirm that your handheld and the other device is clear of obstacles. ■ Check the General Preferences screen and make sure the Beam Receive setting is on. ■ Move your handheld closer to the receiving device. ■ Move your handheld farther away from the receiving device. ■ Angle the sides of the two devices towards each other. ■ Perform a soft reset. See page 200 for details.
When someone beams data to my handheld, I get a message telling me it is out of memory.	■ Your handheld requires at least twice the amount of memory available as the data you are receiving. For example, if you are receiving a 30K application, you must have at least 60K free. ■ Perform a soft reset. See page 200 for details.

Password problems

Problem	Solution
I forgot the password, and my handheld is not locked.	You can use Security to delete the password. If you do this, your handheld deletes all entries marked as private. You can, however, perform a HotSync operation before you delete the password: the HotSync process backs up all entries, whether or not they are marked private. In this case, the following procedure restores your private entries and lets you access them: 1. Use the Palm Desktop software and the cable to synchronize your data. 2. Tap Forgotten Password in Security to remove the password and delete all private records. 3. Perform a HotSync operation to synchronize your data and restore the private records by transferring them from your computer to your handheld.
I forgot the password and my handheld is locked.	If you assign a password and lock your handheld, you must perform a hard reset to continue using your handheld. See page 201 for details.

Technical support

If you cannot solve your problem after reviewing the sources listed at the beginning of this appendix, check our web site www.handspring.com for the latest technical support information.

Before requesting support, please experiment a bit to reproduce and isolate the problem. When you do contact support, please be ready to provide the following information:

- The name and version of the operating system you are using
- The actual error message or state you are experiencing
- The steps you take to reproduce the problem

Appendix C

Non-ASCII Characters for Login Scripts

The following information enables you to create custom login scripts that require non-ASCII characters. It is provided for advanced users who understand the use and requirements of such characters in a custom login script.

Use of ^char

You may use the caret (^) to transmit ASCII command characters. If you send ^char, and the ASCII value of char is between @ and _, then the character is automatically translated to a single-byte value between 0 and 31.

For example, ^M is converted to a carriage return. If char is a value between a and z, then the character sequence is translated to a single-byte value between 1 and 26. If char is any other value, then the character sequence is not subject to any special processing.

For example, the string “Joe^M” transmits Joe, followed by a carriage return.

Carriage return and line feed

You may include carriage return and line feed commands as part of the login script, when entered in the following format:

<cr> Sends or receives a carriage return

<lf> Sends or receives a line feed

For example, the string “waitfor Joe<cr><lf>” waits to receive Joe followed by a carriage return and line feed from the remote computer before executing the next command in the script.

Literal characters

The backslash (\ ) character defines that the next character is transmitted as a literal character, and is not subject to any special processing ordinarily associated with that character.

Examples:

\^ Includes a caret as part of the string

\< Includes a < as part of the string

\\ Includes a backslash as part of the string

Warranty and Other Product Information

Product Warranty

WARRANTY. Handspring warrants to you that at the date of purchase, the product is free of defects in workmanship and materials, and the software included in the product will perform in substantial compliance to its program specifications.

EXCLUSIONS FROM WARRANTY. This warranty does not cover physical damage to the surface of the product, including, without limitation, breakage, cracks, dents, scratches or adhesive marks on the LCD touchscreen or outside casing of the product caused by you or a third party. In addition, this warranty shall not apply (i) if the casing for the product is opened by someone other than an authorized Handspring representative; (ii) if the defect or malfunction is caused by your or a third party's misuse, accident, modification of the product's components, or operation of the product in an unsuitable environment or in a manner for which it is not intended; (iii) if Handspring's testing and examination discloses that the alleged defect or malfunction in the product does not exist, (iv) if the defect or malfunction results from the use of the product in conjunction with accessories, other products, or ancillary or peripheral equipment and Handspring determines that there is no fault with the product itself; or (v) if the defect or malfunction is due to any communication service you may subscribe to or use with the product. Handspring shall not be responsible for software, firmware, information, or memory data contained in, stored on, or integrated with any products returned to Handspring for repair, whether under warranty or not. Handspring makes no warranty or representation that its software products will meet your requirements or will work in combination with any hardware or applications software products provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

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WARRANTY PERIOD. The warranty period is one (1) year from your date of purchase. Handspring warrants any replaced or repaired product for a period of ninety (90) days from the date of shipment back to you, or through the end of the original warranty period, whichever is longer.

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Ty Coon, President of Vice

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- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet or circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help and for additional suggestions.

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Responsible Party:
Handspring, Inc.
189 Bernardo Avenue
Mountain View, California 94043-5203
United States of America
(650) 230-5000

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